

Alberto Coustasse, DrPH, MD, MBA, MPH

Education

Mar. 1985 – Dec. 1992 **Medical Doctor [MD]**
School of Medicine
Pontifical Catholic University of Chile
Santiago, Chile. [Graduated with Honors]

Post Graduate Training

Jan. 2001 – May 2004 **Doctoral Degree in Public Health [DrPH]**
Healthcare Administration/ Epidemiology
University of North Texas Health Science Center,
Fort Worth, Texas GPA 4.0/ 4.0.

Jun. 1998 – Dec. 1999 **Master of Public Health [MPH]**
Health care Administration
University of North Texas Health Science Center, Fort
Worth, Texas GPA 4.0/ 4.0.

Mar. 1993 – Dec. 1994 **Master of Business Administration [MBA]**
School of Administration and Economic Sciences,
Pontifical Catholic University of Chile, Santiago,
Chile.

Academic Positions

Aug. 2015 – Present **Professor**, Healthcare Program, Management and Healthcare
Administration Division, Lewis College of Business, Marshall
University.

Aug. 2011 – Aug 2015 **Associate Professor**, Healthcare Program, Management,
Marketing, and MIS division, Lewis College of Business, Marshall
University.

Aug 2010- Present **Faculty**, Master of Health informatics, Intercollege Collaboration
between, The College of Business, and the College of
Information Technology; Marshall University.

Aug. 2008 – Aug. 2011 **Assistant Professor**, Healthcare Program, Management,

Marketing, and MIS division, Lewis College of Business, Marshall University.

- Jan. 2006 – Aug. 2009** **Research Assistant Professor**, Health Management, and Policy Department, School of Public Health, University of North Texas Health Science Center at Fort Worth, Texas.
- May 2005 – Jan. 2006** **Adjunct Assistant Professor**, Health Management, and Policy Department, School of Public Health, University of North Texas Health Science Center at Fort Worth, Texas.
- Dec. 1999 – Jan. 2006** **Research Associate**, Office of the Dean, School of Public Health, University of North Texas Health Science Center at Fort Worth, Texas.
- Oct. 1999 – Jan. 2006** **Visiting Assistant Professor**, Department of Family Medicine, School of Medicine, University of North Texas Health Science Center at Fort Worth, Texas.

Honors and Award

- April 19, 2019** Robert P Alexander Faculty award, LCOB,
- March 28, 2019** Best paper Award in Corporate Health Track, 2019 Business and Health Administration Conference.
- March 28, 2019** Best paper Award in Health Care Economics and Finance Track, 2019 Business and Health Administration Conference.
- March 28, 2019** Best paper Award in HIT and technology Track, 2019 Business and Health Administration Conference.
- April 19, 2018** Best paper Award in Corporate Health Track, 2018 Business and Health Administration Conference.
- April 19, 2018** Best paper Award in health and Wellness Track, 2018 Business and Health Administration Conference.
- March 23, 2017** Best paper Award in Ethical and Legal Issues, 2017 Business and Health Administration Conference.
- March 23, 2017** Best paper award pharmaceutical track, 2017 Business and Health Administration Conference.
- March 23, 2017** Overall Best Paper, 2017 Business and Health Administration Conference.

March 2017 MBAA International McGraw-Hill/Irwin: Distinguished Paper award Business and Health Administration Association “The Trends in DTCA and Effects of DTCA by Pharmaceutical Firm in the United States.”

March 2016 Best Paper Award in Health Informatics and Technology Track, 2016 Business and Health Administration Association/BHAA.

March 2016 Best Paper Award in Healthcare Economics Track, 2016 Business and Health Administration Association/BHAA,

March 2014 Best Paper award Business and Health Administration Association: in the Healthcare management track,

March 2014 Best Paper Award Business and Health Administration Association: in the Healthcare economics track, "

March 2014 Best Paper Award Business and Health Administration Association: in the Healthcare Marketing track.

March 2014 Best Paper Award Business and Health Administration Association: in the Nursing track.

February 2013 Best Paper Award Business and Health Administration Association: in the Health Informatics and Technology Track.

February 2013 Best Paper award Business and Health Administration Association: in Finance and Accounting Issues in Healthcare Track.

March 2012 Best Paper Award Business and Health Administration Association: in Healthcare Information Track.

May 2009 LCOB Alumni Research Award

April 2008 Best Paper Award Business and Health Administration Association: in Issues in Healthcare: Elderly, Hospice, and Home Care Track.

April 2008 Best Paper Award Business and Health Administration Association: in Issues in Hospital Administration Track:

April 2008 Best Paper Award Business and Health Administration Association: in Issues in Health Care Education

October 2007 Nominee: Excellence in Research, Joint Public Health Departments Research Award, UNTHSC.

April 2007 First place Research Appreciation Day, poster presentation award and Professional and Continuing Education (PACE) award. Research Appreciation Day, University of North Texas Health Science Center.

March 2007 MBAA International McGraw-Hill/Irwin: Distinguished Paper award
"The Balanced Scorecard Framework - A Case Study of Patient and Employee Satisfaction: What Happens when it doesn't work as planned?"

March 2007 Distinguished Paper Award Business and Health Administration Association: "The Balanced Scorecard Framework - A Case Study of Patient and Employee Satisfaction: What Happens when it doesn't work as planned?"

March 2007 Best Paper Award Business and Health Administration Association: in Issues in Healthcare: Elderly, Hospice, and Home Care Track:

March 2007 Best Paper Award Business and Health Administration Association: in Student led papers track.

March 2006 Best Paper Award Business and Health Administration Association
Best Paper: Health Promotion and Prevention – Alcohol, Tobacco, and Drug Track.

April 2005 2004-2005 The National Dean's List.

April 2004 Dean List 2004, School of Public Health, UNTHSC.

May 2003 Dean List 2003, School of Public Health, UNTHSC.

TEACHING EXPERIENCE.

Primary Course Responsibilities Marshal University

Master's Degrees

HCA 600, The Health Care System
HCA 656, Management of Medical Technology.
HIN 650 practicum: Starting Fall 2023
HCA 610, Health Care Financial Management.
HCA 653, Integrated Health Care Delivery System.
HCA 671, Health Care Practicum, 3 courses.
HCA 695, Capstone Field Research /Health Care Management.
HP 630, Research Methods, and Data analysis.
HP 685, Independent Study.
MGT 218, Business Statistics.
MGT 500, Analytic Methods and Technology.
MGT 660, Independent Study.

Doctoral Degrees

DBA 730, Research Seminar in Healthcare Delivery.
MPNA 700, Health Policy and Delivery, 1 course.
MPNA 724, Evidence Based Research Methods.
MPNA 753, Management of Complex Health Care.
MPNA 756, Clinical and Administration Information Systems.

Non-Credit Instruction

Practicum / Internships

August 2023-Present Practicum coordinator HIN program

- August 2010 – Present: HCA internship coordinator for Cabell *Hospital, Huntington West Virginia*. Four (4) interns per calendar year Cabell's hospital in the HIT department. I recruit the students and recommend them to Dennis Lee, Chief Information Officer (CIO) of Cabell hospital and Anthony Adkins, Director of Applications, who hire the students in a not paid internship. Students perform chart flows, needs assessment, and shadow HIT managers working in several projects being the latest the transition from ICD9 to ICD10 and the EMR implementation in Cabell Hospital. HIT and healthcare management internship of at least 200 hrs. working at this facility. The internship duration is one calendar year, spring, summer, and fall. The student can take HCA 671 as their internship /practicum which is an optional course for the students. At the end of the internship the student returns signed HCA forms, employer and student survey, logs, and a PowerPoint presentation to the HCA coordinator [me].

At least 20 students have done this internship, and Cabell Hospital has hired at least six (6) of them have been hired by Cabell Hospital. Of those did not employ most alumni got new job positions in other suitable locations because they did and gained experience with this internship.

- August 2013 –2016: Hospital internship: Health IT and healthcare management internship at the VA health system in Huntington, West Virginia of at least 200 hours working at this facility. I recruit the students and recommend them to Jana Studeny, Chief Informatics Nurse of VA hospital and was who hired the students, in a not paid internship. The internship duration was one calendar year, spring, summer, and fall. The student can take HCA 671 as their internship /practicum which is an optional course for the students. At the end of the internship, the student returns signed HCA forms, employer and student survey, logs and a PowerPoint presentation to the HCA coordinator [myself]. Also at VA Outpatients interns perform several management skills shadowing and learn about registration, Vista, flowcharting and other functions.
- Practicum / Internship, Cabell Hospital Cancer Center, 3 interns (May 2015 – May 2017).
- Practicum West Virginia State Medical Association 3 Interns (August 2016-Dec 2016)
- Practicum / Internship, VA Hospital Outpatients, 5 interns. (August 2013 – December 2016).
- Practicum / Internship, VA Hospital, HIT department 6 interns. (August 2013 - 2016).
- Practicum / Internship, Care Point, 2 interns. (August 2012 - April 2013).

Doctoral Mentoring – Faculty member for Doctor of Management Practice in Nurse Anesthesia program at Charleston Area Medical Center School of Nurse Anesthesia/Marshall University. Research Committee Chair or Committee member for 46 **original student research projects** in

areas of surgical procedures, patient care and clinical nurse anesthesia practice. Topics of this research include hemodynamic stability, pain control (multiple anesthetics drugs) , pharmacology, postoperative nausea and vomiting, intubation and airway control, trauma care, robotic surgery, control of blood loss, and more topics.

RESEARCH

Intellectual Contributions Summary for January 1, 2008, through July 20, 2023:

Intellectual Contributions	Teaching and Learning Scholarship	Applied or Integration/ Application Scholarship	Basic or Discovery Scholarship	Total
Peer Reviewed Journal	0	77	31	108
Chapters	0	1	0	1
Peer Reviewed Paper Presentations	0	32	44	76
Non-Peer Reviewed Journals	0	17	0	17
Other	0	15	11	26
Total	0	142	86	228

ABSTRACT, POSTERS, PROCEEDING AND PROFESSIONAL PRESENTATIONS

Presentations Addressing Health Information Systems

1. Trzyna, W. C., Cox, B., **Coustasse A.**, 2023 Impact of EMR/EHR and Computer Decision Support Systems on Nursing Homes and Long-Term Care, 2023 Business & Health Administration Association [BHAA], MBAA, Chicago, USA, March 23, 2023.
2. Suwal, A., Okonjo, J., Deslich, S., **Coustasse A.** 2022 Association Of Electronic Medical Records and Opioid Prescription, Appalachian Research in Business Symposium 2022, The Appalachian Research in Business Symposium, Richmond, KY,, March 25, 2022
3. Cole, S., Robie, M., Abodunde, B., **Coustasse, A** (2019) Telehealth in Critical Care: Quality and Cost Outcomes, 2019 Northeast Business & Economics Association, Northeast Business & Economics Association, Newport Harbor Hotel & Marina, Newport, Rhode Island. (November 7, 2019).
4. Wang, B, Liu, X, **Coustasse, A.**, The Use of Big Data by Managed Care Organizations (2019), 32th BHAA conference meeting, MBAA, Chicago, IL. (March 27, 2019).
5. Paul, D., Washington, B., Robinson, A., Mike, T., **Coustasse A.**, (2018) Telepsychiatry: Access in Rural Areas, 45th Annual Conference Northeast Business & Economics Association conference, Northeast Business & Economics Association conference, NJ, (October 25, 2018).
6. Spencer, N., Paul, D., **Coustasse, A.**, (2017) “Ransomware in Healthcare Facilities: The Future Is Now, Academic of Business Research Fall 2017, Academic of Business Research, Atlantic city, NJ, (September 18, 2017)

7. Hovemeyer, R., Stinson, D., Gebremariam, B., **Coustasse, A.**, (2017). Big Data: Harnessing The Beast!!, 30th Annual Conference Business & Health Administration Association [BHAA], MBAA, Chicago, IL. (March 22, 2017)
8. Paul, D., Sacconi, P., Glover, P., Marriot, R., Coustasse, A. (2017). ICD-10 Implementation: Is the Workforce Ready?", 30th Annual Conference Business & Health Administration Association [BHAA], MBAA, Chicago, IL. (March 22, 2017)
9. Paul, D., Bhardwaj, N., Wodajo, B., Gochipathala, K., **Coustasse, A.** (2016). Northeast Business and Economics Association, "Mobile Health Interventions for Adult Obesity in the United States: Analysis of Effectiveness and Efficacy," Northeast Business and Economics Association, West Point, NY. (September 17, 2016).
10. McSweeney, s., Pritt, JA. Swearinger, A; **Coustasse-, A.** (2016). 29th Annual Conference BHAA 2016 Annual Meeting, "Telestroke: An Approach to the Shortage of Neurologists in Rural Areas," MBAA, Chicago, IL. (April 19, 2016).
11. Schaeffer, C., Haque, A., Booton, L., Halleck, J. R., **Coustasse, A.,** 29th Annual Conference BHAA 2016 Annual Meeting, "Big Data Management in United States Hospitals: Benefits and Barriers," MBAA, Chicago, IL. (April 13, 2016).
12. Godby, T., Gomes, C., Valle, J., Coustasse, A., 29th Annual Conference BHAA 2016 Annual Meeting, "Is the Nationwide Health Information Network Feasible," MBAA, Chicago, IL. (April 13, 2016).
13. Vance, B., Tomblin, B., Studeny, J., **Coustasse, A** (2015). BHAA 2015 Annual Meeting, "Benefits and Barriers for Adoption of Personal Health Records," MBBA, Chicago. (March 27, 2015).
14. **Coustasse, A.**, Cunningham, B., Willson, E., Meadows, P. D., Deslich, S (2015). BHAA 2015 Annual Meeting, "Management of RFID Systems in Hospital Transfusion Services," MBBA, Chicago. (March 27, 2015).
15. Ashford A, Hunter A., Phung, C., and **Coustasse, A** (2015). AABRI Conference Orlando, "Use of Robots on Cardiology Surgery: Advantages and Barriers for Implementation," Academic and Business Research Institute, Orlando. (January 3, 2015).
16. Paul, D., Moussa, N., Assad, S., Pershing, B. **Coustasse, A.**, (2014). BHAA 2014 Annual Meeting, "Medical Education, PDAs and Smartphones: Welcome to the 21st Century," MBBA, Chicago. (March 27, 2014).
17. Engelbert, K., Porterfield, A., Willis, W. K., **Coustasse A.**, (2014). BHAA 2014 Annual Meeting, "Electronic Prescribing and Its Implementation in The United States," MBBA, Chicago. (March 26, 2014).
18. Paul, D., Bailey, D., Hairston, A., Deslich, S., **Coustasse, A.**, (2014). BHAA 2014 Annual Meeting, "The Business Case for the Efficiency and Effectiveness of Tele-Intensive Care Units," MBBA, Chicago. (March 26, 2014).
19. Charles, K, Willis, W. K., **Coustasse, A.**, (2014). BHAA 2014 Annual Meeting, "Does Computerized Physician Order Entry Reduce Medical Errors?" MBBA, Chicago. (March 26, 2014).
20. David, P., Bailey, D., Hairston, A., Deslich, S., **Coustasse, A.** (2014). BHAA 2014 Annual Meeting, "The Business Case for the Efficiency and Effectiveness of Tele-Intensive Care Units," MBBA, Chicago. (March 26, 2014).

21. Slack, C, Willis, W. K. and **Coustasse A.**, (2013). Potential Benefits of Using Facebook in the Healthcare Industry: A Literature Review, 49 MBAA International Conference, MBBA, Chicago, March 28, 2013.
22. Johns, H., Havens, C., Robinson, D., Pothakamuri, B., Paul, D. and **Coustasse A.** (2013). M ICD-10 in the United States: Better Late Than Never, 49 MBAA International Conference, MBAA, Chicago, February 28, 2013.
23. Paul D., Garrett, W. Z, Preast, J, and **Coustasse, A.** (2013). “Importance of New Technologies for Diabetes Monitoring, 49 MBAA International Conference, MBBA, Chicago, February 28, 2013.
24. **Coustasse A.**, Tomblin, S. and Slack, C. A. (2013). Review of Radio Frequency Identification Technologies and Impacts on the Hospital Supply Chain: 2002 – 2012 Academic and Business Research Institute Conference Orlando 2013. January 3, 2013.
25. Hawarny R., Neitch S., **Coustasse, A.** and G. Madero (2012). 8th Annual Scientific Assembly Poster Competition. West Virginia Geriatrics Society.
26. Shaffer, J. and **Coustasse, A.** (2012). Best Paper Award Business and Health Administration Association: in Healthcare Information Track: Computer Physician Order Entry and Clinical Decision Support Systems: Benefits and Concerns”, 48th Annual MBAA International Conference, MBAA, Chicago, and A. M., March 29. 2012
27. Stec, B. and **Coustasse, A.** (2012). “Benefits and Constraints of Telepsychiatry Utilization in the United States, 48th Annual MBAA International Conference, MBBA, Chicago, A. M., March 29.
28. Peluchette J., Karl K., **Coustasse, A.**, Emmett, D. (2011) Professionalism and Social Networking: Can Patients, Physicians, Nurses, and Supervisors All Be "Friends"? ANZAM Australian and New Zealand Academy of Management, University of Canterbury, Wellington, New Zealand, December 7.
29. Do, H., Lu, D., **Coustasse, A.** (2011) A RFID and its Impacts to the Hospital Supply Chain, The 2011 Annual Midwest Business Administration Association (MBAA) International Conference, MBBA, Chicago IL. March 25.
30. Phillips, K., Wheeler, C., Campbell, J., **Coustasse, A.** Electronic medical records in long term care. (2010). In Business and Health Care Administration Proceedings of the 2010 MBAA *Annual Midwest Business Administration Association Conference*, Chicago, Illinois, March 24, 2010.
31. **Coustasse, A.**, Cogar, C; Olmosk, K, Mukherjee, A. (2009). Pharmaceutical Counterfeiting. In Business and Health Care Administration Proceedings of the 2009 MBAA *Annual Midwest Business Administration Association Conference*, Chicago, Illinois, April 18, 2009.

Presentations Addressing Health Management and Finance

- Blick, C., Williams, B., Myers, D., Pomranke, J., Clemente, S., Coustasse, A., Relationship Between the Hospital Readmission Reduction Program & Readmissions, Postoperative Complications, And Cost, 2023 Business & Health Administration Association [BHAA], MBBA, Chicago, March 23, 2023
- Coustasse, A., Cole, S Sustainability of Rural Hospital Health in the United States, Academy of Business Research Spring 2020 Conference, Academy of Business Research, New Orleans, LA, March 25, 2020

15. Cremeans, K., Marcum, S., Followay, C., Oldaker, J., **Coustasse, A.** (2019). 32 BHAA 2019 Annual Meeting, " Implications of Up Coding on Medicare Fraud," MBBA, Chicago, IL. (March 27, 2019).
16. McNair, J., White, B., Miller, C., Ferguson, W. J, **Coustasse, A.** (2019). 32 BHAA 2019 Annual Meeting, " Potential Savings from Consumer-Driven Health Plans," MBBA, Chicago, IL. (March 27, 2019).
17. Kelley E., Lipscomb, R., Valdez, J., **Coustasse, A.** (2018). 31 BHAA 2019 Annual Meeting, " MACRA and Rural Hospitals " MBBA, Chicago, IL. (April 18, 2018).
18. Paul, D. Ludado, M., Ruley, M., Sayre, H, **Coustasse, A.** (2018). Northeast Business and Economics Association, " The 340B Program, Contract Pharmacies and Hospitals: An Examination of the First 25 Years of their Increasingly Complex Relationship" Northeast Business and Economics Association, Galloway, NJ. (October 1, 2018).
19. Bush, J., Sandridge, L., Treadway, C., Vance, K., **Coustasse, A.** (2017). 30 BHAA 2017 Annual Meeting, " Medicare Fraud, Waste and Abuse " MBBA, Chicago, IL. (March 22, 2017).
20. Bowling B., Newman D., White, D., Wood, A., **Coustasse, A.** (2017). 30 BHAA 2017 Annual Meeting, " Provider Reimbursement Following the Affordable Care Act, " MBBA, Chicago, IL. (March 22, 2017).
21. Clemente, S., McGrady, R, Repass, R., Paul, D., **Coustasse, A.** (2017). 30 BHAA 2017 Annual Meeting, " " MBBA, Chicago, IL. (March 22, 2017).
22. Paul, D. **Coustasse, A.** (2016). Academy of Business Research, "“Medicare and the ACA: Shifting the Paradigm of Fraud Detection," Academy of Business Research, Atlantic City, NJ. (September 21, 2016).
23. Paul, D. Godby, T., Saldanha., S., Valle, J., **Coustasse, A.** (2016). A., 29th Annual Conference BHAA 2016 Annual Meeting, "Quality of Care and Profitability in Not-ForProfit versus for Profit Nursing Homes," MBAA, Chicago, IL. (April 13, 2016).
24. Paul, D. Bakhamis, L., Matsumoto, T., Tran, M, **Coustasse, A.** (2016). Northeast Business and Economics Association, "Continuing Development of an All-Payer Health Care System in Maryland," Northeast Business and Economics Association, West Point, NY. (September 17, 2016).
25. Ashford, H., Valli, l., Willis, W. K., **Coustasse, A.** (2015). BHAA 2015 Annual Meeting, "Utilization of 340b Program in A Rural Hospital," MBBA, Chicago. (March 27, 2015).
26. Hunter, A., Johnson, L., Willis, W. K., **Coustasse, A.** (2014). BHAA 2014 Annual Meeting, "Early Mobilization in ICU Patients," MBBA, Chicago. (March 26, 2014).
27. Paul, D., Camargo, R., Camargo, T., Deslich, S., **Coustasse, A.** (2014). BHAA 2014 Annual Meeting, "Financial Advantages of Hospitals' Relationships with Accountable Care Organizations," MBBA, Chicago. (March 26, 2014).
28. Cox, P., Willis, W. K., **Coustasse, A.** (2014). BHAA 2014 Annual Meeting, "The American Epidemic: The U.S. Nursing Shortage and Turnover Problem," MBBA, Chicago. (March 26, 2014).
29. Conley, D., Willis, W. K., **Coustasse, A.**, (2013). Medical Tourism and International Healthcare Options, 49th MBAA International Conference, MBAA, Chicago, March 28, 2013.

32. McAdoo, J., Irving, J., Braun, C. K., and **Coustasse, A.** (2013). Massachusetts Health Care Reform: A Look at its Cost Effectiveness and Sustainability, 49 MBAA International Conference, MBAA, Chicago, February 28, 2013.
33. Conley, D., **Coustasse, A.** (2012)., Pay for Performance: Is it Working with the Chronically Ill Patients?”, The 2011 Annual Midwest Business Administration Association (MBAA) International Conference, MBAA, CHICAGO, IL, March 24,
34. Bucholtz, G., **Coustasse, A.**, Hilsenrath, P. (2011) Retirement Security in Times of Financial
35. Crisis: Can the United States Learn from the Chilean Pension Model? The 2011 Annual Midwest Business Administration Association (MBAA) International Conference, MBAA, CHICAGO. IL, March 24.
36. Lee, D. and **Coustasse, A.**, (2010). Transformational Leadership and Workplace
37. Performance. Poster presentation at the 2010 Annual Research of Academy of Health Meeting on June 27-29 at the Hynes Convention Center, Boston, Massachusetts.
38. Lee, D; Dixon C., Kruszynski, P., **Coustasse, A.** (2010). Is uncompensated care affecting quality assurance of rural hospitals? In Business and Health Care Administration Proceedings of the 2010 MBAA *Annual Midwest Business Administration Association Conference*, Chicago, Illinois, March 24, 2010.
39. Lorden, A., **Coustasse, A.**, Nemarugommula, V., Singh, K., (2008). Estimation of uncompensated care costs in a Texas county and southwest border counties. Oral presentation delivered at the 136th APHA Annual Meeting & Exposition (October 27, 2008), San Diego, California.
40. Buchholz, G. J., **Coustasse A.** and K.P. Singh, (2007). Chilean Government Attempts to Reduce Inequality in the Chilean Social Security System, XXVII International Congress of the Latin American Studies Association, September 5, 2007, Montréal, Canada.
41. Buchholz, G. J., **Coustasse A.** and K.P. Singh (2007). “Analysis of the 2003 Chilean socioeconomic survey: the Chilean Social Security System”. Presented at the Business and Health Care Administration *2007 Annual Midwest Business Association Conference*, Chicago, Illinois, March 30, 2007.
42. **Coustasse A.**, Lorden, A., Mitchell, A., Trevino, F (2007). “Uncompensated care in Hospitals: Findings from a sample of Texas Hospitals”. Presented at the Business and Health

Care Administration 2007 Annual Midwest Business Association Conference, Chicago, Illinois, March 30, 2007.

43. **Coustasse A**, Lorden, A., Mitchell, A., Nemarugommula, V., Trevino, F (2007). Pilot Study in Uncompensated Care in a Sample of Texas Hospitals. Poster Presentation Research Appreciation Day, University of North Texas Health Science Center, April 6, 2007.
44. Buchholz, G.J., **Coustasse, A**, Silva, P (2006). "A Proposal to Increase Participation Rates in the Chilean Social Security System". Paper presentation delivered to the *XXVI International Congress of the Latin American Studies Association, (LASA)* in San Juan, Puerto Rico, March 18, 2006.
45. Buchholz, G.J., **Coustasse, A**, Silva, P., (2006). "Determinants of Non-Participation in the Chilean AFP System" in Academy of Finance Proceedings of the *2006 Midwest Business Administration Association Conference*, March 15, 2006, Chicago, Illinois, Thomas E. Krueger, Editor, pp 116-117.
47. **Coustasse, A**, Mains D, Lykens, K. (2004). "Ethics, Physician Incentives and Managed Care", *132nd American Public Health Association (APHA) Annual Meeting* in Washington DC, poster presentation, November 7, 2004.
48. **Coustasse, A.**, Silva, P., Nagalla, B., Hilsenrath, P., (2004). "Financial, Economic and Health Indicators: The Case of South Africa and Chile," in Proceedings of *Third International Healthcare Conference: Global Engagement in Creating Financially Viable Healthcare Systems*, Ashish Chandra, Editor, pp. 143-154.
50. Belavadi T, Rene, A, Mains, D, **Coustasse, A.** (2004). "Comparative Analysis of Estimated Hospital Costs of CRRT for Patients from Cardiovascular Surgery and other Medical Services", *132nd American Public Health Association (APHA), Annual Meeting* in Washington DC, poster presentation, November 7, 2004.
52. **Coustasse A.**, Mego C., Coleridge S., Trevino F.M., and Bayona M. Latino (2002). "Health Care Utilization Patterns Related to The Type of Health Insurance for an Osteopathic Hospital in 1998", *130th American Public Health Association (APHA), Annual Meeting* in Philadelphia, PA, Speaker, November 13, 2002.
55. **Coustasse A.**, Schutkowski D., Cervantes Y., and Mains D (2002). "Community Cost/Benefit of a hypertensive Screening within a Geriatric Rural Texas Community", *Journal of American Osteopathic Association*, 99: (8), p. 426, Abstract, 1999 and *American Osteopathic Association Conference*, San Francisco, California, May, 2002.

Presentations Addressing Health Services Research

1. Norton, T., Graves, A., Duty, K., Uriarte, A., Coustasse, A., "Effects of the needle exchange program and its current status in West Virginia, 2023 Appalachian Research in Business Symposium, ARBS, Radford University's Davis College of Business and Economics., March 31, 2023
2. Duty, K., Graves, A., Uriate, A., Deslich, S., Norton, T., Coustasse, A Harm Reduction In West Virginia: Do Needle Exchange Programs Reduce Disease and Decrease Costs? 2023 Business & Health Administration Association [BHAA], MBAA, Chicago USA,, March 24, 2023

3. Davis, M., Settle, J., Coustasse- A. Magnet Hospitals: An Update on The Impact on Nursing Burnout, 2023 Business & Health Administration Association [BHAA], MBAA, CHICAGO, March 24, 2023
4. Stanfield, K., Day, K., Clemente, S., Coustasse A, Neonatal Abstinence Syndrome: An update on the cost and Length of Stay Associated with treatment during the Hospital Stay, 2023 Business & Health Administration Association [BHAA], MBAA, Chicago, March 24, 2023
5. Settle, J., Davis, M., Pulice, E., Coustasse A. M The Effect of Magnet Hospitals on Nursing Burnout, 2023 Appalachian Research in Business Symposium, ARBS, Radford University's Davis College of Business and Economics, March 30, 2023
6. Fighting the Opioid Crisis and HIV/AIDS Infection in West Virginia by Utilizing Needle Exchange Programs, Marshall Business Research Conference, Marshall University, Virtual, Norton, T. A., Coustasse-Hencke, A. M., November 4, 2022
7. The 2022 International Monkeypox Outbreak and Challenges Faced by the United States, Marshall Business Research Conference, LCOB, VIRTUAL, Coustasse-Hencke, A. M., November 4, 2022
8. A Pilot Study Using the Baldrige Performance Excellence Framework in Hospitals, Second Marshall Business Research Conference, LCOB, Virtual, WV, Schulingkamp, R., Maxik, K., Kimble, C., Coustasse, A., November 5, 2021
9. Marshall Institute of Medical Cannabis and Therapeutics, Second Marshall Business Research Conference, LCOB Marshall University, Virtual, WV, Blough, E. R., Georgel, P., Coustasse-Hencke, A. M., Eng, B., November 5, 2021
10. Paul, D., Botre, N., Phillips, M. Abboud, J., **Coustasse, A** (2018). The Continuing Epidemic of Hepatitis C in the United States: The Case of west Virginia. 45th Annual Conference Northeast Business & Economics Association, Northeast Business & Economics Association, NJ (October 25, 2018)
11. David, P. Bakhamis, L., Harlan, H. **Coustasse, A** (2018). Hospital Nurse Burnout: A Continuing Problem," Business and Health Administration Association (BHAA), 31th BHAA conference meeting, MBAA, Chicago, IL (April 18, 2018).
12. Gutsan, E., Patton, j., Willis, W., **Coustasse, A** (2018), Burnout Syndrome and Nurse-to-Patient Ratio in the Workplace," 31 Business and Health Administration Association (BHAA), Chicago, IL (April 18, 2018).
13. Bowden, N., Merino, R., Katamneni, S., **Coustasse, A** (2018), The Opioid Epidemic in West Virginia," 31 Business and Health Administration Association (BHAA), Chicago, IL (April 18, 2018).
14. Paul, D., Bakhamis, L., Smith H., N., **Coustasse, A** (2017). An American Epidemic: Burnout Syndrome in Hospital Nurses. 44th Annual Conference Northeast Business & Economics Association, Northeast Business & Economics Association, NJ (Sept. 18, 2017)
15. Paul, D., Schaeffer, C., **Coustasse, A** (2017). " Long-Term Care Policy: What the United States Can Learn from Denmark, Sweden, and the Netherlands," 30th BHAA conference meeting, MBAA, Chicago, IL (March 22, 2017).
16. Preechavuthinant, S, Willis, W **Coustasse A.** (2017). 30 BHAA 2017 Annual Meeting, " Trends in DTCA and Effects of DTCA by Pharmaceutical Firms in the United States " MBAA, Chicago, IL. (March 22, 2017).

17. Willis, W. Lovejoy, S. Stalnaker, E. **Coustasse, A** (2016). Business and Health Administration Association (BHAA), "The Qualitative and Quantitative Effects of Patient Centered Medical Home in the Veterans Health Administration," Business and Health Administration Association (BHAA), 29th BHAA conference meeting, MBAA, Chicago, IL (April 14, 2016).
18. Paul D. **Coustasse A.**, (2016) 29th Annual Conference BHAA 2016 Annual Meeting, "Evaluation of Glucose Monitoring Technologies for Cost Effective and Quality Control/Management of Diabetes," MBAA, Chicago, IL. (April 13, 2016).
19. Kisling, A., Paul, D., **Coustasse A.**, (2015). "Assisted Living: Trends in Cost and Staffing," BHAA 2015 Annual Meeting. MBAA, Chicago. (March 27, 2015).
20. Holdren, P., Paul, D., **Coustasse, A.** (2015). "Burnout Syndrome in Hospital Nurses," BHAA 2015 Annual Meeting, MBAA, Chicago. (March 27, 2015).
21. Willis, W. K., **Coustasse, A.**, (2014). "Medical Tourism: Comparing Coronary Bypass Surgery in the U.S. and Abroad," BHAA 2014 Annual Meeting, MBAA, Chicago. (March 26, 2014).
4. Webb, J., Emmett, D., **Coustasse, A.** (2012). Treating Methicillin-Resistant Staphylococcus Aureus with the Drug Vancomycin in a Home Infusion Therapy Setting, 48th Annual MBAA International Conference in March 29. MBAA International, Chicago, March 28.
5. **Coustasse, A.** & Emmett D. (2010). Lacrosse Encephalitis: Results from the National Inpatient Sample (NIS)/HCUP 2004-2006. In Business and Health Care Administration Proceedings of the 2010 MBAA *Annual Midwest Business Administration Association Conference*, Chicago, Illinois, March 24, 2010.
6. **Coustasse, A.**, Emmett D, Gillis, J; Biros, J. (2010). Kawasaki Disease in the USA: Findings from the National Inpatient Sample (NIS)/HCUP 2004-2006. In Business and Health Care Administration Proceedings of the 2010 MBAA *Annual Midwest Business Administration Association Conference*, Chicago, Illinois, March 24, 2010.
7. **Coustasse, A.**, Lee, D., Arvidson, C. Larry, J., and Migala W. (2010). Management of Kawasaki Disease in Texas Policy Implications. In Business and Health Care Administration Proceedings of the 2010 MBAA *Annual Midwest Business Administration Association Conference*, Chicago, Illinois, March 24, 2010.
8. **Coustasse, A.**, Larry, J., Lykens K., Arvidson, C. Singh, KP. (2008). "Kawasaki Disease in Texas". Poster presentation delivered at the 136th APHA Annual Meeting & Exposition (October 28), San Diego, California.
9. **Coustasse, A.**, Loaiza S, Lin, YS. Atalah, E., Urrutia, X (2008). Relation between high weight at birth and obesity at first grade in a cohort of Chilean children. Oral presentation delivered at the 136th APHA Annual Meeting & Exposition (October 27), San Diego, California.
10. Loaiza S, **Coustasse, A.**, Lin, YS. Atalah, E., Urrutia, X (2008). Is High Weight at Birth a Risk Factor for Obesity at First Grade? Findings from a Cohort of Chilean Children. Poster Presentation, Research Appreciation Day, University of North Texas Health Science Center, Fort Worth Texas, on March 28.
11. Parmar, S., **Coustasse, A.**, Mains, D. (2008) "Quality of care" Does it really differ amongst hospitals?" In Business and Health Care Administration Proceedings of the *2008 Annual Midwest Business Administration Association Conference*, Chicago, Illinois, April 2, 2008.
12. Larry, J., **Coustasse, A.**, Arvidson, C. "Kawasaki Disease in Texas Children: A Need for

- Healthcare Provider Continuing Education” (2008). In *Business and Health Care Administration Proceedings of the 2008 Annual Midwest Business Administration International Association Conference*, Chicago, Illinois, April 4, 2008.
13. Larry, J., **Coustasse, A.**, Lykens, K., and Lurie, S., (2007). “Pilot Study of Kawasaki Disease in Texas Regions: Public Health Considerations”. Poster Presentation Research Appreciation Day, University of North Texas Health Science Center, April 6, 2007. First place poster presentation award and Professional and Continuing Education (PACE) award.
 14. Lorden, A., **Coustasse, A.** Nemarugommula, V and K.P Singh, (2007). “Utilization of the Balanced Scorecard Framework: Patient Satisfaction, Employee Satisfaction, and Financial Metrics in a Southwest Hospital”. Poster Presentation Research Appreciation Day, University of North Texas Health Science Center, April 6, 2007, honorably mention poster competition.
 15. Lorden, A., **Coustasse, A.** and K.P Singh, (2007). "The Balanced Scorecard Framework - A Case Study of Patient and Employee Satisfaction: What Happens when it doesn't work as planned?" In *Business and Health Care Administration Proceedings of the 2007 Annual Midwest Business Administration Association Conference*, Chicago, Illinois, March 27, 2007. MBAA International McGraw-Hill/Irwin: Distinguished Paper award and Distinguished Paper Award Business and Health Administration Association.
 16. Lorden, A., **Coustasse, A.**, Mains D, Lykens, K, Lurie, S., Trevino FM (2006). “Utilization of Patient Satisfaction and a Balanced Scorecard framework to Measure Customer culture change in a Texas Hospital”. *134er Annual Meeting American Public Health Association (APHA)*, in Boston, MA, November 6, 2006.
 17. Mains, D, **Coustasse, A.**, Lurie, S (2006). “Medical Futility Cases in Critical Care” in *Business and Health Care Administration Proceedings of the 2006 Annual Midwest Business Administration Association Conference*, March 15-17, Chicago, Illinois, Peter Fitzpatrick, Editor, pp.46-51.
 18. Trevino FM, and **Coustasse, A** (2006). “Border Health Issues”. Presented at the *Texas Conference on Health Disparities* at the University of North Texas Health Science Center, June 3, 2006.
 19. Trevino FM, and **Coustasse, A** (2005). “Health Insurance and Access to Acute and Long Term Care Services Among Hispanics”, Abstract and Presiders, *Second Aging in the Americas Conference* in Austin, Texas, September 22, 2005.
 20. **Coustasse, A**; Mains, D., Lurie, S and Lykens, K., (2005). “The Balanced Scorecard Approach in a Texas Hospital: Organizational Culture Change and Patient Satisfaction” in *Business and Health Care Administration Proceedings of the 2005 Annual Midwest Business Administration Association Conference*, March 18, Chicago, IL. Mary Madsen, Editor, pp.378-385.
 21. **Coustasse A.** and Schutkowski D “Assessment of Obesity as a Cardiovascular Disease Risk Factor in a geriatric Rural Texas Community” (2002). *77th Texas Public Health Association, Annual Education Conference*, Fort Worth, Texas, Speaker, March 2002.
 22. Hall, C., **Coustasse, A.**, Rene, A., Wright, D., Olivencia-Yurvati, A., Colbert, D., and Bayona, M., (2002). “Analysis of Patient Health Outcomes in an Osteopathic Cardiac Rehabilitation Program in Texas”, Poster presentation, *77th Annual Education Conference, Texas Public Health Association*, Fort Worth, Texas, March 2002.

23. **Coustasse A.** and Schutkowski D., (1999). “In the Spirit of Continuing Care: Two Models of Integrating Care Across the Continuum”. *45th American Society on Aging, Annual Meeting*, Orlando, Florida, Speaker, March 1999.
24. Baraibar, A.M., **Coustasse, A.**, Garcia J., Collao MT (1997). “The Diet as Exclusive Treatment on Recent Diagnosed Diabetics Patients”, poster presentation. *3er Chilean congress of Epidemiology*. Santiago, Chile, October 1997.
25. Collao MT, Baraibar, A.M., **Coustasse, A.**, Garcia J., (1997). “Diabetic Club as a Support Strategy in a Diabetes Program”, poster presentation *3rd Chilean congress of Epidemiology*, Santiago, Chile, October 1997.
26. Orellana M., **Coustasse A.**, Collados T., Silva P., Garcia J., (1996). “An Experience with a Medical Preventive Program”, Speaker, *2nd Latin American Conference of Health Promotion and Education*, Santiago, Chile, Oct. 1996.
27. **Coustasse, A.**, “Health Professionals - New Breed” (1996), *World Health Forum*, Fort Worth, Texas, Speaker, Chilean Presenter/Representative, May 1996.

Presentations Addressing Health Care Disparities

1. Lin, YS. **Coustasse, A.**, Ho, WH., Singh, K, and Arif, A. (2008). Racial/Ethnic Differences in Exposure to Environmental Volatile Organic Compounds in the U.S. General Population: The National Health and Nutrition Examination Survey 1999–2000. (2008). Poster presentation delivered at the 136th APHA Annual Meeting & Exposition (October 29, 2008), San Diego, California
2. Johnson, K.L., Larry, J., **Coustasse, A.** Texas disabled Hispanic children: A quest for healthcare access (2008). Poster presentation delivered at the 136th APHA Annual Meeting & Exposition (October 28, 2008), San Diego, California.
3. Johnson, KL, Larry, J., **Coustasse, A.** (2008). Barriers to Healthcare Access among the Hispanic Pediatric Population with Disabilities. Presented at the Australian & New Zealand Speech-Language Hearing Conference (Auckland, New Zealand) May 29th.
4. **Coustasse, A.**, Bae, S., and Singh, K.P (2008). “Disparities among Elder Asian Subgroups: Self-Reported ADL and IADL Disability Results from the National Health Interview Survey 2001-2003”. In Business and Health Care Administration Proceedings of the *2008 Annual Midwest Business Administration Association Conference*, Chicago, Illinois, April 2, 2008.
5. **Coustasse, A.** (2008) “Disparities among Hispanic Subgroups: Self-Reported ADL and IADL Disability Results from the National Health Interview Survey 2001-2003”. Lecture presented to School of Public Health, Old Dominion University, on April 17, 2008.
6. Johnson, K.L, Larry, J., **Coustasse, A.**, (2008). “Health Disparities for Texas Disabled Hispanic Pediatric Populations”. In Business and Health Care Administration Proceedings of the *2008 Annual Midwest Business Administration Association Conference*, Chicago, Illinois, April 2, 2008.
7. Jacob, S., **Coustasse, A.**, (2008). “School-Based Mental Health: The De Facto Mental Health System for Children”. In Business and Health Care Administration Proceedings of the *2008 Annual Midwest Business Administration Association Conference*, Chicago, Illinois, April 2, 2008.
8. Johnson, KL, Larry, J., **Coustasse, A.** (2008). Barriers to Healthcare Access among Hispanic Pediatric Population with Physical and Mental Disabilities. Poster Presentation, Research Appreciation Day, University of North Texas Health Science Center, Fort Worth Texas, on March 28.

9. Johnson, KL, Larry, J., **Coustasse, A.** (2008). Barriers to Healthcare Access among the Hispanic Pediatric Population with Disabilities. Presented at Texas Speech-Language Hearing Association, San Antonio, Texas on February 22nd, 2008.
10. **Coustasse, A.** (2008) “Disparities among Hispanic Subgroups: Self-Reported ADL and IADL Disability Results from the National Health Interview Survey 2001-2003”. Lecture presented to School of Allied Health, College of Applied Sciences and Arts, Southern Illinois University, on February 15, 2008.
11. **Coustasse, A.** (2008) “Disparities among Hispanic Subgroups: Self-Reported ADL and IADL Disability Results from the National Health Interview Survey 2001-2003”. Lecture presented to Lewis College of Business, Marshall University on February 4, 2008.
12. YS Lin, A. **Coustasse, WC Ho, K Singh, DF Merritt, AA Arif** (2007). “Disparities in Respiratory Health Risk from Exposure to Volatile Organic Compounds in the U.S. Nonsmoking Population”. Poster Presentation, Second Texas Conference on Health Disparities, University of North Texas Health Science Center on May 31, 2007.
13. Adavalli, V., **Coustasse, A, Coggin, C.,** (2007). “Disparities in Self-Reported ADLs and IADLs Disability among Asian American Subgroups: Results from the National Health Interview Survey 2001-2003”. Poster Presentation, Second Texas Conference on Health Disparities, University of North Texas Health Science Center on May 31, 2007.
14. Johnson, KL, Larry, J., **Coustasse, A.** (2007). “Barriers to Healthcare Access among the Hispanic Pediatric Population with Disabilities”. Poster Presentation, Second Texas Conference on Health Disparities, University of North Texas Health Science Center, on May 31, 2007.
15. Quiroz, T., **Coustasse A., and S. Lurie.,** (2007). “Disparities in Palliative Care in the U.S”. Poster Presentation, Second Texas Conference on Health Disparities, University of North Texas Health Science Center on May 31, 2007.
16. **Coustasse, A., Bae, S., Trevino, E., Lackan, N., Singh, K.P and Trevino, F.,** (2007). “Disparities among Hispanic Subgroups: Self-Reported ADL and IADL Disability Results from the National Health Interview Survey 2001-2003”. Poster Presentation Research Appreciation Day, University of North Texas Health Science Center, April 6, 2007.
17. Quiroz, T., **Coustasse A., and S. Lurie.,** (2007). “To the Bitter End: Disparity Issues in End of Life Care in the United States”. Presentation Research Appreciation Day, University of North Texas Health Science Center, April 6, 2007.
18. Quiroz, T., **Coustasse A., and S. Lurie** (2007). “To the Bitter End: Disparity Issues in End of Life Care in the United States”. In Business and Health Care Administration Proceedings of the *2007 Annual Midwest Business Administration Association Conference*, Chicago, Illinois, March 30, 2007. 2007 Best Paper award in Student led papers track.
19. **Coustasse A., Lackan, N, Trevino E, Bae, S., Singh, K.P, and Trevino F** (2007). “Disparities in ADLs and IADLs Disability among Hispanic Subgroups: Analysis from the National Health Interview Survey 2001-2003”. In Business and Health Care Administration Proceedings of the *2007 Annual Midwest Business Administration Association Conference*, Chicago, Illinois, March 29, 2007. 2007 Best Paper award in Issues in Healthcare: Elderly, Hospice, and Home Care Track.
20. **Coustasse A.,** (2007) “Disparities in Access to Health Care: The Case of a Drug and Alcohol Abuse Detoxification Treatment Program among Minority Groups in a Texas Hospital”. Lecture presented at The University of Massachusset, Amherst, March 14, 2007.

21. **Coustasse, A.**, (2006). “Health Disparities: Access Barriers and Utilization of Care”. Presented March 20, 2006 for the Physician Assistant Program at the University of North Texas Health Science Center.
22. **Coustasse, A.**, Venegas, H., Singh, K, and Trevino, FM (2006). “Disparities in Access to Health Care: The Case of a Drug and Alcohol Abuse Detoxification Treatment Program Among Minority Groups in a Texas Hospital” in *Business and Health Care Administration Proceedings of the 2006 Annual Midwest Business Administration Association Conference*, Chicago, Illinois, March 15-17, 2006.
23. Ansari, G; **Coustasse, A**; Coggin, C; Lurie, S; Gillan-Dennis, C; Trevino FM (2005). “Health Disparities among Drug and Alcohol Abusers of a Medical Detoxification Program a Texas Hospital”, *133er American Public Health Association (APHA), Annual Meeting* in Philadelphia, PA, poster presentation, December 12, 2005.
24. **Coustasse, A**; Gillan, C; Ansari, G; Coggin, C; Lurie, S and Trevino FM (2005). “Health Disparities and Cost of a Medical Detoxification Program in Specific Populations with Drug and Alcohol Abuse in a Texas Hospital”. *80th Texas Public Health Association (TPHA), Annual Educational Conference*, Odessa, Texas, poster presentation, April 24-25, 2005.
25. Mego C., **Coustasse A.**, and Trevino F.M (2002). “Health Care Access Patterns in Relation to Race/Ethnicity and Health Insurance Status in an Osteopathic Hospital in 1998 and 2001”, *9th Minority Health Conference, Healthy Texans 2010*, Speaker, Irving, Texas, November 9, 2002.

Per review Publications:

Publications Addressing Health Information Systems (selected)

1. Robie, EM., Cole, S., Suwal A. & **Coustasse. A** (2022). Tele-ICU in the Unites States: Is a cost-effective model? *International Journal of Healthcare Management*, 15:4, 306-313, DOI: [10.1080/20479700.2022.2040877](https://doi.org/10.1080/20479700.2022.2040877)
2. **Coustasse, A.**, Layton, W., Nelson, L., & Walker, V. (2021). Upcoding Medicare: Is Healthcare Fraud and Abuse Increasing? *Perspectives in health information management*, 18(4), 1f.
3. Washington, B., Robinson, A., Mike, T., Paul, D., **Coustasse A** (2020). Telepsychiatry use in Rural Areas: A Literature Review, *Journal of Information Technology Research*, Published, Coustasse A., April (2nd Quarter/Spring) 1, 2020, 2.
4. Maxik, K., Kimble, C., Booth, C. J., **Coustasse, A.**, How Do Pharmacies Evaluate Clean Room Automation Systems? *Pharmacy Times*, April (2nd Quarter/Spring) 1, 2020, 2 (In press).
5. **Coustasse A**, Sarkar R, Abodunde B, Metzger BJ, Slater CM (2019). The Scope of Teledermatology Enhancing Dermatological Access in Rural Areas: A Literature Review, *Telemedicine Journal and eHealth*, 25(11):1022-1032.
6. Ruley M, Walker V, Studeny J, **Coustasse A.** (2018). The Nationwide Health Information Network: The Case of the Expansion of Health Information Exchanges in The United States. *Health Care Manager*, Oct/Dec;37(4):333-338.

7. Sarkar R, Metzger BJ, Sayre, H., Slater CM Katamneni, S., **Coustasse A** (2018). Tele pharmacy and Pharmaceutical Access to Rural Areas”, *Perspectives in Health Information Management*, July1;15(summer):1g eCollection 2018 Summer.
8. Spencer, N., Bhardwaj, N., Paul, D., **Coustasse, A.** (2018). Ransom ware in Healthcare Facilities: A Harbinger of the Future?”, *Perspectives in Health Information Management*. July1;15(summer):1g eCollection 2018 Summer.
9. Andresen, P., Schussler, M., Sowards, K., Kimble, C., **Coustasse, A.** (2018). Why Physicians Switch Electronic Health Record Vendors, *Perspectives in Health Information Management*, Apr 1;15(Spring):1a. eCollection 2018 Spring.
10. Bhardwaj N, Wodajo B, Spano A, Neal S, **Coustasse A** (2018). The Impact of Big Data on Chronic Disease management”, *Health Care Manager*, Jan/Mar;37(1):90-98.
11. Sacconi P, Glover P, Marriot R, Paul DP 3rd, **Coustasse A** (2018). “ICD-10
12. Implementation: Is the Workforce Ready?”, *Health Care Manager*, Jan/Mar;37(1):39-46.
13. McSweeney, M., Pritt, J., Swearinger, A., Kimble, C., **Coustasse, A.** (2017). “Telestroke:
14. Overcoming Barriers to Lifesaving Treatment in Rural Hospitals”. *Perspectives in Health Information Management*. Jul 1;14(Summer):1d. eCollection 2017 Summer.
15. Bhardwaj, N., Wodajo, B., Gochipathala, K., Paul, D., **Coustasse, A.** (2017). (Can mHealth revolutionize the Way We Manage Adult Obesity?”? *Perspectives in Health Information Management*. Apr 1;14(Spring):1a. eCollection 2017 Spring
16. Valle, J., Godby, T., Paul, III, D., Smith, H. M., **Coustasse, A.** (2017). Use of Smartphones for Clinical and Medical Education. *The Health Care Manager*. Jul/Sep;36(3):293-300.
17. Schaeffer, C., Haque, A., Booton, L., Halleck, J. R., Studeny, J., **Coustasse, A.** (2017), “Big Data Management in United States Hospitals: Benefits and Barriers”, *Health Care Manager*. Jan/Mar;36(1):87-95.
18. **Coustasse, A. M.**, Kimble, C., Stanton, R. B., Naylor, M. (2016), Could PHARMA
a. Benefit from Full-scale Adoption of RFID Technology with a New Regulation?”,
b. *Perspectives in Health Information Management*, Oct 1;13(Fall):1b
19. Valle, J., Gomes, C., Godby, T., **Coustasse, A.** (2016). The Feasibility of the Nationwide Health Information Network (NHIN). *The Health Care Manager*, Apr-Jun;35(2):103-12
20. Lester, M., Boateng, S., Studeny, J., Coustasse, A. (2016). Personal Health Records: Beneficial or Burdensome for Patients and Health Care Providers? *Perspectives in Health Information Management*, Apr 1;13:1h
21. **Coustasse, A. M.**, Meadows, P. D., Hall, R., Hibner, T., Deslich, S., (2015), “Utilizing Radio Frequency Identification Technology to Improve Safety and Management of Blood
a. Bank Supply Chains”, *Telemedicine and ehealth*, 21(11):938-45.
22. **Coustasse, A.**, Cunningham, B., Deslich, S., Wilson, E., Meadows, P., (2015). Benefits and Barriers of Implementation and Utilization of RFID Systems in Transfusion Medicine, *Perspectives in Health Information Management* Jul 1; 12:1d.
23. Al Tomairy, N., Mummaneni, M., Alsalamah, S., **Coustasse, A.** (2015) Use of Smartphones in Hospitals: Is It Working for Physicians, *Health Care Manager*. OctDec;34(4):297-307
24. Gomes, C., **Coustasse, A.** (2015) Tweeting and Treating: How Hospitals Use Twitter to Improve Care, *The Health Care Manager*, Jul-Sep; 34(3):203-14.
25. **Coustasse A.** Deslich, S., Bayley, D., Haiston, a., Paul, D., (2014). The Business Case of Tele-Intensive Care Units. *Permanente Journal*. Fall (18):76-84

26. Studeny, J., **Coustasse, A.** (2014) Integration and Interoperability: Critical Factors for the Future of Personal Health Records., *Perspectives in Health Information Management July;(1); 1:11:1e*
27. Porterfield, A., Engelbert, K., **Coustasse, A.** (2014). Electronic Prescribing: Improving the Efficiency and Accuracy of Prescribing in the Ambulatory Care Setting. *Perspectives in Health Information Management April (1); 1:11:1g.*
28. Deslich, S., **Coustasse, A.** (2014). Expanding Technology in the ICU: A Case for the Utilization of Telemedicine. *Telemedicine and e-Health*, 2014; 20(5):485-492.
29. Deslich, S., Stec, B., Tomblin, S., **Coustasse, A.** (2013). Telemedicine: The Case of Tele psychiatry". *Perspectives in Health Information Management*, 2013; Jul 1; 10; 1f.
30. Deslich, S., Thistlethwaite, T., Coustasse, A. (2013). Telepsychiatry in Correctional Facilities, *Permanente Journal*, 17(3):80-86.
31. **Coustasse, A.**, and Paul, D., (2013). Adoption of the ICD-10 Standard in the United States: The Time Is Now, *Health Care Manager*, Jul-Sep; 32(3)260-267.
32. Peluchette, J., Karl, K., **Coustasse, A.**, Emmett, D. (2012) "Professionalism and Social
 - a. Networking: Can Patients, Physicians, Nurses, and Supervisors all be 'Friends'?", *The*
 - b. *Health Care Manager*, Oct-Dec;31(4):285-94
33. Stump, T., Zilch, S., **Coustasse, A.** (2012). The Emergence and Potential Impact of Medicine 2.0 in the Healthcare Industry, *Hospital Topics*, Apr-Jun; 90(2):33-8.
34. **Coustasse, A.**, Arvidson, C., Rutsohn, P. (2010). Pharmaceutical Counterfeiting and the RFID intervention, *Journal of Hospital Marketing and Public Relations July (3rd Quarter/Summer) 2010*, 20.
35. Phillips, K., Wheeler, C., Campbell, J., **Coustasse, A.** (2010). "Electronic Medical Records in Long Term Care" *Journal of Hospital Marketing and Public Relations* 20(2):131-142.
36. **Coustasse, A.**, Arvidson, C, and Rutsohn, P. (2010). Pharmaceutical Counterfeiting and the RFID intervention. *Journal of Hospital Marketing and Public Relations*. 20(2):100115.

Publications Addressing Health Management and Finance (selected)

1. Abodunde, B., Slack, C., **Coustasse**. MACRA And Accountable Care Organizations: Is It Working?" (2021), *The Journal of ambulatory care management*, 44(2), 148–154. <https://doi.org/10.1097/JAC.0000000000000350>
2. Layton, W., Lemmon, K., **Coustasse A.** (2020). Charge masters and the effects on hospitals, *International Journal of Healthcare Management*. 14:4, 933-939, DOI: 10.1080/20479700.2020.1721748
3. Walker, V. Ruley, M. Nelson, L. Layton , W. & **Coustasse, A** (2022) The effect of the Affordable Care Act on Medicaid payments in long-term care facilities, *International Journal of Healthcare Management*, 15:1, 62-69, DOI: [10.1080/20479700.2020.1843886](https://doi.org/10.1080/20479700.2020.1843886)
4. Ferguson, W. White, BS., McNair, J., Miller, C. Wang B. & **Coustasse, A** (2021) Potential savings from consumer-driven health plans, *International Journal of Healthcare Management*, 14:4, 1457-1462, DOI: [10.1080/20479700.2020.1770425](https://doi.org/10.1080/20479700.2020.1770425)

5. Walker, V., Lawani, U., **Coustasse, A.** (2019) Provider Based Billing in The United States: The Effect on Government Reimbursement, *International Journal of Healthcare Management*, Published Online: 16 Aug 2019.
6. Ruley M, Belcher M, Sayre H, **Coustasse A.** (2019) The 340B Program, Contract Pharmacies, Hospitals, and Patients: An Evolving Relationship Impacting Health Care Delivery", *Health Care Manager*, Oct/Dec;38(4):311-321
7. Kelley, E., Edwards, R., Valdez, J., Patil, N., Coustasse M. (2019) Medicare Access and CHIP Reauthorization Act and Rural Hospitals., *Health Care Manager*, Jul/Sep;38(3):197-205
8. Coustasse, A. M., Frame, M., Mukherjee, A., (2018). "Is Upcoding Anesthesia Time the Tip of the Iceberg in Insurance Fraud?" JAMA network, Nov 2;1(7): e184302
9. Gerlach J, McSweeney S, Swearingen A, **Coustasse A.** (2018). Examining the Benefits of the 340B Drug Discount Program", *Health Care Manager*, Jul/Sep;37(3):225-231.
10. Bowing, B., Newman, T., White, C., Wood, A., Coustasse-Hencke, A. M., Provider Reimbursement Following the Affordable Care Act", *Health Care Manager*, Apr/Jun;37(2):129-135.
11. McGee J, Sandridge L, Treadway C, Vance K, **Coustasse A.** (2018). "Strategies for Fighting Medicare Fraud", *Health Care Manager*, Apr/Jun;37(2):147-154.
12. Clemente, S., McGrady, R., Repass, R., Paul, D., **Coustasse,** (2017). Medicare and The Affordable Care Act: Fraud Control Efforts and Results, *International Journal of Healthcare Management*, 11(4) 356-362
13. Bakhamis, L., Matsumoto, T., Tran, M., Paul, D., **Coustasse, A.** (2017). Maryland's All Payer Health Care System: A Light at the End of a Tunnel". *Health Care Manager* Jan/Mar;37(1):11-17
14. Paul DP 3rd, Barker T, Watts AL, Messinger A, **Coustasse A.** (2017). Insurance Companies Adapting to Trends by Adopting Medical Tourism. *Health Care Manager*. Oct/Dec;36(4):326-333.
15. Kisling, A., Paul, D., **Coustasse, A. M.** (2016). Costs, Staffing and Services of Assisted Living in the USA: *Health Care Manager* Apr-Jun;35(2):156-63
16. Hill, C., Hunter, A., Johnson, L., **Coustasse, A.** (2014) Medicare Fraud in the United States: Can It Ever Be Stopped? *The Health Care Manager* (33) 3:254260.
17. Camargo, R., Camargo, T., Deslich, S., Paul, D., **Coustasse, A.** (2014). Accountable Care Organizations: Financial Advantages of Larger Hospital Organizations. *Healthcare Manager*, 33(2):110-6.
18. Vaughan, A., **Coustasse, A.** (2011). Accountable Care Organization Musical Chairs: Will There Be a Seat Remaining for The Small Group or Solo Practice? *Hospital Topics*, 89(4):92-97, 2011.
19. Lee, D., Dixon, C. Kruszynski, P., **Coustasse, A.** (2010). Uncompensated Care and Quality Assurance among Rural Hospitals, *Journal of Hospital Marketing & Public Relations*, July (3rd Quarter/Summer) 2010, 20.

20. **Coustasse, A**, Lorden, A., Nemarugommula, V. and Singh, K.P. (2009). "Uncompensated Care Cost: A Pilot Study Using Hospitals of a Texas County". *Hospital Topics* 87(2):3-12.
21. **Coustasse, A.** (2008). "Cost of Medical Detoxification among Drug and Alcohol Users in a Private Texas Hospital" *International Journal of Pharmaceutical and Healthcare Marketing*, 2(2) 134-142.
22. Buchholz, G., **Coustasse, A.**, Silva, P and Hilsenrath, P. (2008). The Chilean Pension System at 25 Years: The Evolution of a Revolution. *Journal of Economic Issues*, 17(3), 633-64 September.
23. Lorden, A., **Coustasse, A.** and K.P Singh (2008). "The Balanced Scorecard Framework - A Case Study of Patient and Employee Satisfaction: What Happens when it doesn't work as planned?" *Health Care Management Review*, 33(2) 1-11.
24. **Coustasse, A.** (2008). "Hospital Costs and Clinical Characteristics of Continuous Renal Replacement Therapy Patients: A Continuous Ethical Dilemma". *Journal of Hospital Marketing and Public Relations*, 18, (2), 187-195.
25. **Coustasse, A**; Mains, D; Lurie, S, Lykens, K., and Trevino, FM, (2008). Organizational Culture in a Terminal ill Hospital. *Journal of Hospital Marketing & Public Relations* Vol. 18, No 1, 39-60,
26. **Coustasse, A.**, (2004). Route 99: Organizational Culture Change in a Texas Hospital. Doctoral Dissertation. University of North Texas.
27. Carrillo E., Trevino FM, Betancourt JR, and **Coustasse, A** (2001). The Role of Insurance, Managed Care and Institutional Barriers. In M., Aguirre-Molina, C., Molina, and R., Zambrana (Eds.). *Health Issues in the Latino Community* (pp. 5573). San Francisco, CA: Jossey Bass.

Publications Addressing Health Services Research (selected)

1. Graves, A., Duty, K., Norton, T., Coustasse, A. (in press). Harm Reduction In West Virginia: Do Needle Exchange Programs Reduce Disease and Decrease Costs? *International Journal of Healthcare Management*.
2. Lanham, S. H., Baker, C. W., Coustasse- A., 2022. Prescription Drug Importation Update, Business Law Today/ American Bar Association, , https://www.americanbar.org/groups/business_law/resources/business-law-today/2022-september/prescription-drug-importation-update/
3. Kimble, C., Coustasse A., & Maxik K. (2021) Considerations on the distribution and administration of the new COVID-19 vaccines, *International Journal of Healthcare Management*, 14:1, 306-310, DOI: [10.1080/20479700.2020.1859778](https://doi.org/10.1080/20479700.2020.1859778)
4. Coustasse, A., Kimble, C., & Maxik, K. (2021). COVID-19 and Vaccine Hesitancy: A Challenge the United States Must Overcome. *The Journal of ambulatory care management*, 44(1), 71–75. <https://doi.org/10.1097/JAC.0000000000000360>,
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19. **Coustasse, A.**, Pekar, A., Sikula, A., and Lurie, S (2009). "Genetic Pre-Symptomatic a. Testing and Ethical Consequences in Huntington's Disease" *Journal of Hospital Marketing and Public Relations* Jul-Dec; 19(2):129-41.
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22. Mains DA, **Coustasse, A.** and Lurie S (2008). Case Studies in Medical Futility. *Journal of Hospital Marketing and Public Relations*, 18(1):61-70,

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Publications Addressing Health Care Disparities

1. **Coustasse, A.**, Emmett, D., Patel, N. and Pekar, A. (2009). Disparities among Elder Non-Hispanic Blacks: Self-Reported ADL and IADL Disability Results from the National Health Interview Survey 2001-2003” *Journal of Hospital Marketing and Public Relations* Jul-Dec; 19(2): 101-12.
2. **Coustasse, A.**, Bae, S., Arvidson, C., Trevino, F., and Singh, K.P (2009). “Disparities in ADL and IADL Disabilities among Elders of Hispanic Subgroups in the USA: Results from the National Health Interview Survey 2001-2003”. *Hospital Topics*. Winter; 87(1):15-23.
3. **Coustasse, A.**, Bae, S., Arvidson, C., and Singh, K.P (2008). “Disparities in ADL and IADL Disabilities among Elders of Asian Subgroups in the USA: Results from the National Health Interview Survey 2001-2003” *Disability and Health Journal*, 1 (3), 150-156.
4. **Coustasse A.**, Quiroz, T., and S. Lurie (2008). “To the Bitter End: Disparities in End of Life Care” *Journal of Hospital Marketing and Public Relations*, 8, (2) 167-185, August.
5. **Coustasse, A.**, Singh, K, Lurie, S., Lin, Y.S., Coggins, C., Trevino FM (2008). Gender Disparities: A Medical Detoxification Program. *Journal of Hospital Marketing and Public Relations*, 18(1):21-37.
6. **Coustasse, A.**, Singh, K.P. and Trevino F.M (2007). Disparities in Access to Health Care: The Case of a Drug and Alcohol Abuse Detoxification Treatment Program among Minority Groups in a Texas Hospital. *Hospital Topics*, Mar; 85(1): 27-34
7. Trevino FM, and **Coustasse, A** (2007). Disparities and Access Barriers to Health Care among Mexican American Elders. In J.L Angel, and K.E. Whitfield, (Eds.). *The Health of Aging Hispanics: The Mexican-origin Population* (pp.167-181). New York, New York, Springer Publishing Company.

Professional Non-Peer Reviewed Journals:

1. Cox, B, **Coustasse, A**, Kimble, C. Revolutionizing Controlled Substance Diversion Detection: The Promising Role of Artificial Intelligence (AI) in Healthcare (In press)
2. Pile, T., Kimble, C., **Coustasse, A**. Navigating the Path to Safe Compounding in Health Systems. *Pharmacy Times*, Published, July 14, 2023
3. Kimble, C., Maxik, K., **Coustasse A. M.**,503B– What must we know in 2023? *Pharmacy Times*, Published, May 15, 2023
4. C Kimble, C., Maxik, M., Coustasse, A. Closed-System Transfer Devices Reduce Exposure to Contaminants, *pharmacy times*, March 15, 2023

5. Maxik, K., Kimble, C., Shariff, U., Coustasse, A. Handling Hazardous Drugs: A Challenge Facing All Pharmacy Staffs, Pharmacy Times, January (1st Quarter/Winter) 13, 2023
6. Clemente, S., Riley, B. L., Coustasse A, evaluate 503B Facilities for Outsourced Compounds, Pharmacy Times, Published, November 17, 2022
7. Lanham, S. H., Riley, B. L., Deslich, S., Coustasse A. Gabapentin Presents High Potential for Misuse, Pharmacy Times, November 24, 2022
8. Baker, C. W., Lanham, S. H., Coustasse, A., Is the 340B Hospitals Battle at the Supreme Court Over? Pharmacy Times, November 23, 2022
9. Kimble, C., Coustasse-Hencke, A. M., Maxik, K Radio Frequency Identification Enhances Patient Safety, Pharmacy Times, November 15, 2022
10. Coustasse, A., Kimble, C., Maxik, K., Prescribing Controlled Substances Goes Electronic, Pharmacy Times, September 21, 2022
11. Kimble, C., Maxik, K., Coustasse, A, Help Patients Safely Handle Medications to Improve Adherence, pharmacy Times, November 12, 2021
12. Maxik, K., Kimble, C., Coustasse, A., Law Helps Ensure Safety of the Supply Chain, Pharmacy times, September 15, 2021
13. Coustasse-, A., Kimble, C., Maxik, Maximize Benefits of IV Workflow Systems, Pharmacy Times, K., July (3rd Quarter/Summer) 19, 2021
14. Kimble, C., Coustasse A, Maxik, K., Detect Adverse Events and Medication Errors Using Technology, Pharmacy Times, Published, May 19, 2021
15. Maxik, K., Kimble, C., Coustasse, A. Change Management. A consideration for Leaders Beyond the Pandemic, Pharmacy Times, Published, April (2nd Quarter/Spring) 1, 2021
16. Kimble, C., Coustasse, A, Maxik, Pharmacists Have Delivered During the COVID-19 Pandemic, Infection Control Today, Published, April (2nd Quarter/Spring) 1, 2021
17. Maxik, K., Kimble, C., Coustasse, A. Logical Approach Enhances Safety, Protects Patients, Pharmacy Times, Published, , A. M., January (1st Quarter/Winter) 29, 2021
18. Coustasse- A., Kimble, C., Maxik, K., Preparing Your Pharmacy for the Next Crisis: Pharmacy Business Continuity Planning, Pharmacy Times, August 17, 2020
19. Maxik, K., Kimble, C., Booth, C. J., Coustasse A.. How Do Pharmacies Evaluate Clean Room Automation Systems? Pharmacy Times, Published, April (2nd Quarter/Spring) 20, 2020

Grant research Not funded

- August 31, 2021 - September 10, 2021, Institute of Medical Cannabis and Therapeutics., WV higher education policy commission, Coustasse, A. (Supporting), Grant Proposal Not Funded.
- April 14, 2021 - May 5, 2021, Improving Covid-19 Vaccine Confidence Among Long-Term Care Workers in Pennsylvania And West Virginia, The Patient-Centered Outcomes Research Institute, Coustasse-Hencke, A. M., Kimble, C. (Co-Principal), Ang, F.-T. (Supporting), Wei, S. (Supporting), Grant Proposal Not Funded.

Grants Funded

1. Co-Investigator: “Primary Care Management of Latent Tuberculosis Infection (LTBI) and Tuberculosis Disease among Immigrant Populations: A Study of Barriers and Facilitators”. Funding Agency: Centers for Disease Control and Prevention: Tuberculosis Epidemiologic Studies Consortium (TBESC), Contract #200-2001-00085/Task Order #12. September 2006.
2. PI: OHST Award Texas Department of Transportation 5310-grant program. \$92,400, granted for OHST. May 2001-Aug. 2004.

SERVICE

ACADEMIC PROFESSIONAL SERVICE:

1. **Ad-Hoc Reviewer** Health Care Management Review
2. **Ad-Hoc Reviewer** JAMA
3. **Ad-Hoc Reviewer** Health Services Research.
4. **Ad-Hoc Reviewer** BMC Health Services Research
5. **Ad-Hoc Reviewer** Journal of Biomedical Informatics
6. **Ad-Hoc Reviewer** Artificial Intelligence in Medicine
7. **Ad-Hoc Reviewer** Journal of Telemedicine and Telecare
8. **Ad-Hoc Reviewer** Pediatrics
9. **Ad-Hoc Reviewer** Permanente Journal
10. **Ad-Hoc Reviewer** Anatomical Sciences Education
11. **Ad-Hoc Reviewer** International Journal of Health Policy and Management
12. **Ad-Hoc Reviewer** International Journal of Pharmaceutical & Healthcare
13. **Ad-Hoc Reviewer** Disability and Health Journal
14. **Ad-Hoc Reviewer** Physiotherapy Theory and Practice

GRANT REVIEWER

1. Israel Science Foundation (2023).
2. Swiss National Science Foundation (2020).
3. The University of Ottawa's Medical Research Fund (2017).
4. The Austrian Science Fund (2015).
5. World Bank Bicentennial Program for Science and Technology-Chile (2005).

DUTIES: MARSHALL UNIVERSITY

- August 2021- Aug 2022: LCOB representative for the committee who organized the first Marshall University Student Research and Creativity Symposium in April 2022.
- September 2009 to August 2019: Health Informatics committee member and Faculty of the Master of Informatics, a joint program from three (2) schools: College of Information Technology engineering and College of Business.
- January 1, 2017- December 31, 2017: Blackboard Collaborate Training.

Duties: Lewis College of Business

- August 8, 2022 – Present Committee Member, P&T committee.
- August 2021-Present: Program Director Master Health Informatics.
- September 2018-Present: Co chair AOL Task force.
- November 2017-Present: Chair LCOB Research Chair Committee.
- September 2008 to November 2017: Permanent member of the Assessment of Learning (AOL) committee, College Accreditation team for AACSB [Association to Advance Collegiate Schools of Business]

Duties: Department Management and Health Care Administration:

- September 2008 to August 2021: AOL HCA coordinator.
- August 2018- 2021: AOL MGT coordinator
- August 1, 2011, to August 2017: HCA Program coordinator, Coordinator for the College of Business.
- August 26, 2016 - September 15, 2016: Chair Committee, Management Division election.
- August 21, 2013 - September 25, 2013: Chair Committee, Division MMM election.
- August 2012 - December 2012: Member of school strategic planning committee.
- November 2010 - May 2011: Member search committee for recruiting new faculty in Health Care Administration.
- May 2010: Member search committee for recruiting new faculty in Management of Information System.

Professional/Faculty Development

- DATEL Productions Ltd, Full Stack Modeller, Financial Modelling, Continuing Education Program, Financial Modelling

Summit 2022, Excel Financial Modelling Summit 2022 web seminar

- Healthcare Finance Management Association, Continuing Education Program, WV HFMA Winter Collaborative Meeting, Field of Study: Specialized Knowledge WV HFMA Winter Collaborative Meeting – Aim: All Ideas Matter – January 22-24, 2020

Skills

- Computer Literate, SPSS, Advance Excel, Blackboard, Camtasia relay, Techsmith. Anthem, Teams, Meditech,
- Bilingual: In Spanish and English