

# Tutoring Survey Report

## Assessment Day 2017

*Tutoring Survey-2017*

April 13th 2017, 8:11 am MDT

### Q 1 - Current Classification

#	Answer	Count
1	Graduate	106
2	Senior	85
3	Junior	46
4	Sophomore	52
5	Freshman	58
6	INTO Pathways	8
	Total	355

### Q2 - Grade Point Average

#	Answer	Count
1	4.00 – 3.50	172
2	3.49 – 3.00	115
3	2.99 – 2.50	45
4	2.49 – 2.00	23
5	Below 2.00	1
	Total	356

### Q 3 - College (check all that apply)

#	Answer	Count
1	CITE	31
2	COEPD	25
3	CAM	17
4	COHP	54
5	COLA	38
6	COS	60
7	COB	47
9	RBA Program	3
10	SOM	4
11	UC	5
12	Honors	22
13	Graduate College	55
14	SOP	15
15	INTO Marshall	17
	Total	345

### Q 4 - Current Major

#	Answer	Count
1	Accounting	13
2	Economics - BBA	3
3	Economics - BA	2
4	International Business	3
5	Finance	5
6	Management	10
7	Marketing	6

8	Management Information Systems	1
9	MBA	12
10	Health Care Administration	11
11	Human Resource Management	5
12	Nurse Anesthesia	0
13	Business Undecided	1
14	Early Childhood Education	1
15	Elementary Education	9
16	Pre-Elementary Education	0
17	Secondary Education	12
18	Pre-Secondary Education	2
19	Pharmacy	20
20	Hospitality Management	0
21	Education Undecided	0
22	Special Education	0
23	Literacy Education	1
24	Educational Leadership	1
25	Counseling	4
26	EdD Program	0
27	EdS Program	0
28	EdS in School Psychology	0
29	MAT Program	2
30	RBA program	1
31	Bachelor of Applied Science Program	1
32	Music	3
33	Theatre	3
34	Art	8
35	Pre-Music	0
36	Undecided Fine Arts	0
37	Athletic Training	2

38	Exercise Science	5
39	Sports Administration	3
40	Physical Education	2
41	Nursing - ASN	2
42	Nursing - BSN	22
43	Nursing - MSN	1
44	Communication Disorders	5
45	Pre-Communication Disorders	1
46	Dietetics	1
47	Pre-Dietetics	0
48	Pre-Clinical Laboratory Science	0
49	Medical Laboratory Technology - Associate's Program	1
50	Medical Technology - Bachelor's Program	1
51	Cytotechnology	0
52	Social Work	6
53	Medical Imaging	0
54	Respiratory Care	0
55	Pre-Health Professions	4
56	Advertising	1
57	Broadcast Journalism	1
58	Print Journalism	3
59	Public Relations	4
60	Radio/TV Production	1
61	Sports Journalism	0
62	Online Journalism	0
63	Journalism Undecided	0
64	Anthropology	1
65	Communication Studies	3
66	Criminal Justice	12
67	English	8

68	Geography	2
69	History	5
70	Humanities	2
71	International Affairs	0
72	Japanese	2
73	French	0
74	Spanish	4
75	German	1
76	Latin	1
77	Political Science	7
78	Psychology	13
79	Sociology	2
80	Undecided - Liberal Arts	2
81	Biology	25
82	Microbiology	0
83	Biomedical Sciences	2
84	Cellular/Molecular Biology	2
85	Ecology/Evolutionary Biology	1
86	Chemistry	11
87	Chemistry - ACS	0
88	Forensic Chemistry	0
89	Biochemistry	3
90	Environmental Science	3
91	Geology	1
92	Integrated Science and Technology	1
93	Computer and Integrated Science and Technology	5
94	Mathematics	5
95	Applied Mathematics	1
96	Natural Resources Recreation Management	1
97	Physics	1

98	Physical and Applied Science	0
99	Pre-Science	1
100	Science Undecided	0
101	Computer Science	8
102	Engineering	15
103	Safety Technology	5
104	Technology Management	2
105	Information Systems	5
106	Pre-Engineering	3
107	Pre-Computer Science	0
108	Technology/Engineering Undecided	0
109	Public Health	2
110	Forensic Science	3
111	Medical School	5
112	Other	33
	Total	355

**Q 5 - Have you utilized Tutoring Services at Marshall University?**

#	Answer	Count
1	Yes	140
2	No	212
	Total	352

**Q 6 - Please check all applicable tutoring services you have used at Marshall University.**

#	Answer	Count
1	Tutoring Center, Smith Communications Building, Room 211	79
2	Tutoring in Residence Halls	11
3	HELP	10
4	Buck Harless Student Athlete program	8
5	Dept/Other	35
	Total	125

Dept/Other

INTO

DRINKO LIBRARY WRITING CENTER

Math in Smith

Chemistry Building Tutors

into marshall

LRC Into marshall

Chemistry library

South Charleston Campus Libary

Tutoring in Smith Music Hall

Math tutoring at the bottom of smith music hall SH 115 I think.

Chemistry

Laidley Hall

Cite Learning Center

The Math tutor lab in the music area of smith hall

LRC into Marshall

old center

building beside HH

Tutoring in Laidley before they moved buildings

Math

Autism program

Chemistry

Office of Disability Services

**Q 7 - Please indicate your level of agreement to each of the statements below. A space for comments will be available at the end of this survey.**

#	Question	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Total
1	I accomplished my goals in using Tutoring Services.	42	55	15	14	10	136
2	I felt more prepared for my class after my meeting(s) with a tutor.	45	49	20	15	7	136
3	I plan to use Tutoring Services again.	44	39	25	14	9	131
4	My tutor communicated clearly and effectively.	43	49	21	12	7	132
5	My tutor was knowledgeable and helpful.	49	52	18	8	8	135
6	The tutoring staff was friendly and approachable.	62	54	11	4	3	134
7	Tutoring Services are offered at convenient days and times.	43	60	20	10	1	134
8	Tutoring Services are well advertised on campus.	29	50	25	23	8	135
9	Tutoring facilities are adequate (location, space, etc.)	46	56	26	3	2	133
10	Tutors are available for the courses I need.	40	56	18	14	6	134
11	Tutors are available during convenient hours.	38	58	25	9	3	133
12	I would recommend tutoring to friends who need help.	54	52	19	5	4	134

Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
I accomplished my goals in using Tutoring Services.	1.00	5.00	3.77	1.20	1.44	136
I felt more prepared for my class after my meeting(s) with a tutor.	1.00	5.00	3.81	1.16	1.35	136
I plan to use Tutoring Services again.	1.00	5.00	3.73	1.22	1.50	131



My tutor communicated clearly and effectively.	1.00	5.00	3.83	1.14	1.30	132
My tutor was knowledgeable and helpful.	1.00	5.00	3.93	1.12	1.26	135
The tutoring staff was friendly and approachable.	1.00	5.00	4.25	0.90	0.80	134
Tutoring Services are offered at convenient days and times.	1.00	5.00	4.00	0.91	0.84	134
Tutoring Services are well advertised on campus.	1.00	5.00	3.51	1.17	1.38	135
Tutoring facilities are adequate (location, space, etc.)	1.00	5.00	4.06	0.87	0.76	133
Tutors are available for the courses I need.	1.00	5.00	3.82	1.11	1.22	134
Tutors are available during convenient hours.	1.00	5.00	3.89	0.97	0.94	133
I would recommend tutoring to friends who need help.	1.00	5.00	4.10	0.98	0.95	134

**Q 8 - I sought tutoring assistance because (check all that apply):**

#	Answer	Count
1	I needed help with a specific problem	87
2	I did not understand the course material	82
3	I could not understand the instructor	28
4	I have test anxiety	27
5	I needed study pointers	32
6	I was failing the class	23
7	I needed test-taking help	20
8	I dislike the instructor's teaching style	30
9	I needed note-taking help	8
10	Other	7
	Total	135

Other

I just want to know how the tutoring service is

I registered for tutoring in Spanish. Biology. And then when I tried for statistics I was informed they do not offer graduate level statistics

Professor said we had to go

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Also it's a set time and person to basically make me study.

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Wanted to master course

### Q 9 - How can Tutoring Services better serve you?

How can Tutoring Services better serve you?

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All responses were sent to the Tutoring Office.

### Q 10 - Please provide any other comments here.

Please provide any other comments here.

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All responses were sent to the Tutoring Office.

### Q 11 - Please indicate your level of agreement with each of the statements below. A space for comments will be available at the end of this survey. If you feel a statement is not applicable to you, please leave it blank.

#	Question	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Total
1	I was aware that Tutoring Services are available to all students.	118	58	10	13	3	202
2	I have considered using Tutoring Services.	31	81	40	34	13	199
3	I plan to use Tutoring Services in the future.	30	46	62	36	20	194
4	Tutoring Services are well-advertised on campus.	28	70	47	37	13	195
5	I have never needed to use Tutoring Services.	36	68	49	43	5	201
6	I would use Tutoring Services if it was more convenient.	26	58	80	26	5	195
7	I receive tutoring assistance from my instructor(s).	17	60	56	42	15	190
8	Using a tutor has a negative image, makes me appear "dumb."	6	20	34	71	64	195
9	I thought I would be okay without extra help.	30	88	51	12	6	187

10	The subject(s) I needed weren't offered.	17	23	60	33	9	142
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Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
I was aware that Tutoring Services are available to all students.	1.00	5.00	4.36	0.95	0.89	202
I have considered using Tutoring Services.	1.00	5.00	3.42	1.14	1.29	199
I plan to use Tutoring Services in the future.	1.00	5.00	3.15	1.20	1.43	194
Tutoring Services are well-advertised on campus.	1.00	5.00	3.32	1.13	1.29	195
I have never needed to use Tutoring Services.	1.00	5.00	3.43	1.09	1.18	201
I would use Tutoring Services if it was more convenient.	1.00	5.00	3.38	0.96	0.92	195
I receive tutoring assistance from my instructor(s).	1.00	5.00	3.12	1.09	1.20	190
Using a tutor has a negative image, makes me appear "dumb."	1.00	5.00	2.14	1.08	1.17	195
I thought I would be okay without extra help.	1.00	5.00	3.66	0.93	0.87	187
The subject(s) I needed weren't offered.	1.00	5.00	3.04	1.06	1.12	142

**Q 12 - Please list subjects/courses for which you would like to have tutoring available.**

**Please list subjects/courses for which you would like to have tutoring available.**

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All responses were sent to the Tutoring Office.

**Q 13 - Please provide any other comments here.**

**Please provide any other comments here.**

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All responses were sent to the Tutoring Office.