

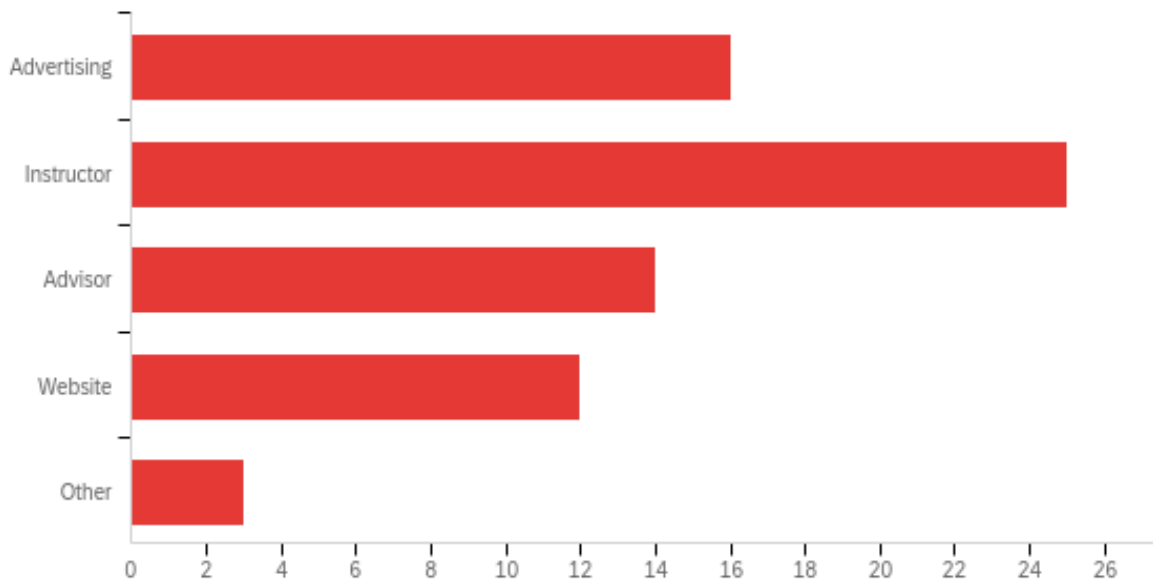


Tutoring Survey Results

Assessment Day 2021

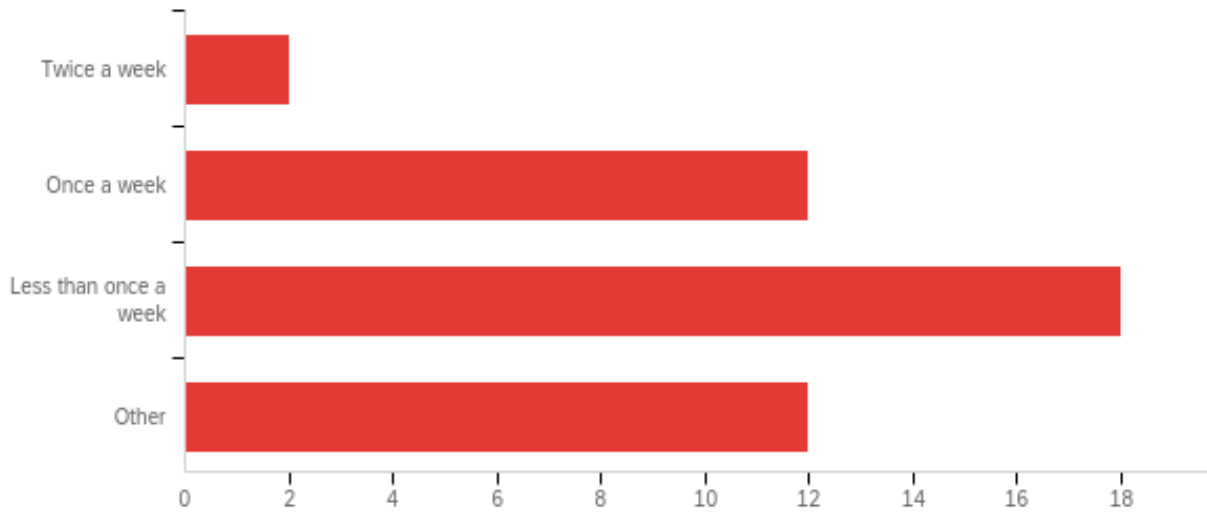
Tutoring Survey-2021
 April 19th 2021, 2:10 pm MDT

Q1 - How did you learn about the tutoring center?



#	Answer	%	Count
1	Advertising	22.86%	16
2	Instructor	35.71%	25
3	Advisor	20.00%	14
4	Website	17.14%	12
5	Other	4.29%	3
	Total		70

Q2 - How often did you meet with your tutor?



#	Answer	%	Count
1	Twice a week	4.55%	2
2	Once a week	27.27%	12
3	Less than once a week	40.91%	18
4	Other	27.27%	12
	Total	100%	44

Q2_4_TEXT - Other

no tutor

I have not used tutoring services

N/A

Never

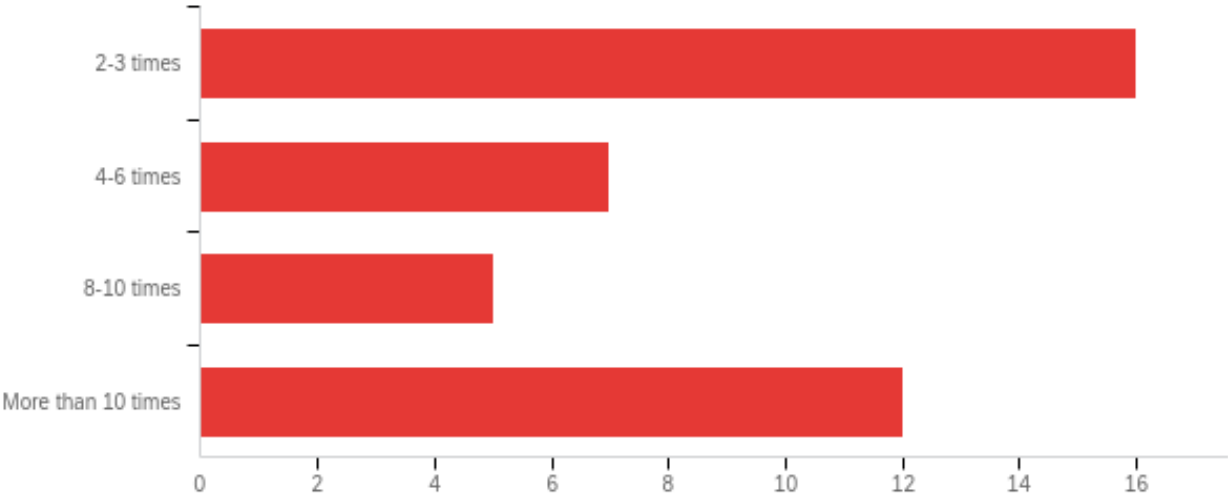
Do not have a tutor

Not applicable

I never met with a tutor

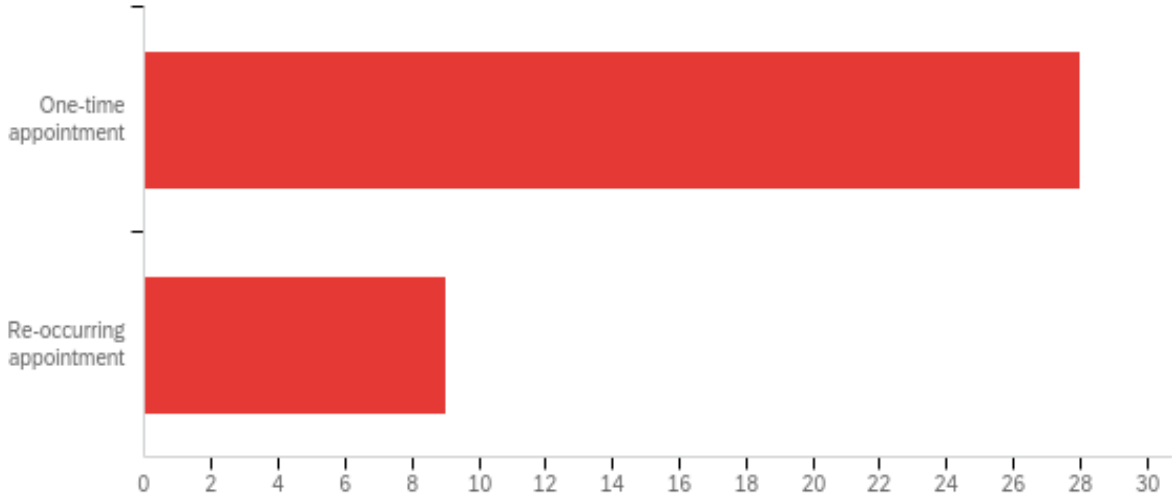
I have not had tutoring this year, have not needed it!

Q3 - How many class sessions did you attend, prior to your first tutoring session?



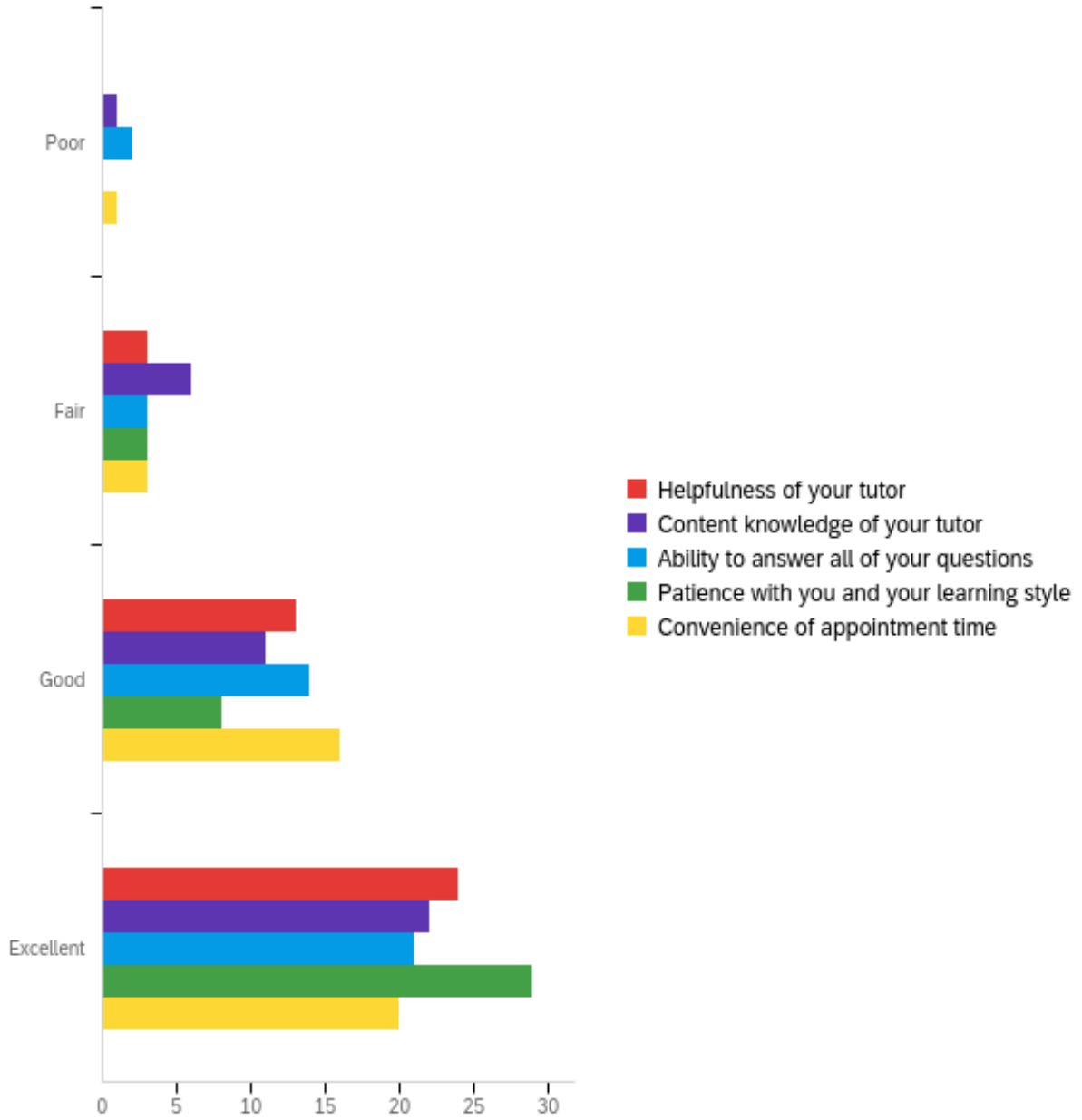
#	Answer	%	Count
1	2-3 times	40.00%	16
2	4-6 times	17.50%	7
3	8-10 times	12.50%	5
4	More than 10 times	30.00%	12
	Total	100%	40

Q4 - Was your appointment a



#	Answer	%	Count
1	One-time appointment	75.68%	28
2	Re-occurring appointment	24.32%	9
	Total	100%	37

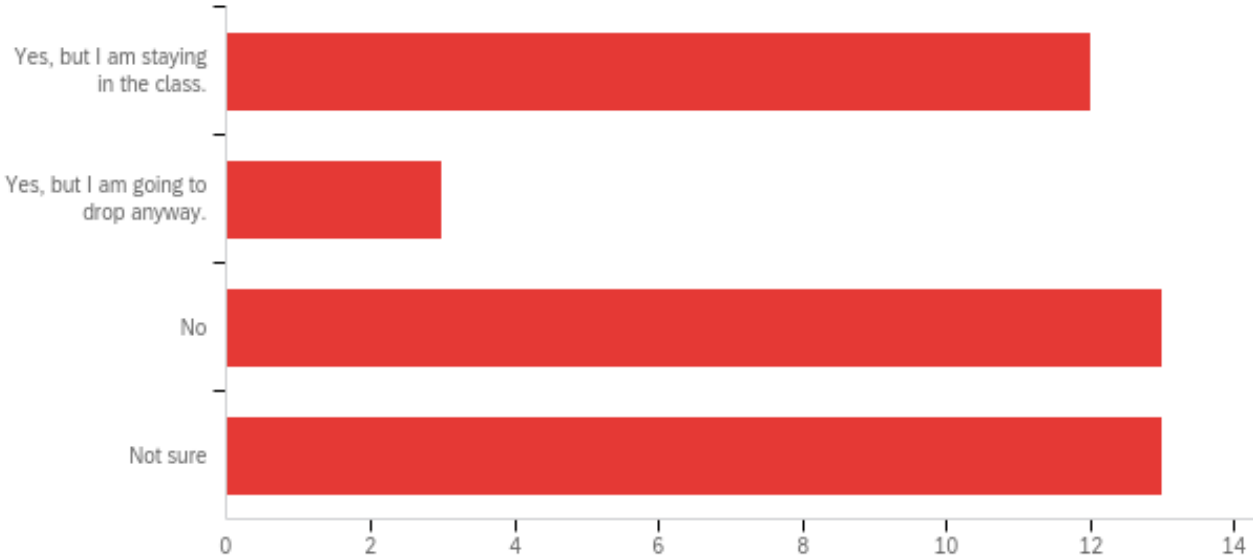
Q5 - Please rate each of the items below:



#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Helpfulness of your tutor	2.00	4.00	3.52	0.63	0.40	40
2	Content knowledge of your tutor	1.00	4.00	3.35	0.82	0.68	40
3	Ability to answer all of your questions	1.00	4.00	3.35	0.82	0.68	40
4	Patience with you and your learning style	2.00	4.00	3.65	0.61	0.38	40
5	Convenience of appointment time	1.00	4.00	3.38	0.73	0.53	40

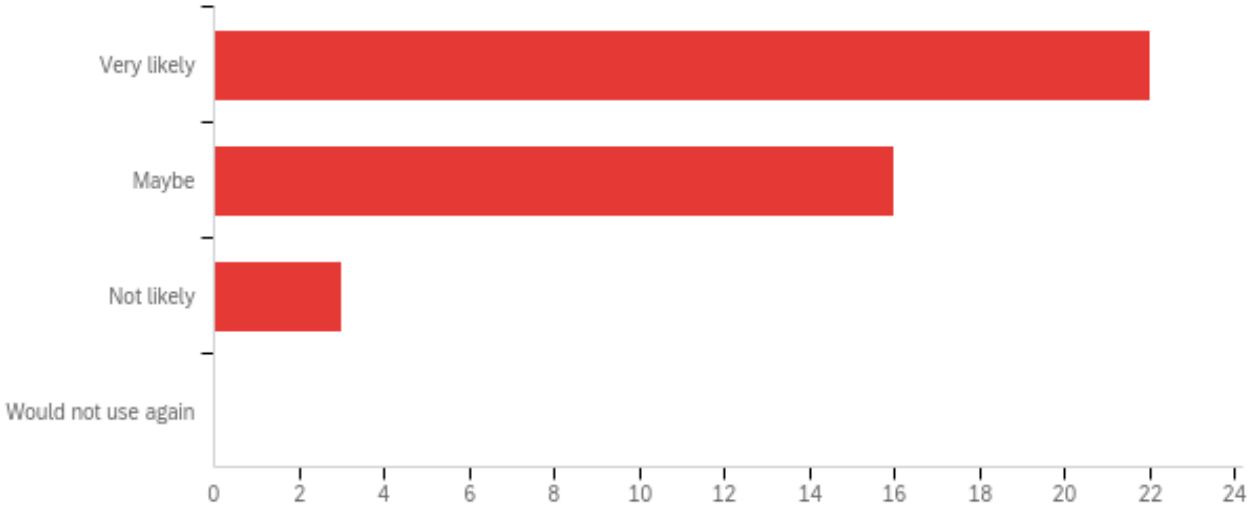
#	Question	Poor		Fair		Good		Excellent		Total
1	Helpfulness of your tutor	0.00%	0	7.50%	3	32.50%	13	60.00%	24	40
2	Content knowledge of your tutor	2.50%	1	15.00%	6	27.50%	11	55.00%	22	40
3	Ability to answer all your questions	5.00%	2	7.50%	3	35.00%	14	52.50%	21	40
4	Patience with you and your learning style	0.00%	0	7.50%	3	20.00%	8	72.50%	29	40
5	Convenience of appointment time	2.50%	1	7.50%	3	40.00%	16	50.00%	20	40

Q6 - Would you have considered dropping the course without the aid of a tutor?



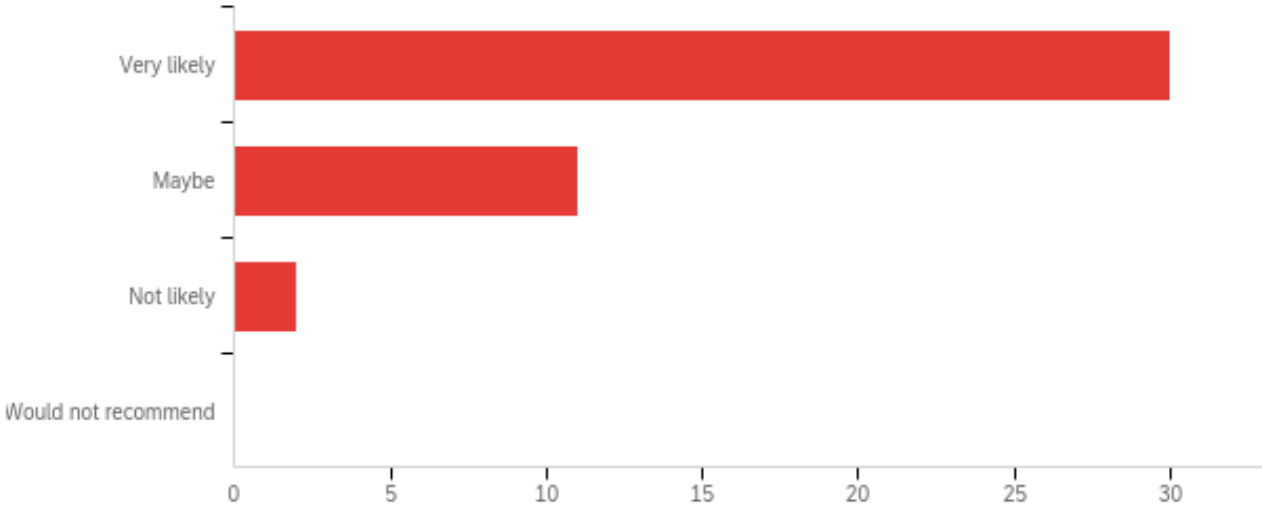
#	Answer	%	Count
1	Yes, but I am staying in the class.	29.27%	12
2	Yes, but I am going to drop anyway.	7.32%	3
3	No	31.71%	13
4	Not sure	31.71%	13
	Total	100%	41

Q7 - How likely are you to use the tutoring program again?



#	Answer	%	Count
1	Very likely	53.66%	22
2	Maybe	39.02%	16
3	Not likely	7.32%	3
4	Would not use again	0.00%	0
	Total	100%	41

Q8 - How likely are you to recommend Marshall's tutoring services to a friend?



#	Answer	%	Count
1	Very likely	69.77%	30
2	Maybe	25.58%	11
3	Not likely	4.65%	2
4	Would not recommend	0.00%	0
	Total	100%	43

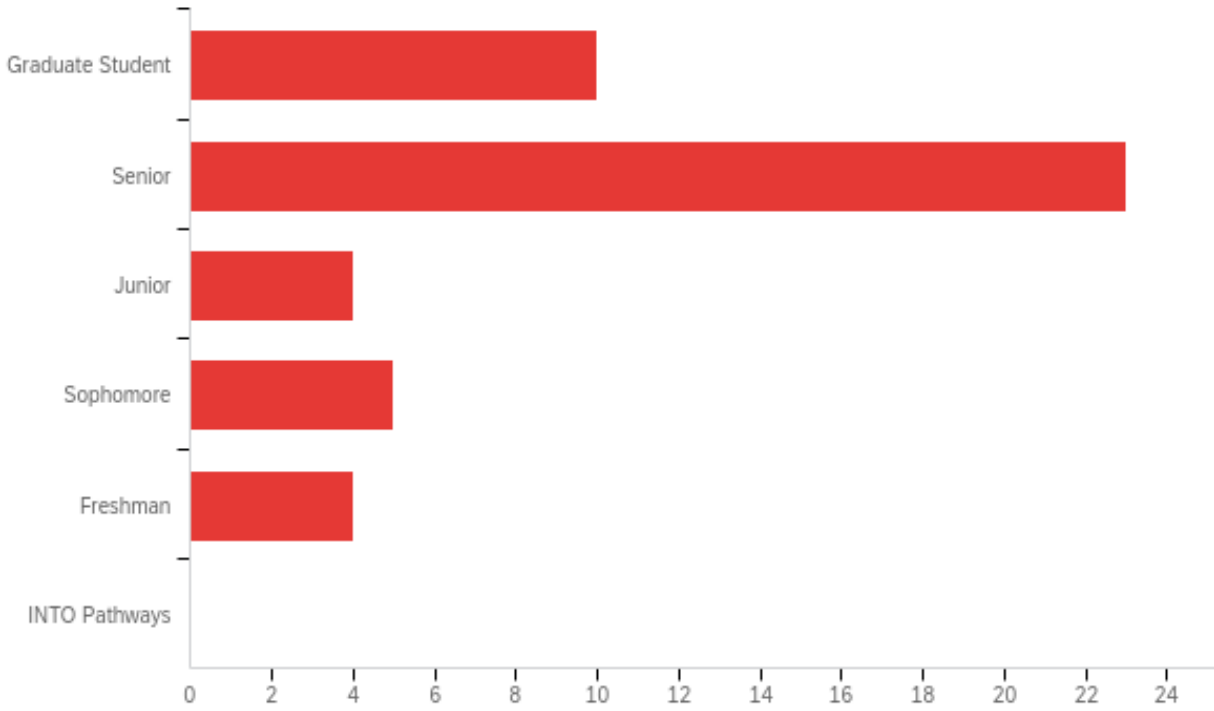
Q9 - What was your tutor's name (List all if more than one)?

We shared this information with the Tutoring Office

Q10 - Please add any additional comments or suggestions in the space provided below.

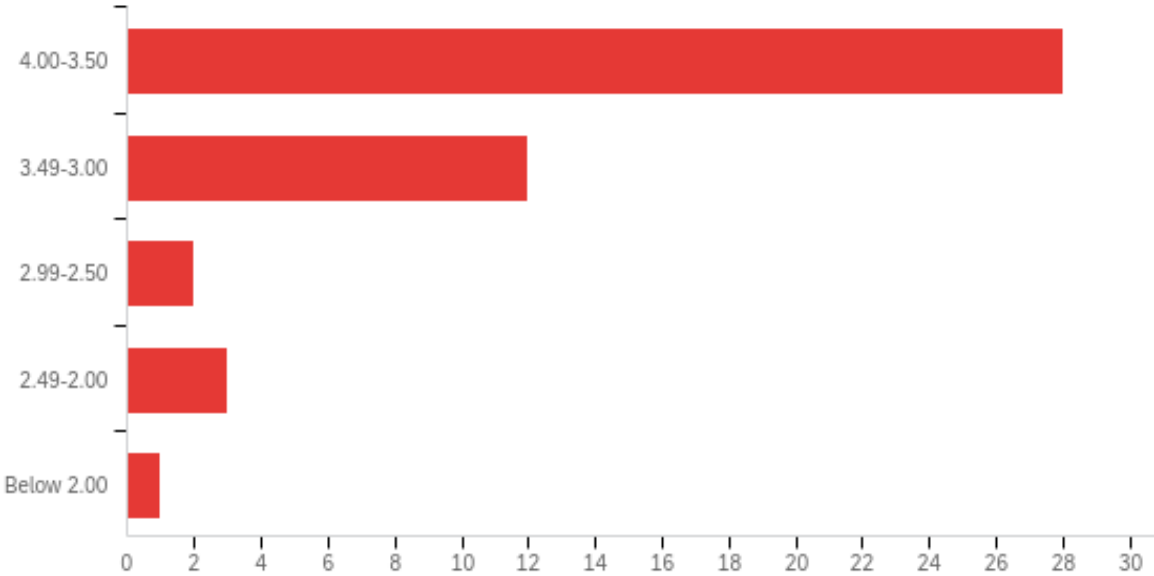
We shared all comments with the Tutoring Office

Q11 - What is your current classification?



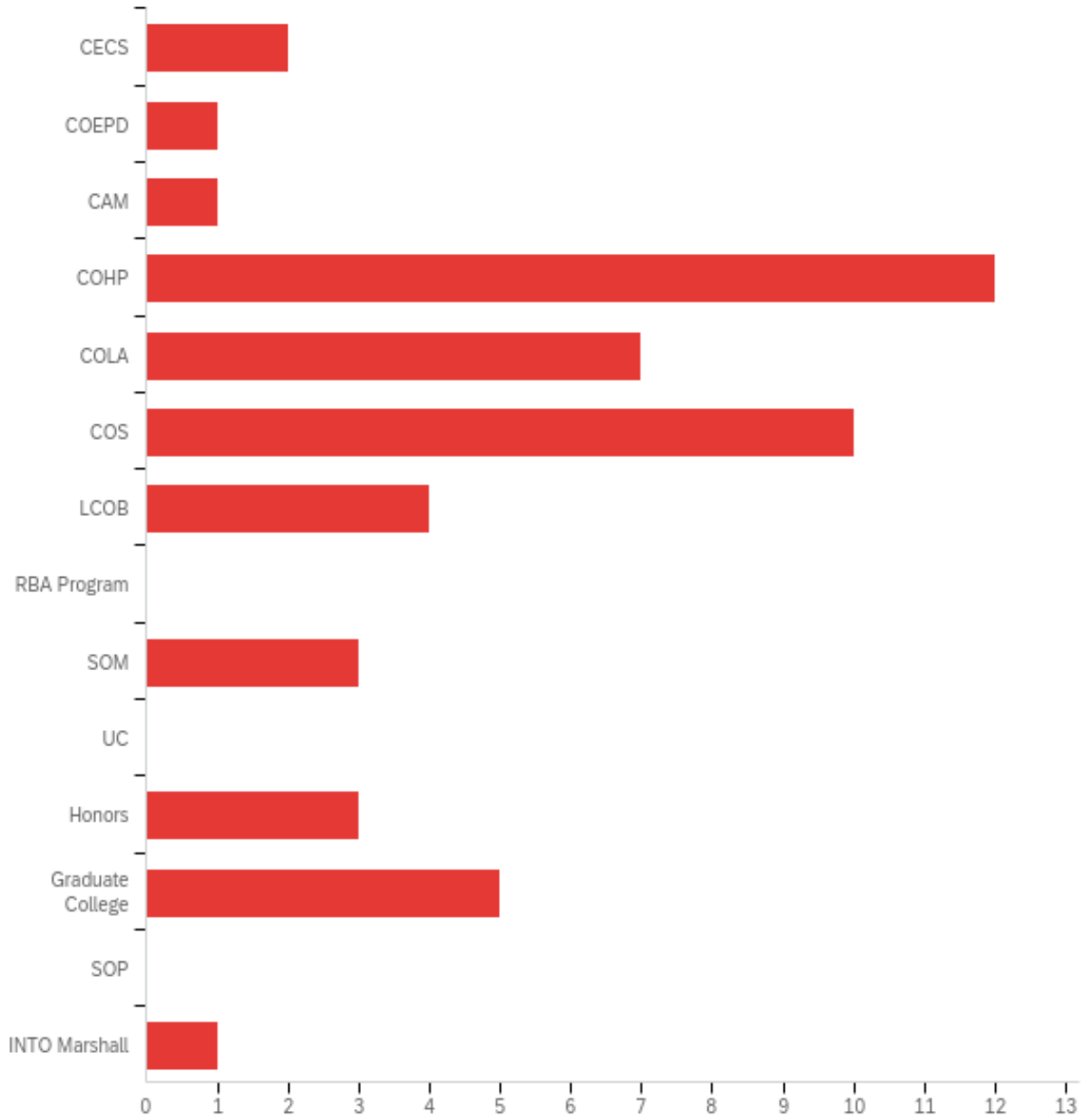
#	Answer	%	Count
1	Graduate Student	21.74%	10
2	Senior	50.00%	23
3	Junior	8.70%	4
4	Sophomore	10.87%	5
5	Freshman	8.70%	4
6	INTO Pathways	0.00%	0
	Total	100%	46

Q12 - What is your current GPA?



#	Answer	%	Count
1	4.00-3.50	60.87%	28
2	3.49-3.00	20.09%	12
3	2.99-2.50	4.35%	2
4	2.49-2.00	6.52%	3
5	Below 2.00	2.17%	1
	Total		46

Q13 - In which college(s) are you enrolled?



#	Answer	%	Count
1	CECS	4.08%	2
2	COEPD	2.04%	1
3	CAM	2.04%	1
4	COHP	24.49%	12
5	COLA	14.29%	7

6	COS	20.41%	10
7	LCOB	8.16%	4
8	RBA Program	0.00%	0
9	SOM	6.12%	3
10	UC	0.00%	0
11	Honors	6.12%	3
12	Graduate College	10.20%	5
13	SOP	0.00%	0
14	INTO Marshall	2.04%	1
	Total		49

14. What is your current Major?

Geography (2); Biology (6); Nursing; Accounting; Nursing (ASN); Sociology; Nursing (BSN); Early Education; Medical Imaging (2); Social Work (2); Exercise Science and Health Sciences; Communication Disorders and Psychology; Social Work, but I am switching to Nursing; Forensic Science; Electrical and Computer Engineering; Clinical Lab Science; Computer Science; Marketing; Health Sciences; Nursing; MBA program; Digital Forensics; Creative Writing, Literary Studies, and Humanities; Medicine; Spanish; Psychology (2); Criminal Justice (2); Computer and Information Technology; Human Resource Management; Master of Public Health; Exercise Science; Forensic Chemistry; Communication; Finance; Pre-Computer Science.