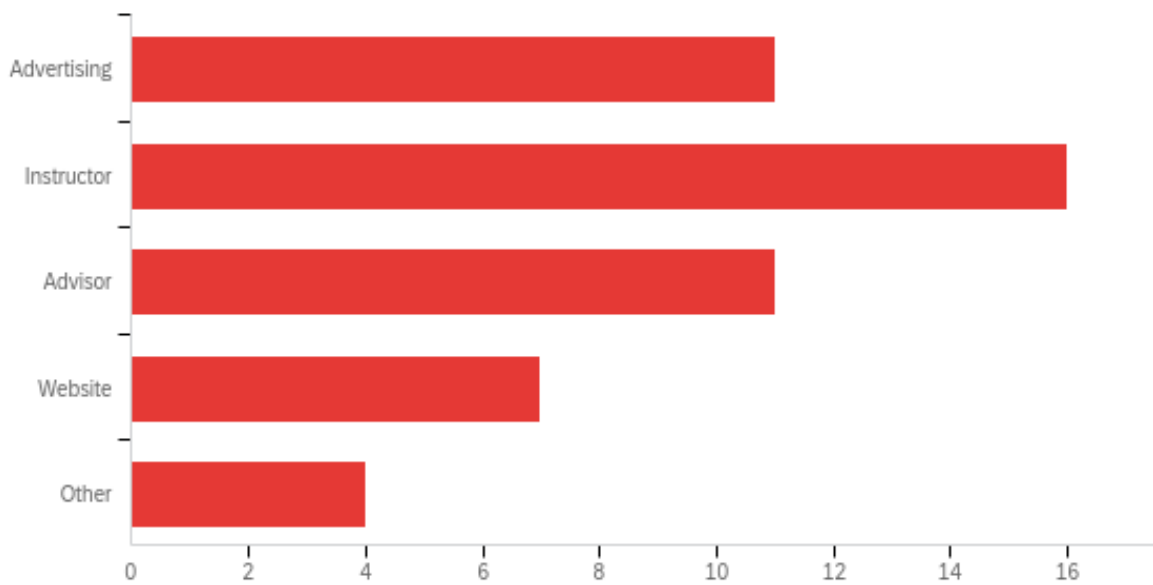




Tutoring Survey Results

Assessment Day 2022

Q1 - How did you learn about the tutoring center?



#	Answer	%	Count
1	Advertising	22.45%	11
2	Instructor	32.65%	16
3	Advisor	22.45%	11
4	Website	14.29%	7
5	Other	8.16%	4
	Total	100%	49

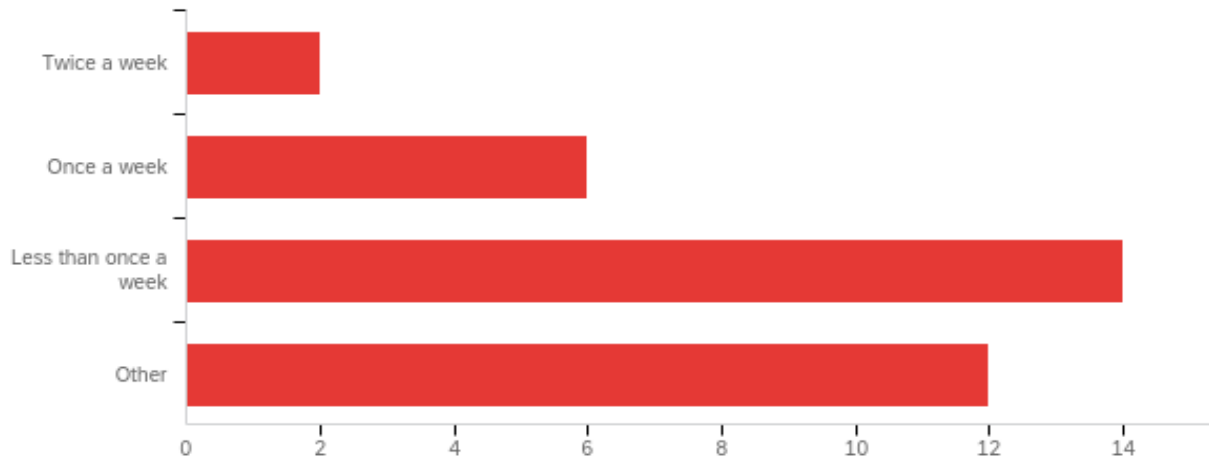
Q1_5_TEXT - Other

Other - Text

professor

This survey

Q2 - How often did you meet with your tutor?



#	Answer	%	Count
1	Twice a week	5.88%	2
2	Once a week	17.65%	6
3	Less than once a week	41.18%	14
4	Other	35.29%	12
	Total	100%	34

Q2_4_TEXT - Other

Other - Text

N/A

None

never needed a tutor after undergrad

I don't have a tutor

None

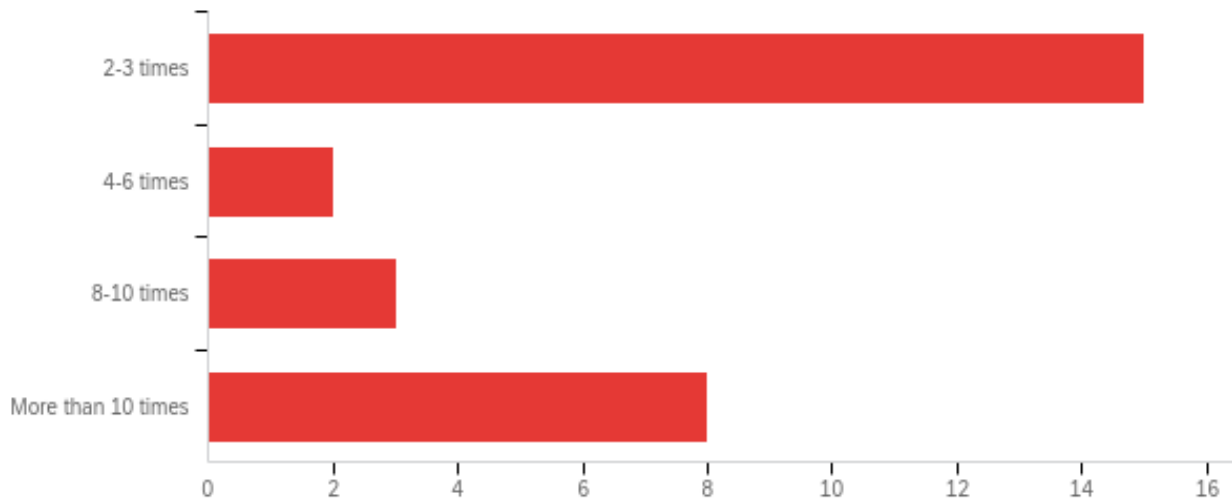
Never

Never

Never

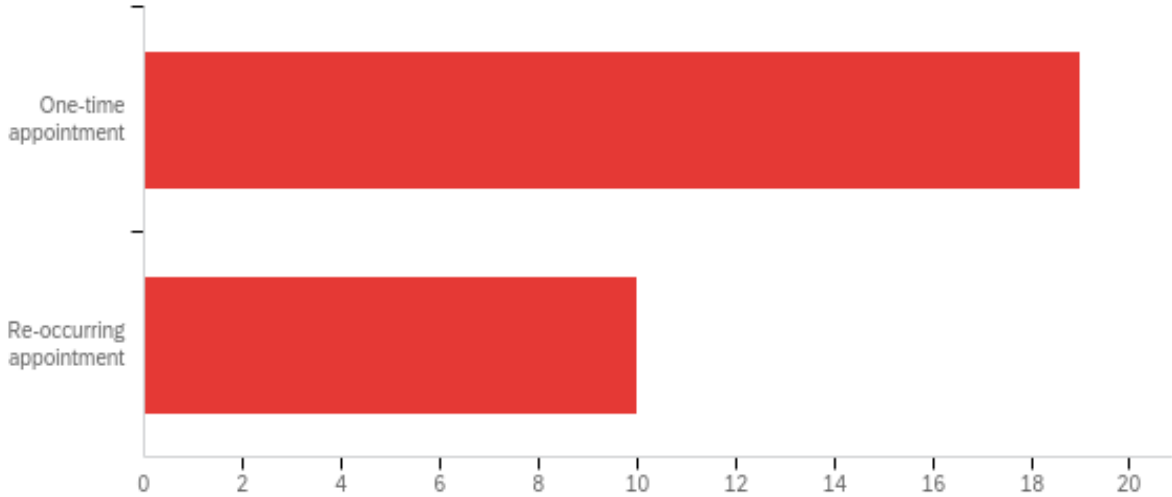
I have not needed tutoring.

Q3 - How many class sessions did you attend, prior to your first tutoring session?



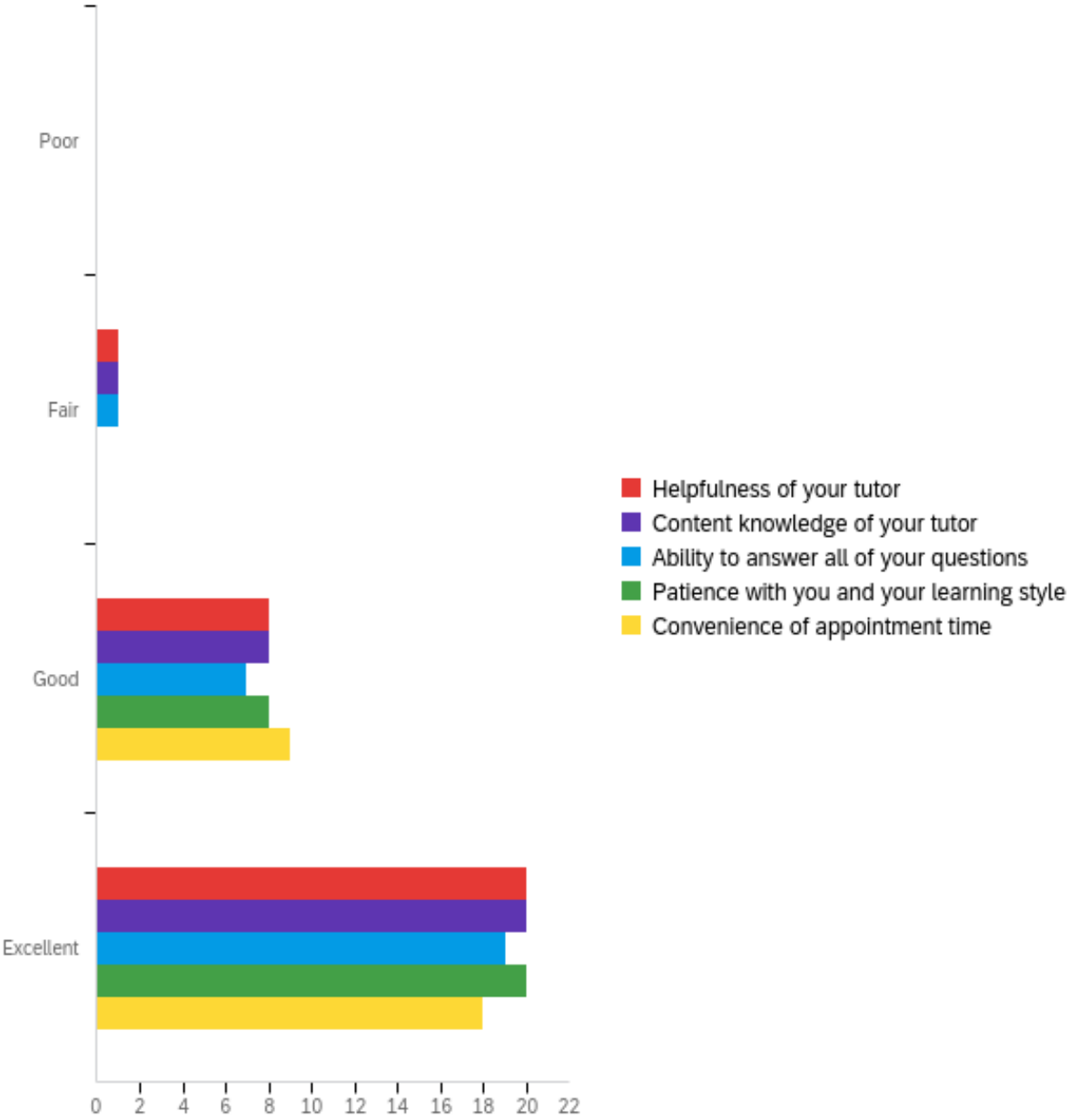
#	Answer	%	Count
1	2-3 times	53.57%	15
2	4-6 times	7.14%	2
3	8-10 times	10.71%	3
4	More than 10 times	28.57%	8
	Total	100%	28

Q4 - Was your appointment a



#	Answer	%	Count
1	One-time appointment	65.52%	19
2	Re-occurring appointment	34.48%	10
	Total	100%	29

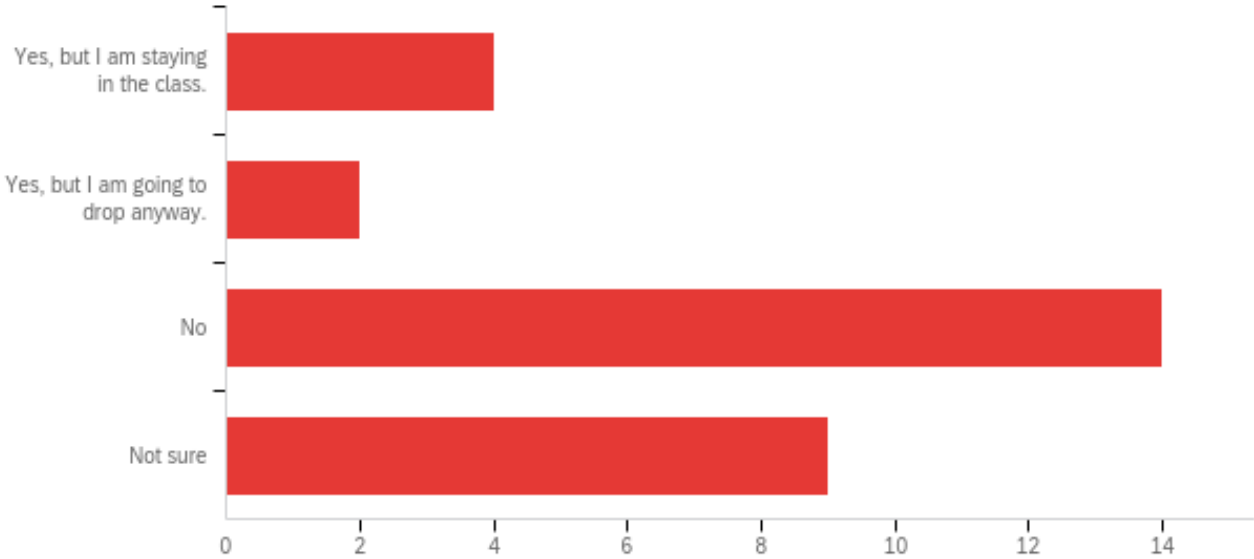
Q5 - Please rate each of the items below:



#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Helpfulness of your tutor	2.00	4.00	3.66	0.54	0.29	29
2	Content knowledge of your tutor	2.00	4.00	3.66	0.54	0.29	29
3	Ability to answer all of your questions	2.00	4.00	3.67	0.54	0.30	27
4	Patience with you and your learning style	3.00	4.00	3.71	0.45	0.20	28
5	Convenience of appointment time	3.00	4.00	3.67	0.47	0.22	27

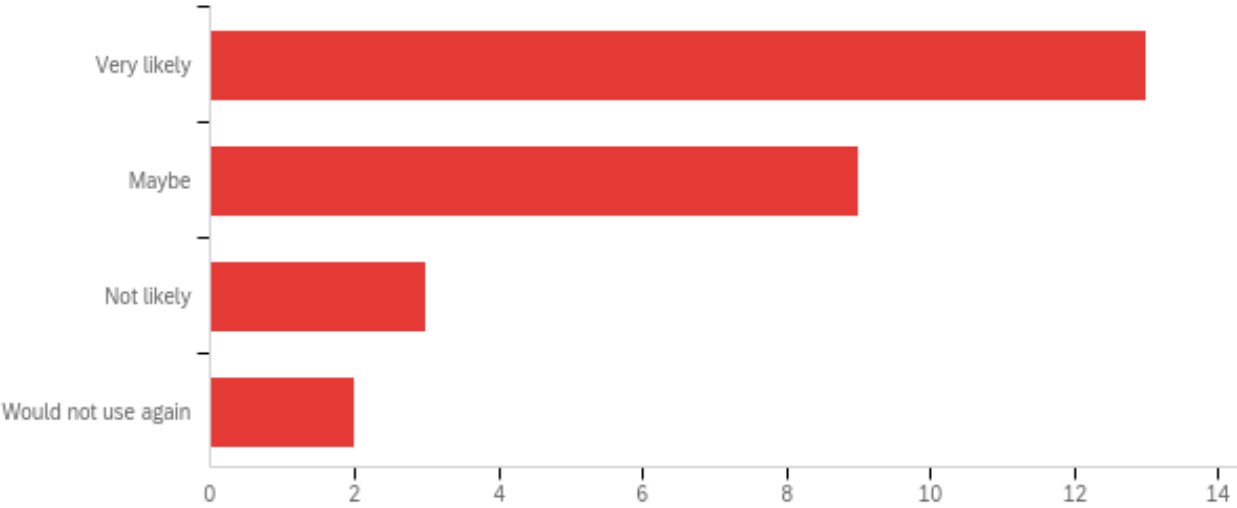
#	Question	Poor		Fair		Good		Excellent		Total
1	Helpfulness of your tutor	0.00%	0	3.45%	1	27.59%	8	68.97%	20	29
2	Content knowledge of your tutor	0.00%	0	3.45%	1	27.59%	8	68.97%	20	29
3	Ability to answer all of your questions	0.00%	0	3.70%	1	25.93%	7	70.37%	19	27
4	Patience with you and your learning style	0.00%	0	0.00%	0	28.57%	8	71.43%	20	28
5	Convenience of appointment time	0.00%	0	0.00%	0	33.33%	9	66.67%	18	27

Q6 - Would you have considered dropping the course without the aid of a tutor?



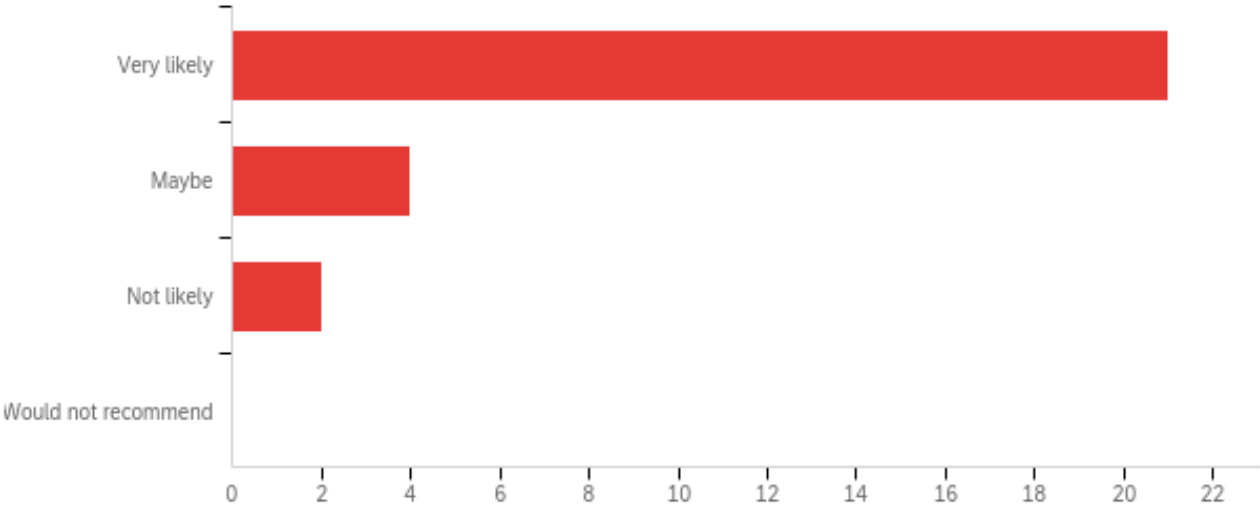
#	Answer	%	Count
1	Yes, but I am staying in the class.	13.79%	4
2	Yes, but I am going to drop anyway.	6.90%	2
3	No	48.28%	14
4	Not sure	31.03%	9
	Total	100%	29

Q7 - How likely are you to use the tutoring program again?



#	Answer	%	Count
1	Very likely	48.15%	13
2	Maybe	33.33%	9
3	Not likely	11.11%	3
4	Would not use again	7.41%	2
	Total	100%	27

Q8 - How likely are you to recommend Marshall's tutoring services to a friend?



#	Answer	%	Count
1	Very likely	77.78%	21
2	Maybe	14.81%	4
3	Not likely	7.41%	2
4	Would not recommend	0.00%	0
	Total	100%	27

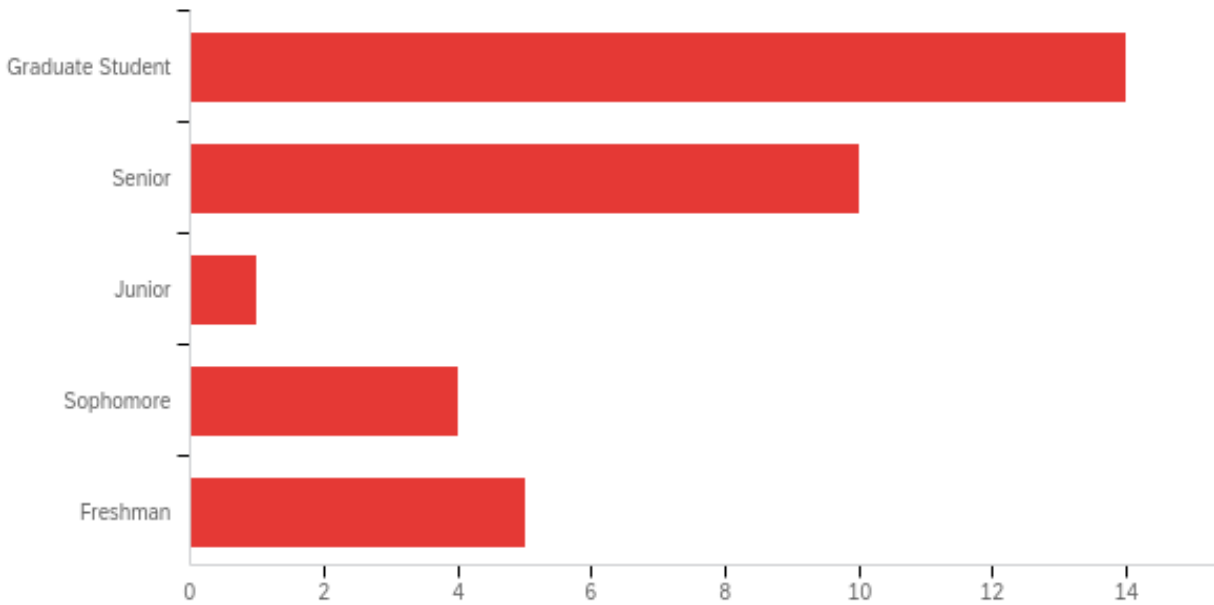
Q9 - What was your tutor's name (List all if more than one)?

All responses were provided to the Tutoring Center staff.

Q10 - Please add any additional comments or suggestions in the space provided below.

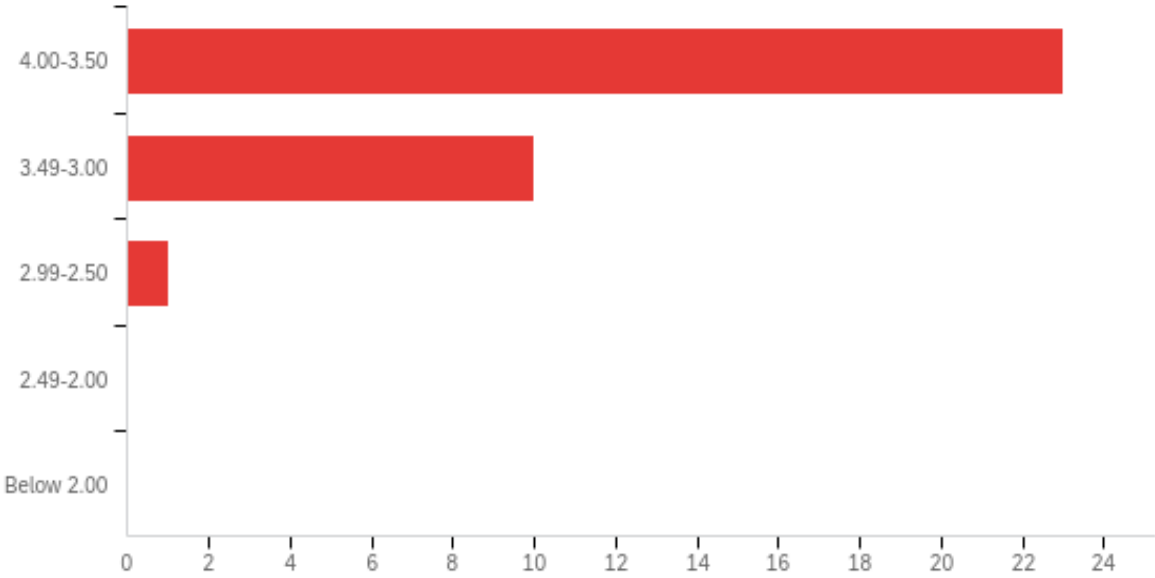
All responses were provided to the Tutoring Center staff.

Q11 - What is your current classification?



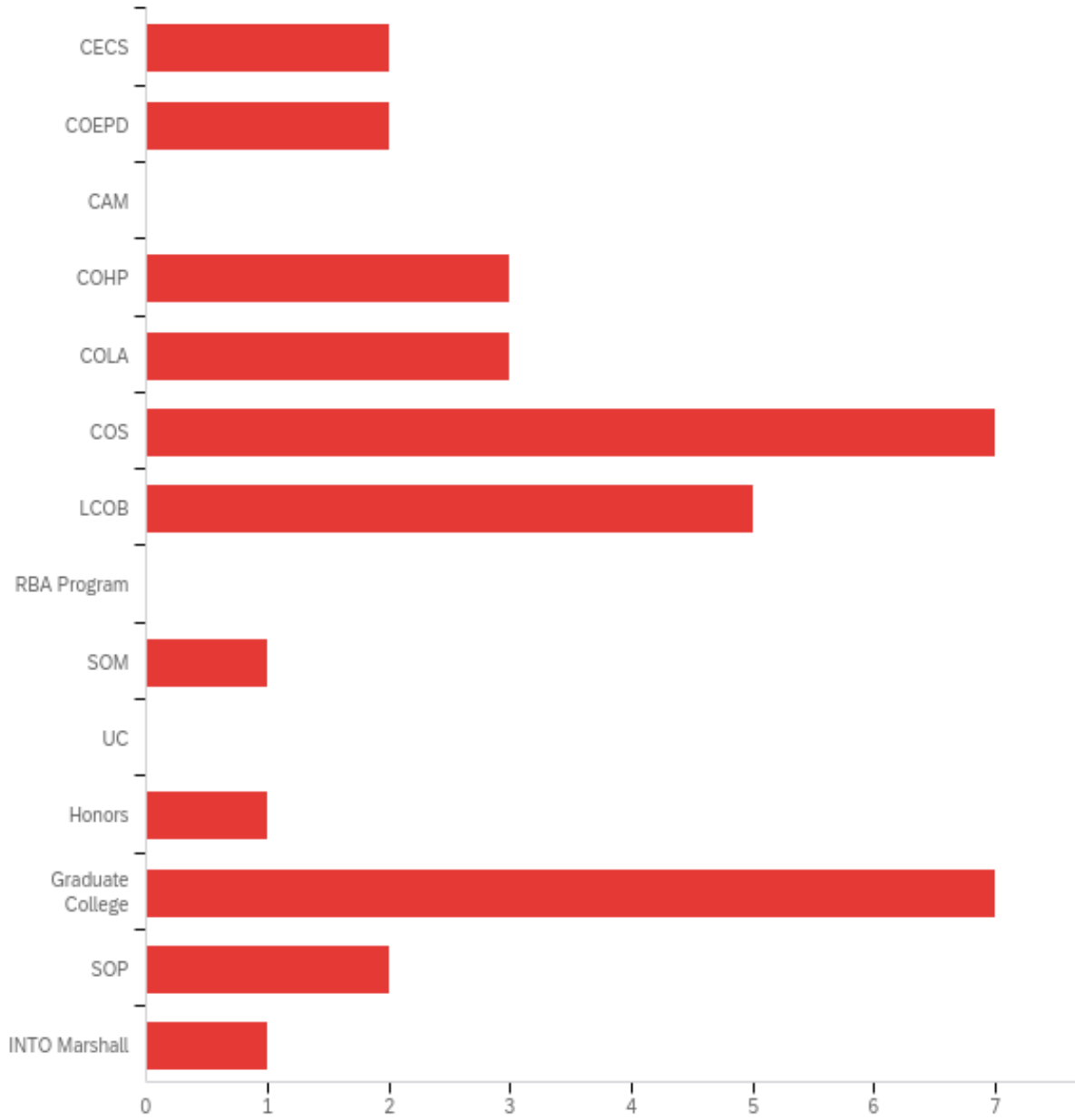
#	Answer	%	Count
1	Graduate Student	41.18%	14
2	Senior	29.41%	10
3	Junior	2.94%	1
4	Sophomore	11.76%	4
5	Freshman	14.71%	5
	Total	100%	34

Q12 - What is your current GPA?



#	Answer	%	Count
1	4.00-3.50	67.65%	23
2	3.49-3.00	29.41%	10
3	2.99-2.50	2.94%	1
4	2.49-2.00	0.00%	0
5	Below 2.00	0.00%	0
	Total	100%	34

Q13 - In which college(s) are you enrolled?



#	Answer	%	Count
1	CECS	5.88%	2
2	COEPD	5.88%	2
3	CAM	0.00%	0
4	COHP	8.82%	3
5	COLA	8.82%	3

6	COS	20.59%	7
7	LCOB	14.71%	5
8	RBA Program	0.00%	0
9	SOM	2.94%	1
10	UC	0.00%	0
11	Honors	2.94%	1
12	Graduate College	20.59%	7
13	SOP	5.88%	2
14	INTO Marshall	2.94%	1
	Total	100%	34

Q14 - What is your current major?

What is your current major?

education

Cyber Forensics and Security

Biology

Social work

Mathematics

social work

Nursing ASN

Biology

Medical imaging

Biology

Healthcare Admin

Political Science, International Affairs, History

Pharmacy

Nursing

Health Informatics

Marketing and Management

Biochemistry

Biology

Finance/Management

Marketing

School Counselor

Medicine

MAT

Clinical Mental Health Counseling

Education

Mechanical engineering .

Psychology

Psychology

Secondary Education

Biology

General Business