

# **Advising Survey Results**

# **Assessment Day 2021**

Advising Survey-2021 April 21st 2021, 9:03 am MDT

#### Q1 - Current Classification:

#	Answer	Count
1	Graduate	36
2	Senior	49
3	Junior	33
4	Sophomore	25
5	Freshman	14
6	INTO Pathways	1
	Total	158

#### Q2 - Grade Point Average:

#	Answer	Count
1	4.00 – 3.50	96
2	3.49 - 3.00	51
3	2.99 – 2.50	8
4	2.49 - 2.00	3
5	Below 2.00	0
	Total	158

## Q3 - Current College

#	Answer	Count
1	CITE	5
2	COEPD	14
3	CAM	5
4	COLA	21
5	COS	26
6	СОВ	24
8	RBA Program	1
9	SOM	3
10	UC	0
11	СОНР	28
12	Graduate	21
13	SOP	2
14	INTO Marshall	2
	Total	152

#	Answer	Count
1	Accounting	4
2	Economics: BBA	0
3	Economics: BA	0
4	International Business	1
5	Finance	3
6	Management	7
7	Management Information Systems	2
8	Marketing	3
9	Business Undecided	2
10	MBA Program	1
11	Early Childhood Education	2
12	Pharmacy	2
13	Hospitality Management	0
14	Pre-Elementary Education	0
15	Pre-Secondary Education	2
16	Elementary Education	7
17	Secondary Education	2
18	Education - Undecided	0
19	Music	3
20	Theatre	0
21	Art	3
22	Pre-Music	0
23	Music Undecided	0
24	Exercise Science	5
25	Athletic Training	0
26	Medical Imaging	2
27	Nursing - ASN	2

# Q4 - Current Major: Choose all that apply:

2aNursing - BSN029Nursing - MSN1130Physical Education0031Social Work7732Pre-Communication Disorders0033Communication Disorders3334Pre-Clinical Laboratory Science0035Medical Laboratory Technician - Associate's Degree Program0036Medical Technology - Bachelor's Degree Program0037Cytotechnology0038Pre-Dietetics0039Dietetics2240Pre-Health Professions2241Advertising0043Print Journalism0044Sports Journalism0045Anthropology2240Communication Studies2141Communication Studies1142Sports Journalism0043Print Journalism0044Communication Studies2245Communication Studies2246Sports Journalism0047Geography3353Geography3353Geography3154Humanities1155International Affairs0056Japanese00	20	Nursing DCN	C
30Physical Education31Social Work732Social Work733Pre-Communication Disorders3034Communication Disorders3135Medical Laboratory Technicial Laboratory Science0036Medical Laboratory Technicial - Associate's Degree Program0037Medical Technology - Bachelor's Degree Program0038Pre-Dietetics0039Dietetics2040Pre-Dietetics0041Medical Communication Pre-Dietetics0042Broadcast Journalism0043Preit Horofessions2044Public Relations0045Sports Journalism0046Sports Journalism0047Communication Studies2049Communication Studies2150Geography3153History0054Humanities1155Studies1156Sports Journalish Undecided0057Studies2158Studies2159Studies2150Studies2151Studies3153Studies3153Studies3154Studies3155Studies3155Studies3155Studies3155Studies3155Studie	28	Nursing - BSN	6
31Social Work732Pre-Communication Disorders033Communication Disorders334Pre-Clinical Laboratory Science035Medical Laboratory Technician - Associate's Degree Program136Medical Technology - Bachelor's Degree Program037Cytotechnology038Pre-Dietetics039Dietetics240Pre-Dietetics041Advertising042Broadcast Journalism043Print Journalism044Public Relations145Sports Journalism046Sports Journalism047Journalism Undecided048Anthropology249Communication Studies250Criminal Justice451History054Humanities155International Affairs0			
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34Pre-Clinical Laboratory Science035Medical Laboratory Technician - Associate's Degree Program136Medical Technology - Bachelor's Degree Program037Cytotechnology038Pre-Dietetics039Dietetics240Pre-Health Professions241Advertising042Broadcast Journalism043Print Journalism044Public Relations145Radio/TV Production046Sports Journalism047Journalism Undecided048Communication Studies250Criminal Justice451Geography353International Affairs054Humanities1	32	Pre-Communication Disorders	0
35Medical Laboratory Technician - Associate's Degree Program136Medical Technology - Bachelor's Degree Program037Cytotechnology038Pre-Dietetics039Dietetics240Pre-Health Professions241Advertising042Broadcast Journalism043Print Journalism044Public Relations145Radio/TV Production046Sports Journalism047Journalism Undecided048Communication Studies250Criminal Justice451Geography353Journalism History054Humanities155International Affairs0	33	Communication Disorders	3
36Medical Technology - Bachelor's Degree Program037Cytotechnology038Pre-Dietetics039Dietetics240Pre-Health Professions241Advertising042Broadcast Journalism043Print Journalism044Public Relations145Radio/TV Production046Sports Journalism047Journalism Undecided048Communication Studies250Criminal Justice451Geography353History054Humanities1	34	Pre-Clinical Laboratory Science	0
37Cytotechnology038Pre-Diettics039Diettics240Pre-Health Professions241Advertising042Broadcast Journalism043Print Journalism044Public Relations145Radio/TV Production046Sports Journalism047Journalism Undecided048Communication Studies250Criminal Justice451Geography353History054Humanities155International Affairs0	35	Medical Laboratory Technician - Associate's Degree Program	1
38Pre-Dietetics039Dietetics240Pre-Health Professions241Advertising042Broadcast Journalism043Print Journalism044Public Relations145Radio/TV Production046Sports Journalism047Journalism Undecided048Communication Studies249Communication Studies250Criminal Justice451English152History054Humanities155International Affairs0	36	Medical Technology - Bachelor's Degree Program	0
39Dietetics240Pre-Health Professions241Advertising042Broadcast Journalism043Print Journalism044Public Relations145Radio/TV Production046Sports Journalism047Journalism Undecided048Communication Studies250Criminal Justice451English152Geography353History054International Affairs0	37	Cytotechnology	0
40Pre-Health Professions241Advertising042Broadcast Journalism043Print Journalism044Public Relations145Radio/TV Production046Sports Journalism047Journalism Undecided048Communication Studies250Criminal Justice451English152Geography353History054International Affairs0	38	Pre-Dietetics	0
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47Journalism Undecided048Anthropology249Communication Studies250Criminal Justice451English152Geography353History054International Affairs0	45	Radio/TV Production	0
48Anthropology249Communication Studies250Criminal Justice451English152Geography353History054Humanities155International Affairs0	46	Sports Journalism	0
49Communication Studies250Criminal Justice451English152Geography353History054Humanities155International Affairs0	47	Journalism Undecided	0
50Criminal Justice451English152Geography353History054Humanities155International Affairs0	48	Anthropology	2
51English152Geography353History054Humanities155International Affairs0	49	Communication Studies	2
52Geography353History054Humanities155International Affairs0	50	Criminal Justice	4
53History054Humanities155International Affairs0	51	English	1
54Humanities155International Affairs0	52	Geography	3
55 International Affairs 0	53	History	0
	54	Humanities	1
56 Japanese 0	55	International Affairs	0
	56	Japanese	0

57	German	0
58	French	0
59	Spanish	2
60	Political Science	1
61	Psychology	16
62	Sociology	1
63	Undecided	3
64	RBA Program	1
65	Bachelor of Applied Science Program	0
66	Biology	10
67	Microbiology	0
68	Biomedical Sciences	1
69	Cellular/Molecular Biology	2
70	Ecology/Evolutionary Biology	0
71	Chemistry	1
72	Chemistry: ACS	0
73	Forensic Chemistry	1
74	Biochemistry	1
75	Environmental Science	2
76	Geology	0
77	Integrated Science and Technology	0
78	Computer and Information Technology	3
79	Mathematics	0
80	Applied Mathematics	0
81	Natural Resources/Recreation Management	0
82	Physics	0
83	Pre-Science	0
84	Science Undecided	0
85	Computer Science	2

ArtArt of the function of the functio	86	Engineering	3
88Pre-Engineering089Human Resource Management2290Pre-Computer Science1191Technology/Engineering Undecided0092Public Health0093Adult and Technical Education1194Respiratory Care0095Sports Administration2296Information Systems0097Technology Management0098Philosophy0099Religious Studies0091Counseling33100EdD Program20101EdD Program10102EdS program00103EdS program00104Special Education11105Information Systems01106MAT Program00107EdS in School Psychology00108Special Education10109Interacy Education10101Interacy Education10102Interacy Education10103Special Education10104Interacy Education10105Interacy Education12106MAT Program12110Interacy Education12111Interacy Education12112Interacy Education13113Interacy Education14114Interacy Education14115Interacy Education13116			
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108Special Education0109Health Care Administration2110Nurse Anesthesia2111Forensic Science3112MD Program2113Other16	106	MAT Program	0
109Health Care Administration2110Nurse Anesthesia2111Forensic Science3112MD Program2113Other16	107	EdS in School Psychology	0
110Nurse Anesthesia2111Forensic Science3112MD Program2113Other16	108	Special Education	0
111Forensic Science3112MD Program2113Other16	109	Health Care Administration	2
112MD Program2113Other16	110	Nurse Anesthesia	2
113 Other 16	111	Forensic Science	3
	112	MD Program	2
Total 179	113	Other	16
		Total	179

Current Major: Choose all that apply: - Selected Choice	Other
Other	Video Production
Management	
Communication Disorders	
Management Information Systems	
Elementary Education	
Sports Administration	
Undecided	
Psychology	
Undecided	
Psychology	
Psychology	
Chemistry, Environmental Science	
Engineering	
Geography	
Counseling	
Other	Biomechanics
Educational Leadership	
Psychology	
Safety Technology	
Cellular/Molecular Biology, Other	Biological sciences
Other	Health Science
Psychology	
Management, Management Information Systems, Business Undecided	
Music	
Public Relations	
Psychology	
Pharmacy	

Pre-Secondary Education	
Biology	
Communication Disorders, Psychology	
Social Work	
Counseling	
Health Care Administration	
Nursing - ASN	
Accounting	
Accounting, Finance	
Nursing - ASN, Pre-Health Professions	
Other	Creative Writing
Anthropology	
Other	Pre-Nursing
Sociology	
Psychology	
Nursing - BSN	
Biology	
Early Childhood Education	
Medical Imaging, Undecided	
Early Childhood Education	
Biomedical Sciences	
Nursing - BSN	
Dietetics	
Communication Studies	
Medical Imaging	
Management	
Exercise Science	
Art	
Criminal Justice	

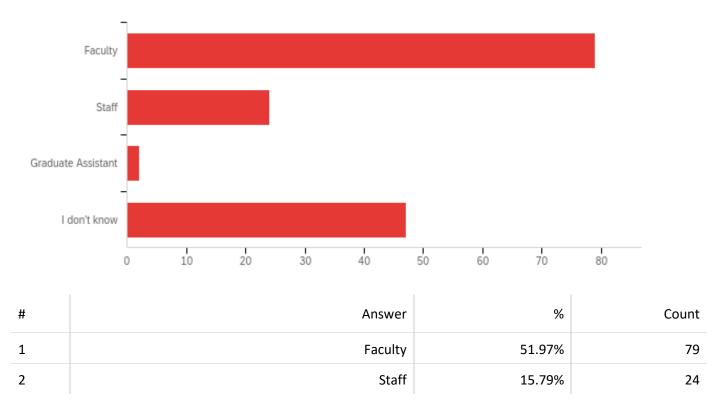
Secondary Education         Instrumentation Disorders, Psychology           Social Work         Instrumentation Disorders, Psychology           Forensic Science         Instrumentation Disorders, Psychology           Marketing         Instrumentation Disorders, Psychology           Pre-Secondary Education, Art         Instrumentation Disorders, Psychology           Computer Science         Instrumentation Disorders, Psychology           Marketing         Instrumentation Disorders, Psychology           Biology, Cellular/Molecular Biology         Instrumentation Disorders           Other         Metalth Sciences           Exercise Science         Instrumentation Disorders           Diology         Instrumentation Disorders           Nursing - MSN         Instrumentation Disorders           Criminal Justice         Physician Assistant Program           Biology, MD Program         Instrumentation Disorders           Biology, MD Program         Instrumentation Disorders           Biology, MD Program         Instrumentation Disorders	Social Work	
Communication Disorders, PsychologyInitial and the system of	Exercise Science, Pre-Health Professions	
Social WorkImage: Social Content of Conte	Secondary Education	
Forensic ScienceImage: ScienceNursing - BSNImage: ScienceBiologyImage: ScienceMarketingImage: ScienceComputer ScienceImage: ScienceComputer ScienceImage: ScienceMarketingImage: ScienceMarketingImage: ScienceMarketingImage: ScienceBiology, Cellular/Molecular BiologyImage: ScienceOtherImage: ScienceOtherPhysician Assistant ProgramBiology, MD ProgramImage: ScienceBiology, MD ProgramImage: ScienceImage:	Communication Disorders, Psychology	
Nursing - BSN     Internet and the second and the secon	Social Work	
BiologyInstant of the secondary Education, ArtInstant of the secondary Education, ArtPre-Secondary Education, ArtInstant of the secondary Education, ArtLiteracy EducationInstant of the secondary EducationComputer ScienceInstant of the secondary Education - Associate's Degree ProgramMedical Laboratory Technician - Associate's Degree ProgramInstant of the secondary EducationMarketingInstant of the secondary EducationBiology, Cellular/Molecular BiologyInstant of the secondary EducationOtherHealth SciencesExercise ScienceInstant of the secondary EducationOtherEntrepreneurshipNurse AnesthesiaInstant of the secondary EducationBiologyInstant of the secondary EducationNursing - MSNInstant of the secondary EducationOtherPhysician Assistant ProgramBiology, MD ProgramInstant ProgramBiology, MD ProgramInstant EducationMBA ProgramInstant Program	Forensic Science	
MarketingIndexter and the secondary Education, ArtPre-Secondary EducationIndexter and the secondary EducationComputer ScienceIndexter and the secondary Education - Associate's Degree ProgramComputer ScienceIndexter and the secondary Education - Associate's Degree ProgramMarketingIndexter and the secondary Education - Associate's Degree ProgramBiology, Cellular/Molecular BiologyIndexter and the secondary EducationOtherHealth SciencesExercise ScienceInterpreneurshipNurse AnesthesiaInterpreneurshipBiologyInterpreneurshipNursing - MSNInterpreneurshipCriminal JusticePhysician Assistant ProgramBiology, MD ProgramInterpreneurshipMBA ProgramInterpreneurship	Nursing - BSN	
Pre-Secondary Education, ArtInitial and the secondary EducationLiteracy EducationInitial and the secondary EducationComputer ScienceInitial and the secondary Education - Associate's Degree ProgramMedical Laboratory Technician - Associate's Degree ProgramInitial and the secondary EducationMarketingInitial and the secondary Education - Associate's Degree ProgramMarketingInitial and the secondary Education - Associate's Degree ProgramBiology, Cellular/Molecular BiologyInitial and the secondary EducationOtherHealth SciencesExercise ScienceInitial and the secondary EducationNurse AnesthesiaInitial and the secondary EducationBiologyInitial and the secondary EducationNurse AnesthesiaInitial and the secondary EducationBiology, MD ProgramPhysician Assistant ProgramBiology, MD ProgramInitial and the secondary EducationMBA ProgramInitial and the secondary Education	Biology	
Literacy EducationImage: Computer ScienceComputer ScienceImage: Computer ScienceMedical Laboratory Technician - Associate's Degree ProgramImage: Computer ScienceMarketingImage: Computer ScienceBiology, Cellular/Molecular BiologyImage: Computer ScienceOtherHealth SciencesExercise ScienceImage: Computer ScienceOtherEntrepreneurshipNurse AnesthesiaImage: Computer ScienceBiologyImage: Computer ScienceNursing - MSNImage: Computer ScienceNurse AnesthesiaImage: Computer ScienceNurse AnesthesiaImage: Computer ScienceBiology, MD ProgramImage: Computer ScienceBiology, MD ProgramImage: Computer ScienceBiology, MD ProgramImage: Computer ScienceImage: ScienceImage: Computer Science <t< th=""><td>Marketing</td><td></td></t<>	Marketing	
Computer ScienceImage: Computer ScienceComputer ScienceImage: Computer ScienceMarketingImage: Computer ScienceBiology, Cellular/Molecular BiologyImage: Computer ScienceOtherImage: Computer ScienceDotherEntrepreneurshipNurse AnesthesiaImage: Computer ScienceBiologyImage: Computer ScienceNursing - MSNImage: Computer ScienceCriminal JusticeImage: Computer ScienceNurse AnesthesiaImage: Computer ScienceScienceImage: Computer ScienceOtherPhysician Assistant ProgramBiology, MD ProgramImage: Computer ScienceMBA ProgramImage: Computer ScienceImage: ScienceImage: Computer Science	Pre-Secondary Education, Art	
Computer ScienceImage: constraint of the science of the	Literacy Education	
Medical Laboratory Technician - Associate's Degree ProgramImage: Constraint of the state of the s	Computer Science	
MarketingImage: marketingBiology, Cellular/Molecular BiologyHealth SciencesOtherHealth SciencesExercise ScienceEntrepreneurshipNurse AnesthesiaEntrepreneurshipBiologyImage: marketingNursing - MSNImage: marketingCriminal JusticeImage: marketingNurse AnesthesiaImage: marketingOtherPhysician Assistant ProgramBiology, MD ProgramImage: marketingMBA ProgramImage: marketingExercise ScienceImage: marketing	Computer Science	
Biology, Cellular/Molecular BiologyHealth SciencesOtherHealth SciencesExercise ScienceEntrepreneurshipOtherEntrepreneurshipNurse AnesthesiaImage: ScienceBiologyImage: ScienceNursing - MSNImage: ScienceCriminal JusticeImage: ScienceOtherPhysician Assistant ProgramBiology, MD ProgramImage: ScienceMBA ProgramImage: ScienceImage: ScienceImage: Science	Medical Laboratory Technician - Associate's Degree Program	
OtherHealth SciencesExercise ScienceCherOtherEntrepreneurshipNurse AnesthesiaConterBiologyStatementNursing - MSNStatementCriminal JusticeStatementNurse AnesthesiaPhysician Assistant ProgramBiology, MD ProgramStatementMBA ProgramStatementExercise ScienceStatement	Marketing	
Exercise ScienceEntrepreneurshipOtherEntrepreneurshipNurse AnesthesiaImage: Comparison of the state of the s	Biology, Cellular/Molecular Biology	
Other     Entrepreneurship       Nurse Anesthesia     Entrepreneurship       Biology     Generation       Nursing - MSN     Generation       Criminal Justice     Generation       Nurse Anesthesia     Generation       Other     Physician Assistant Program       Biology, MD Program     Generation       MBA Program     Generation       Exercise Science     Generation	Other	Health Sciences
Nurse AnesthesiaImage: Comparison of the	Exercise Science	
Biology Nursing - MSN Criminal Justice Nurse Anesthesia Other Biology, MD Program MBA Program Exercise Science	Other	Entrepreneurship
Nursing - MSNImage: State of the	Nurse Anesthesia	
Criminal Justice Criminal State Criminal Criminal State Criminal Crimina	Biology	
Nurse Anesthesia     Physician Assistant Program       Other     Physician Assistant Program       Biology, MD Program     Image: Comparison of the sector of the sect	Nursing - MSN	
Other     Physician Assistant Program       Biology, MD Program     Image: Comparison of the sector	Criminal Justice	
Biology, MD Program MBA Program Exercise Science	Nurse Anesthesia	
MBA Program Exercise Science	Other	Physician Assistant Program
Exercise Science	Biology, MD Program	
	MBA Program	
Forensic Science	Exercise Science	
	Forensic Science	

Accounting	
Other	Masters of Leadership Studies
Elementary Education	
Sports Administration	
English, Humanities	
Nursing - BSN	
Elementary Education	
Environmental Science	
Psychology	
Spanish	
Geography	
Computer and Information Technology	
Psychology	
Other	health informatics
Forensic Science	
Other	Health Informatics
EdD Program	
Spanish	
Marketing	
MD Program	
Nursing - BSN	
Pharmacy	
Criminal Justice	
Elementary Education, Music	
Elementary Education	
Psychology	
Management	
Social Work	
Management	

criminal justice
Electrical and Computer Engineering

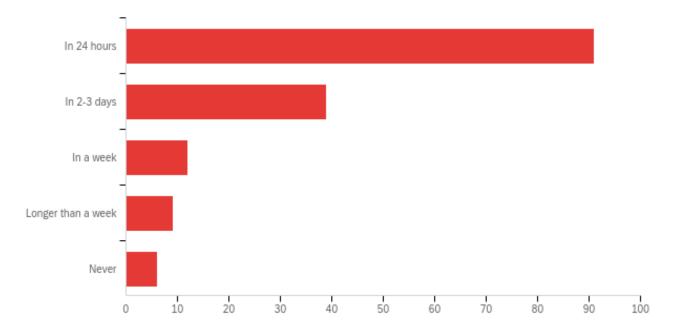
EdD Program	
Dietetics	
Political Science	
Communication Studies	
Counseling	
Psychology, Biology	
Art	
Social Work	
Other	Forensic Science MS
Finance	
Other	Mental Health Counseling
Music	
Adult and Technical Education	
Pre-Computer Science	

# Q5 - My academic advisor is



3	Graduate Assistant	1.32%	2
4	l don't know	30.92%	47
	Total	100%	152

# Q6 - How quickly does your academic advisor respond to emails/phone calls?



#	Answer	%	Count
1	In 24 hours	57.96%	91
2	In 2-3 days	24.84%	39
3	In a week	7.64%	12
4	Longer than a week	5.73%	9
5	Never	3.82%	6
	Total	100%	157

#### Q7 - Have you changed majors while at Marshall?

#	Answer	Count
1	Yes	53
2	No	105
	Total	158

# Q8 - If you have changed your major, how many times have you done this since enrolling at Marshall?

#	Answer	Count
1	One Time	35
2	Two Times	12
3	Three Times	1
4	Four Times	2
5	More than Four Times	0
	Total	50

Q9 - How many times per semester do you see your advisor for issues related to course scheduling?

#	Answer	Count
1	Never	28
2	Once	68
3	Twice	38
4	Three Times	9
5	Four Times	5
6	Five Times	1
7	Between six and ten times	1
8	More often than ten times	0
	Total	150

Q10 - On average, how many times per term do you see your advisor for non-scheduling issues?

#	Answer	Count
1	Never	79
2	Once	30
3	Twice	18
4	Three Times	9
5	Four Times	2
6	Five Times	6
7	Between six and ten times	2
8	More often than ten times	4
	Total	150

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## Q11 - Is advising mandatory for you?

#	Answer	Count
1	Yes	92
2	No	57
	Total	149

## Q12 - Do you think advising should be mandatory for all students?

#	Answer	Count
1	Yes	103
2	No	47
	Total	150

Q13 - Please indicate your level of agreement to each of the statements below. A space for comments will be available at the end of this survey.

#	Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
1	Advising is important to me.	4	2	13	52	79
2	I feel that my advising appointments are worth my time.	9	11	17	37	75
3	I know the name of my advisor.	2	2	5	41	100
4	My advisor is easily accessible.	4	16	15	42	72
5	I am able to reach my advisor by phone.	7	8	32	31	46
6	I am able to reach my advisor by email.	4	4	7	44	91
7	I am able to reach my advisor by virtual appointment.	4	4	20	46	65
8	Advising is offered during convenient operating hours.	7	4	14	52	70
9	I typically make appointments for advising.	3	20	16	40	65
10	My advisor is prepared for my advising session.	7	9	15	40	72
11	My advisor provides an appropriate academic atmosphere.	4	6	15	41	77
12	My advisor makes me feel comfortable.	4	10	16	34	83
13	My advisor is a good listener.	4	14	13	34	79
14	My advisor treats me with respect.	3	5	14	40	86
15	My advisor is patient.	4	8	12	40	83
16	My advisor ensures my privacy.	1	2	19	42	81
17	My advisor encourages me to ask questions and communicate openly during advising sessions.	4	7	17	37	78
18	My advisor answers my questions in a professional manner.	3	9	11	42	84
19	My advisor shows an interest in my academic success.	9	5	18	33	84
20	My advisor encourages my academic goals.	8	7	18	34	80
21	My advisor is knowledgeable.	6	7	13	42	81
22	My advisor provides accurate information.	6	6	19	40	78

23	My advisor gives clear explanations.	8	10	15	38	78
24	My advisor allows enough time for my appointment.	3	4	16	40	78
25	There is a shared responsibility between me and my advisor.	5	4	20	41	76
26	I attend advising sessions prepared.	1	3	7	45	87
27	After advising sessions, I feel better prepared.	7	6	23	33	74
28	Typically, my expectations of advising are met.	13	5	15	35	76
29	Overall, I am satisfied with the advising services I receive from Marshall University.	12	15	10	31	80
	Total	156	213	445	1147	2258

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Advising is important to me.	1.00	5.00	4.33	0.89	0.80	150
2	I feel that my advising appointments are worth my time.	1.00	5.00	4.06	1.21	1.45	149
3	I know the name of my advisor.	1.00	5.00	4.57	0.74	0.55	150
4	My advisor is easily accessible.	1.00	5.00	4.09	1.12	1.25	149
5	I am able to reach my advisor by phone.	1.00	5.00	3.81	1.17	1.36	124
6	I am able to reach my advisor by email.	1.00	5.00	4.43	0.90	0.82	150
7	I am able to reach my advisor by virtual appointment.	1.00	5.00	4.18	0.98	0.95	139
8	Advising is offered during convenient operating hours.	1.00	5.00	4.18	1.04	1.08	147
9	I typically make appointments for advising.	1.00	5.00	4.00	1.14	1.31	144
10	My advisor is prepared for my advising session.	1.00	5.00	4.13	1.13	1.28	143
11	My advisor provides an appropriate academic atmosphere.	1.00	5.00	4.27	1.00	0.99	143
12	My advisor makes me feel comfortable.	1.00	5.00	4.24	1.06	1.13	147
13	My advisor is a good listener.	1.00	5.00	4.18	1.12	1.25	144
14	My advisor treats me with respect.	1.00	5.00	4.36	0.93	0.87	148
15	My advisor is patient.	1.00	5.00	4.29	1.01	1.02	147
16	My advisor ensures my privacy.	1.00	5.00	4.38	0.81	0.66	145

17	My advisor encourages me to ask questions and communicate openly during advising sessions.	1.00	5.00	4.24	1.03	1.05	143
18	My advisor answers my questions in a professional manner.	1.00	5.00	4.31	0.98	0.97	149
19	My advisor shows an interest in my academic success.	1.00	5.00	4.19	1.15	1.32	149
20	My advisor encourages my academic goals.	1.00	5.00	4.16	1.15	1.32	147
21	My advisor is knowledgeable.	1.00	5.00	4.24	1.06	1.12	149
22	My advisor provides accurate information.	1.00	5.00	4.19	1.07	1.14	149
23	My advisor gives clear explanations.	1.00	5.00	4.13	1.17	1.36	149
24	My advisor allows enough time for my appointment.	1.00	5.00	4.32	0.93	0.87	141
25	There is a shared responsibility between me and my advisor.	1.00	5.00	4.23	1.01	1.02	146
26	I attend advising sessions prepared.	1.00	5.00	4.50	0.75	0.56	143
27	After advising sessions, I feel better prepared.	1.00	5.00	4.13	1.13	1.27	143
28	Typically, my expectations of advising are met.	1.00	5.00	4.08	1.26	1.58	144
29	Overall, I am satisfied with the advising services I receive from Marshall University.	1.00	5.00	4.03	1.32	1.74	148

Q14 - Which of these activities have you experienced during an advising appointment? (Please check all that apply). All except the last item begin with "My advisor\_\_\_\_\_

#	Answer	%	Count
1	Helped me schedule my classes.	7.53%	111
2	Explained how to register for classes in my MU.	5.63%	83
3	Explained how to view the course schedule and select classes.	5.36%	79
4	Helped me learn to use Blackboard.	1.36%	20
5	Helped me with a schedule adjustment.	6.10%	90
6	Asked me how I am doing in my classes.	6.24%	92
7	Explained probation and helped me develop an Academic Improvement Plan.	0.88%	13
8	Explained my suspension and how I could return to enroll in a future term.	0.14%	2
9	Explained Financial Aid Satisfactory Academic Progress.	1.08%	16
10	Helped me with my Financial Aid Satisfactory Progress appeal.	0.20%	3

11	Talked to me about midterm D and F grades in my courses.	0.95%	14
12	Talked to me about tutoring.	1.15%	17
13	Talked to me about the Writing Center.	0.81%	12
14	Gave me advice on how to succeed in my classes.	3.32%	49
15	Encouraged me to talk to my instructor about my progress in class.	2.17%	32
16	Encouraged me to become involved in student organizations and campus activities.	1.36%	20
17	Assisted me with roommate issues.	0.20%	3
18	Gave me advice on how to work with an instructor I didn't like.	1.15%	17
19	Talked to me about withdrawing from a course(s).	2.37%	35
20	Explained the process for a complete withdrawal.	1.56%	23
21	Talked to me about adding 2nd 8-week courses.	1.42%	21
22	Explained how to calculate my GPA.	0.95%	14
23	Explained FERPA (Federal Educational Rights and Privacy Act) and how I can allow my parent, guardian, or others to have access to my academic records.	1.02%	15
24	Talked to me about the reference librarians in Drinko Library.	1.22%	18
25	Talked to me about academic dishonesty.	1.36%	20
26	Talked to me about the Textbook Loan Program.	0.34%	5
27	Asked if I had questions or concerns about my academic major.	6.24%	92
28	Completed my junior evaluation.	2.37%	35
29	Completed my senior evaluation.	1.36%	20
30	Talked to me about graduation requirements.	5.22%	77
31	Talked to me about general education requirements.	5.22%	77
32	Asked me questions and tried to get to know me.	4.61%	68
33	Asked about any personal concerns that might affect my academic performance.	2.98%	44
34	Shared information about him/herself in order to make me more comfortable.	3.19%	47
35	Shared information about him/herself that made me uncomfortable.	0.47%	7
36	Worked with me to review my outstanding degree requirements with Degree Works.	3.73%	55
37	Talked to me about learning (and other) disabilities and seeking accommodations.	0.47%	7
38	Referred me to other campus services (student health, counseling, psychology clinic, food pantry, etc.)	0.54%	8
39	Helped me with financial aid issues.	1.02%	15

40	Helped me resolve tuition and billing issues.	0.34%	5
41	Talked to me about changing my major.	1.36%	20
42	Talked to me about selecting a minor.	2.71%	40
43	I worked with my advisor to find the best fit major for my academic and career goals.		34
	Total	100%	1475

#### Q15 - Would you recommend your advisor to another student?

#	Answer	Count
1	Yes, please elaborate	105
2	No, please explain	33
	Total	138

#### Q16 - What is the best way for advisors to contact you? (Check all that apply.)

#	Answer	Count
1	Email	146
2	Mailed Letter	4
3	Phone	37
4	Texting	39
5	Facebook	5
6	Other	1
	Total	232

#### Q17 - How can advising services better serve you?

All responses were shared with the Office of Advising in University College.

Q18 - If you have received exceptional advising, please share your advisor's name and what made the experience exceptional.

All responses were shared with the Office of Advising in University College.

Q19 - Please provide any other comments here:

All comments were shared with the Office of Advising in University College.