

Advising Survey Report

Assessment Day 2017

Advising Survey-2017

April 13th 2017, 7:26 am MDT

Q1 - Current Classification:

#	Answer	Count
1	Graduate	76
2	Senior	64
3	Junior	48
4	Sophomore	54
5	Freshman	41
6	INTO Pathways	0
	Total	283

Q2 - Grade Point Average:

#	Answer	Count
1	4.00 – 3.50	145
2	3.49 – 3.00	97
3	2.99 – 2.50	28
4	2.49 – 2.00	13
5	Below 2.00	1
	Total	284

Q3 - Current College

#	Answer	Count
1	CITE	13
2	COEPD	24
3	CAM	5
4	COLA	28
5	COS	52
6	COB	36
8	RBA Program	4
9	SOM	5
10	UC	4
11	COHP	52
12	Graduate	35
13	SOP	13
14	INTO Marshall	4
	Total	275

Q4 - Current Major: Choose all that apply:

#	Answer	Count
1	Accounting	14
2	Economics: BBA	3
3	Economics: BA	0
4	International Business	1
5	Finance	5
6	Management	8
7	Management Information Systems	2
8	Marketing	7

9	Business Undecided	0
10	MBA Program	6
11	Early Childhood Education	0
12	Pharmacy	17
13	Hospitality Management	1
14	Pre-Elementary Education	0
15	Pre-Secondary Education	0
16	Elementary Education	14
17	Secondary Education	8
18	Education - Undecided	0
19	Music	2
20	Theatre	1
21	Art	3
22	Pre-Music	0
23	Music Undecided	0
24	Exercise Science	6
25	Athletic Training	3
26	Medical Imaging	1
27	Nursing - ASN	3
28	Nursing - BSN	14
29	Nursing - MSN	1
30	Physical Education	1
31	Social Work	7
32	Pre-Communication Disorders	4
33	Communication Disorders	7
34	Pre-Clinical Laboratory Science	0
35	Medical Laboratory Technician - Associate's Degree Program	1
36	Medical Technology - Bachelor's Degree Program	3
37	Cytotechnology	0
38	Pre-Dietetics	0

39	Dietetics	3
40	Pre-Health Professions	2
41	Advertising	0
42	Broadcast Journalism	0
43	Print Journalism	1
44	Public Relations	2
45	Radio/TV Production	2
46	Sports Journalism	0
47	Journalism Undecided	1
48	Anthropology	1
49	Communication Studies	3
50	Criminal Justice	8
51	English	4
52	Geography	1
53	History	4
54	Humanities	2
55	International Affairs	0
56	Japanese	0
57	German	0
58	French	0
59	Spanish	1
60	Political Science	6
61	Psychology	15
62	Sociology	0
63	Undecided	3
64	RBA Program	2
65	Bachelor of Applied Science Program	1
66	Biology	22
67	Microbiology	0
68	Biomedical Sciences	1

69	Cellular/Molecular Biology	2
70	Ecology/Evolutionary Biology	0
71	Chemistry	11
72	Chemistry: ACS	0
73	Forensic Chemistry	0
74	Biochemistry	2
75	Environmental Science	0
76	Geology	0
77	Integrated Science and Technology	1
78	Computer and Information Technology	5
79	Mathematics	4
80	Applied Mathematics	1
81	Natural Resources/Recreation Management	0
82	Physics	0
83	Pre-Science	1
84	Science Undecided	0
85	Computer Science	3
86	Engineering	7
87	Safety Technology	0
88	Pre-Engineering	0
89	Human Resource Management	4
90	Pre-Computer Science	1
91	Technology/Engineering Undecided	0
92	Public Health	2
93	Adult and Technical Education	0
94	Respiratory Care	0
95	Sports Administration	2
96	Information Systems	2
97	Technology Management	2
98	Philosophy	0

99	Religious Studies	0
100	Physical and Applied Science	0
101	Counseling	3
102	EdD Program	1
103	EdS program	1
104	Educational Leadership	0
105	Literacy Education	1
106	MAT Program	3
107	EdS in School Psychology	0
108	Special Education	2
109	Health Care Administration	3
110	Nurse Anesthesia	0
111	Forensic Science	3
112	MD Program	5
113	Other	21
	Total	283

Q5 - Have you changed majors while at Marshall?

#	Answer	Count
1	Yes	90
2	No	187
	Total	277

Q6 - If you have changed your major, how many times have you done this since enrolling at Marshall?

#	Answer	Count
1	One Time	54
2	Two Times	28
3	Three Times	6
4	Four Times	3
5	More than Four Times	1
	Total	92

Q7 - How many times per term do you see your advisor for academic advising related issues?

#	Answer	Count
1	Never	43
2	Once	121
3	Twice	64
4	Three Times	20
5	Four Times	8
6	Five Times	8
7	Between six and ten times	4
8	More often than ten times	2
	Total	270

Q8 - On average, how many times per term do you see your advisor for non-scheduling issues?

#	Answer	Count
1	Never	143
2	Once	66
3	Twice	30
4	Three Times	11
5	Four Times	4
6	Five Times	3
7	Between six and ten times	2
8	More often than ten times	11
	Total	270

Q9 - Is advising mandatory for you?

#	Answer	Count
1	Yes	168
2	No	102
	Total	270

Q10 - Do you think advising should be mandatory for all students?

#	Answer	Count
1	Yes	174
2	No	95
	Total	269

Q11 - Please indicate your level of agreement to each of the statements below. A space for comments will be available at the end of this survey.

#	Question	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
1	Advising is important to me.	128	99	24	11	8
2	I know the name of my advisor.	184	73	7	4	1
3	There is a shared responsibility between me and my advisor.	111	90	38	15	15
4	I typically make appointments for advising.	99	77	35	31	13
5	I attend advising sessions prepared.	140	98	14	4	1
6	Advisors only assist with course registration.	37	57	48	91	28
7	I would take advantage of online advising services.	97	74	47	31	13
	Total	796	568	213	187	79

Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
Advising is important to me.	1.00	5.00	4.21	0.97	0.95	270
I know the name of my advisor.	1.00	5.00	4.62	0.65	0.42	269
There is a shared responsibility between me and my advisor.	1.00	5.00	3.99	1.13	1.28	269
I typically make appointments for advising.	1.00	5.00	3.85	1.20	1.45	255
I attend advising sessions prepared.	1.00	5.00	4.45	0.70	0.50	257
Advisors only assist with course registration.	1.00	5.00	2.94	1.25	1.56	261
I would take advantage of online advising services.	1.00	5.00	3.81	1.20	1.43	262

Q12 - Advisor questions. Please indicate your level of agreement. If you feel that a statement does not apply to you, please answer "N/A." A space for comments will be available at the end of the survey.

#	Question	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
1	I feel that my advising appointments are worth my time.	113	79	24	23	21
2	My advisor is easily accessible.	121	78	32	19	16
3	I am able to reach my advisor by phone.	74	64	44	23	19
4	I am able to reach my advisor by email.	135	97	13	7	12
5	I am able to reach my advisor in person.	122	100	22	9	9
6	Advising is offered during convenient operating hours.	108	98	37	13	11
7	My advisor is prepared for my advising session.	117	87	26	13	17
8	My advisor provides an appropriate academic atmosphere.	124	97	25	6	9
9	My advisor makes me feel comfortable.	127	94	26	9	8
10	My advisor is a good listener.	127	87	28	10	10
11	My advisor is patient.	131	87	26	11	9
12	My advisor encourages me to ask questions and communicate openly during advising sessions.	130	80	31	9	11
13	My advisor answers my questions in a professional manner.	135	90	21	12	6
14	My advisor shows an interest in my academic success.	131	83	26	12	11
15	My advisor is knowledgeable.	137	83	19	9	15
16	My advisor provides accurate information.	134	80	27	6	16
17	My advisor gives clear explanations.	130	78	27	15	12
18	My advisor encourages my academic goals.	131	82	30	8	11
19	My advisor helped me develop a long-term academic plan.	115	65	26	25	24
20	My advisor treats me with respect.	139	89	26	3	5
21	My advisor ensures my privacy.	131	88	36	4	2
22	My advisor assists with class scheduling and registration.	124	85	19	16	11

23	My advisor is knowledgeable about course offerings.	132	85	24	9	11
24	My advisor is available for non-registration issues	119	75	31	7	12
25	My faculty advisor provides appropriate academic advice.	123	86	23	8	12
26	My academic advisor links me to appropriate career resources.	99	72	39	16	17
27	My advisor makes effective referrals.	100	76	36	15	13
28	My advisor keeps me informed.	117	75	32	20	14
29	My advisor offers appropriate career advice.	107	74	32	19	15
30	My advisor provides information about student organizations, internships, and other leadership opportunities on campus.	91	55	36	34	24
31	After advising sessions, I feel better prepared.	112	75	33	16	22
32	My advisor allows enough time for my appointment.	123	92	22	5	12
33	Typically, my expectations of advising are met.	114	85	27	14	19
34	Overall, I am satisfied with the advising services I receive from Marshall University.	114	79	26	15	27
	Total	4087	2800	952	440	463

Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
I feel that my advising appointments are worth my time.	1.00	5.00	3.92	1.27	1.60	260
My advisor is easily accessible.	1.00	5.00	4.01	1.18	1.40	266
I am able to reach my advisor by phone.	1.00	5.00	3.67	1.26	1.59	224
I am able to reach my advisor by email.	1.00	5.00	4.27	1.00	1.00	264
I am able to reach my advisor in person.	1.00	5.00	4.21	0.98	0.95	262
Advising is offered during convenient operating hours.	1.00	5.00	4.04	1.05	1.11	267
My advisor is prepared for my advising session.	1.00	5.00	4.05	1.16	1.34	260
My advisor provides an appropriate academic atmosphere.	1.00	5.00	4.23	0.96	0.92	261
My advisor makes me feel comfortable.	1.00	5.00	4.22	0.97	0.94	264
My advisor is a good listener.	1.00	5.00	4.19	1.03	1.05	262

My advisor is patient.	1.00	5.00	4.21	1.01	1.02	264
My advisor encourages me to ask questions and communicate openly during advising sessions.	1.00	5.00	4.18	1.05	1.10	261
My advisor answers my questions in a professional manner.	1.00	5.00	4.27	0.95	0.90	264
My advisor shows an interest in my academic success.	1.00	5.00	4.18	1.06	1.12	263
My advisor is knowledgeable.	1.00	5.00	4.21	1.10	1.20	263
My advisor provides accurate information.	1.00	5.00	4.18	1.10	1.22	263
My advisor gives clear explanations.	1.00	5.00	4.14	1.10	1.22	262
My advisor encourages my academic goals.	1.00	5.00	4.20	1.04	1.08	262
My advisor helped me develop a long-term academic plan.	1.00	5.00	3.87	1.33	1.78	255
My advisor treats me with respect.	1.00	5.00	4.35	0.85	0.72	262
My advisor ensures my privacy.	1.00	5.00	4.31	0.82	0.67	261
My advisor assists with class scheduling and registration.	1.00	5.00	4.16	1.08	1.18	255
My advisor is knowledgeable about course offerings.	1.00	5.00	4.22	1.03	1.07	261
My advisor is available for non-registration issues	1.00	5.00	4.16	1.07	1.15	244
My faculty advisor provides appropriate academic advice.	1.00	5.00	4.19	1.05	1.10	252
My academic advisor links me to appropriate career resources.	1.00	5.00	3.91	1.20	1.45	243
My advisor makes effective referrals.	1.00	5.00	3.98	1.14	1.30	240
My advisor keeps me informed.	1.00	5.00	4.01	1.17	1.38	258
My advisor offers appropriate career advice.	1.00	5.00	3.97	1.19	1.42	247
My advisor provides information about student organizations, internships, and other leadership opportunities on campus.	1.00	5.00	3.65	1.37	1.87	240
After advising sessions, I feel better prepared.	1.00	5.00	3.93	1.25	1.57	258
My advisor allows enough time for my appointment.	1.00	5.00	4.22	1.01	1.03	254
Typically, my expectations of advising are met.	1.00	5.00	4.01	1.19	1.42	259
Overall, I am satisfied with the advising services I receive from Marshall University.	1.00	5.00	3.91	1.30	1.69	261

Q13 - Would you recommend your advisor to another student?

#	Answer	Count
1	Yes, please elaborate	180
2	No, please explain	59
	Total	239

Q14 - What is the best way for advisors to contact you? (Check all that apply.)

#	Answer	Count
1	Email	260
2	Mailed Letter	10
3	Phone	67
4	Texting	68
5	Facebook	13
6	Other	6
	Total	270

Q15 - How can advising services better serve you?

How can advising services better serve you?

All responses were sent to the main advising office.

Q16 - If you have received exceptional advising, please share your advisor's name and what made the experience exceptional.

If you have received exceptional advising, please share your advisor's name...

All responses were sent to the main advising office.

Q17 - Please provide any other comments here:

Please provide any other comments here:

All responses were sent to the main advising office.