



Tutoring Survey Report

Assessment Day 2018

Tutoring Survey-2018

April 20th 2018, 9:54 am MDT

Q1 - Current Classification

#	Answer	Count
1	Graduate	45
2	Senior	50
3	Junior	40
4	Sophomore	23
5	Freshman	28
6	INTO Pathways	2
	Total	188

Q2 - Grade Point Average

#	Answer	Count
1	4.00 – 3.50	104
2	3.49 – 3.00	48
3	2.99 – 2.50	22
4	2.49 – 2.00	9
5	Below 2.00	4
	Total	187

Q3 - College (check all that apply)

#	Answer	Count
1	CITE	11
2	COEPD	20
3	CAM	5
4	COHP	26
5	COLA	29
6	COS	50
7	COB	23
9	RBA Program	2
10	SOM	1
11	UC	2
12	Honors	13
13	Graduate College	27
14	SOP	1
15	INTO Marshall	3
	Total	213

Q4 - Current Major

#	Answer	Count
1	Accounting	9
2	Economics - BBA	1
3	Economics - BA	0
4	International Business	1
5	Finance	4
6	Management	5
7	Marketing	2
8	Management Information Systems	1
9	MBA	1

10	Health Care Administration	4
11	Human Resource Management	1
12	Nurse Anesthesia	0
13	Business Undecided	0
14	Early Childhood Education	3
15	Elementary Education	5
16	Pre-Elementary Education	2
17	Secondary Education	6
18	Pre-Secondary Education	0
19	Pharmacy	1
20	Hospitality Management	0
21	Education Undecided	0
22	Special Education	3
23	Literacy Education	0
24	Educational Leadership	4
25	Counseling	1
26	EdD Program	0
27	EdS Program	0
28	EdS in School Psychology	2
29	MAT Program	3
30	RBA program	2
31	Bachelor of Applied Science Program	1
32	Music	0
33	Theatre	1
34	Art	0
35	Pre-Music	0
36	Undecided Fine Arts	1
37	Athletic Training	0
38	Exercise Science	5
39	Sports Administration	1

40	Physical Education	0
41	Nursing - ASN	5
42	Nursing - BSN	7
43	Nursing - MSN	1
44	Communication Disorders	3
45	Pre-Communication Disorders	1
46	Dietetics	0
47	Pre-Dietetics	0
48	Pre-Clinical Laboratory Science	0
49	Medical Laboratory Technology - Associate's Program	0
50	Medical Technology - Bachelor's Program	2
51	Cytotechnology	0
52	Social Work	3
53	Medical Imaging	1
54	Respiratory Care	0
55	Pre-Health Professions	4
56	Advertising	0
57	Broadcast Journalism	1
58	Print Journalism	2
59	Public Relations	1
60	Radio/TV Production	0
61	Sports Journalism	0
62	Online Journalism	1
63	Journalism Undecided	0
64	Anthropology	0
65	Communication Studies	3
66	Criminal Justice	7
67	English	3
68	Geography	3
69	History	4

70	Humanities	1
71	International Affairs	2
72	Japanese	0
73	French	2
74	Spanish	1
75	German	0
76	Latin	0
77	Political Science	3
78	Psychology	7
79	Sociology	1
80	Undecided - Liberal Arts	0
81	Biology	27
82	Microbiology	0
83	Biomedical Sciences	1
84	Cellular/Molecular Biology	0
85	Ecology/Evolutionary Biology	0
86	Chemistry	2
87	Chemistry - ACS	1
88	Forensic Chemistry	1
89	Biochemistry	3
90	Environmental Science	2
91	Geology	0
92	Integrated Science and Technology	3
93	Computer and Integrated Science and Technology	2
94	Mathematics	1
95	Applied Mathematics	2
96	Natural Resources Recreation Management	0
97	Physics	1
98	Physical and Applied Science	0
99	Pre-Science	1

100	Science Undecided	0
101	Computer Science	1
102	Engineering	7
103	Safety Technology	2
104	Technology Management	0
105	Information Systems	0
106	Pre-Engineering	0
107	Pre-Computer Science	0
108	Technology/Engineering Undecided	1
109	Public Health	2
110	Forensic Science	0
111	Medical School	1
112	Other	17
	Total	217

Q6 - Have you utilized Tutoring Services at Marshall University?

#	Answer	Count
1	Yes	88
2	No	99
	Total	187

Q7 - Please check all applicable tutoring services you have used at Marshall University.

#	Answer	Count
1	Tutoring Center, Smith Communications Building, Room 211	54
2	Tutoring in Residence Halls	12
3	HELP	7
4	Buck Harless Student Athlete program	11
5	Dept/Other	16
	Total	100

Department/Other - Text

Writing Center

College of Science

Chemistry in the Science Building

Writing Center

Math Smith Hall

Science Library Tutors

Math Tutoring Center

I had supplemental instruction for my Accounting 311 course

Q8 - Please indicate your level of agreement to each of the statements below. A space for comments will be available at the end of this survey.

#	Question	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Total
1	I accomplished my goals in using Tutoring Services.	31	35	8	5	4	83
2	I felt more prepared for my class after my meeting(s) with a tutor.	33	33	7	4	4	81
3	I plan to use Tutoring Services again.	30	30	12	4	5	81
4	My tutor communicated clearly and effectively.	34	32	9	2	4	81
5	My tutor was knowledgeable and helpful.	32	33	9	3	4	81
6	The tutoring staff was friendly and approachable.	37	39	3	1	3	83
7	Tutoring Services are offered at convenient days and times.	33	32	9	4	6	84
8	Tutoring Services are well advertised on campus.	25	29	15	12	3	84
9	Tutoring facilities are adequate (location, space, etc.)	33	35	9	3	4	84
10	Tutors are available for the courses I need.	29	30	8	9	8	84
11	Tutors are available during convenient hours.	28	33	11	5	6	83
12	I would recommend tutoring to friends who need help.	41	31	4	4	4	84

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	I accomplished my goals in using Tutoring Services.	1.00	5.00	4.01	1.07	1.14	83
2	I felt more prepared for my class after my meeting(s) with a tutor.	1.00	5.00	4.07	1.06	1.13	81
3	I plan to use Tutoring Services again.	1.00	5.00	3.94	1.13	1.27	81
4	My tutor communicated clearly and effectively.	1.00	5.00	4.11	1.03	1.06	81
5	My tutor was knowledgeable and helpful.	1.00	5.00	4.06	1.05	1.09	81
6	The tutoring staff was friendly and approachable.	1.00	5.00	4.28	0.88	0.78	83
7	Tutoring Services are offered at convenient days and times.	1.00	5.00	3.98	1.15	1.33	84
8	Tutoring Services are well advertised on campus.	1.00	5.00	3.73	1.14	1.29	84
9	Tutoring facilities are adequate (location, space, etc.)	1.00	5.00	4.07	1.03	1.07	84
10	Tutors are available for the courses I need.	1.00	5.00	3.75	1.29	1.66	84
11	Tutors are available during convenient hours.	1.00	5.00	3.87	1.16	1.34	83
12	I would recommend tutoring to friends who need help.	1.00	5.00	4.20	1.06	1.11	84

Q9 - I sought tutoring assistance because (check all that apply):

#	Answer	Count
1	I needed help with a specific problem	41
2	I did not understand the course material	58
3	I could not understand the instructor	22
4	I have test anxiety	24
5	I needed study pointers	24
6	I was failing the class	14
7	I needed test-taking help	16
8	I dislike the instructor's teaching style	20
9	I needed note-taking help	6
10	Other	1
	Total	226

Other - Text

Needed help with writing a paper

Q10 - How can Tutoring Services better serve you?

All responses were shared with the Tutoring Office.

Q11 - Please provide any other comments here.

All responses were shared with the Tutoring Office.

Q 12 - Please indicate your level of agreement with each of the statements below. A space for comments will be available at the end of this survey. If you feel a statement is not applicable to you, please leave it blank.

#	Question	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Total
1	I was aware that Tutoring Services are available to all students.	51	36	3	4	0	94
2	I have considered using Tutoring Services.	21	41	14	12	4	92
3	I plan to use Tutoring Services in the future.	15	15	30	15	8	83
4	Tutoring Services are well-advertised on campus.	18	35	21	11	2	87
5	I have never needed to use Tutoring Services.	14	30	26	21	3	94
6	I would use Tutoring Services if it was more convenient.	8	26	40	15	2	91
7	I receive tutoring assistance from my instructor(s).	7	26	18	26	8	85
8	Using a tutor has a negative image, makes me appear "dumb."	2	18	10	34	28	92
9	I thought I would be okay without extra help.	14	48	26	5	0	93
10	The subject(s) I needed weren't offered.	11	15	18	15	5	64

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	I was aware that Tutoring Services are available to all students.	2.00	5.00	4.43	0.75	0.56	94
2	I have considered using Tutoring Services.	1.00	5.00	3.68	1.09	1.19	92
3	I plan to use Tutoring Services in the future.	1.00	5.00	3.17	1.20	1.44	83
4	Tutoring Services are well-advertised on campus.	1.00	5.00	3.64	1.02	1.03	87
5	I have never needed to use Tutoring Services.	1.00	5.00	3.33	1.08	1.16	94
6	I would use Tutoring Services if it was more convenient.	1.00	5.00	3.25	0.91	0.83	91
7	I receive tutoring assistance from my instructor(s).	1.00	5.00	2.98	1.15	1.32	85
8	Using a tutor has a negative image, makes me appear "dumb."	1.00	5.00	2.26	1.15	1.32	92
9	I thought I would be okay without extra help.	2.00	5.00	3.76	0.77	0.59	93
10	The subject(s) I needed weren't offered.	1.00	5.00	3.19	1.20	1.43	64

Q 13 - Please list subjects/courses for which you would like to have tutoring available.

All responses were shared with the Tutoring Office.

Q 14 - Please provide any other comments here.

All responses were shared with the Tutoring Office.