



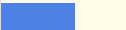



# Tutoring Survey Report: Assessment Day 2016





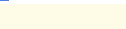
For the Likert Scale Questions, Higher Means are More Positive than Lower Means

Last Modified: 02/23/2016





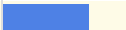









## 1. Current Classification

#	Answer		Response	%
1	Graduate		52	25%
2	Senior		54	26%
3	Junior		35	17%
4	Sophomore		30	15%
5	Freshman		32	16%
6	INTO Pathways		3	1%
	Total		206	100%

## 2. Grade Point Average

#	Answer		Response	%
1	4.00 – 3.50		116	57%
2	3.49 – 3.00		69	34%
3	2.99 – 2.50		11	5%
4	2.49 – 2.00		8	4%
5	Below 2.00		1	0%
	Total		205	100%

## 3. College (check all that apply)

#	Answer		Response	%
1	CITE		14	7%
2	COEPD		15	8%
3	CAM		12	6%
4	COHP		34	17%
5	COLA		36	18%
6	COS		31	16%
7	COB		31	16%
9	RBA Program		1	1%
10	SOM		2	1%
11	UC		0	0%
12	Honors		18	9%
13	Graduate College		43	22%
14	SOP		0	0%
15	INTO Marshall		6	3%

## 4. Current Major

#	Answer	Response	%
1	Accounting	8	4%
2	Economics - BBA	2	1%
3	Economics - BA	1	0%
4	International Business	1	0%
5	Finance	3	1%
6	Management	13	6%
7	Marketing	3	1%
8	Management Information Systems	0	0%
9	MBA	4	2%
10	Health Care Administration	5	2%
11	Human Resource Management	1	0%
12	Nurse Anesthesia	0	0%
13	Business Undecided	0	0%
14	Early Childhood Education	1	0%
15	Elementary Education	12	6%
16	Pre-Elementary Education	2	1%
17	Secondary Education	2	1%
18	Pre-Secondary Education	1	0%
19	Pharmacy	1	0%
20	Hospitality Management	0	0%
21	Education Undecided	0	0%
22	Special Education	5	2%
23	Literacy Education	0	0%
24	Educational Leadership	0	0%
25	Counseling	5	2%
26	EdD Program	0	0%
27	EdS Program	0	0%
28	EdS in School Psychology	1	0%
29	MAT Program	0	0%
30	RBA program	1	0%
31	Bachelor of Applied Science Program	0	0%
32	Music	3	1%
33	Theatre	1	0%
34	Art	3	1%
35	Pre-Music	0	0%
36	Undecided Fine Arts	0	0%
37	Athletic Training	2	1%
38	Exercise Science	1	0%
39	Sports Administration	1	0%
40	Physical Education	0	0%
41	Nursing - ASN	1	0%
42	Nursing - BSN	15	7%

43	Nursing - MSN		1	0%
44	Communication Disorders		4	2%
45	Pre-Communication Disorders		3	1%
46	Dietetics		3	1%
47	Pre-Dietetics		1	0%
48	Pre-Clinical Laboratory Science		0	0%
49	Medical Laboratory Technology - Associate's Program		1	0%
50	Medical Technology - Bachelor's Program		1	0%
51	Cytotechnology		0	0%
52	Social Work		2	1%
53	Medical Imaging		1	0%
54	Respiratory Care		0	0%
55	Pre-Health Professions		3	1%
56	Advertising		1	0%
57	Broadcast Journalism		2	1%
58	Print Journalism		1	0%
59	Public Relations		1	0%
60	Radio/TV Production		0	0%
61	Sports Journalism		0	0%
62	Online Journalism		0	0%
63	Journalism Undecided		0	0%
64	Anthropology		0	0%
65	Communication Studies		4	2%
66	Criminal Justice		7	3%
67	English		2	1%
68	Geography		0	0%
69	History		5	2%
70	Humanities		3	1%
71	International Affairs		2	1%
72	Japanese		3	1%
73	French		1	0%
74	Spanish		0	0%
75	German		0	0%
76	Latin		1	0%
77	Political Science		5	2%
78	Psychology		13	6%
79	Sociology		3	1%
80	Undecided - Liberal Arts		0	0%
81	Biology		9	4%
82	Microbiology		1	0%
83	Biomedical Sciences		1	0%
84	Cellular/Molecular Biology		1	0%
85	Ecology/Evolutionary Biology		0	0%

86	Chemistry		3	1%
87	Chemistry - ACS		1	0%
88	Forensic Chemistry		1	0%
89	Biochemistry		2	1%
90	Environmental Science		4	2%
91	Geology		0	0%
92	Integrated Science and Technology		0	0%
93	Computer and Integrated Science and Technology		0	0%
94	Mathematics		1	0%
95	Applied Mathematics		2	1%
96	Natural Resources Recreation Management		0	0%
97	Physics		0	0%
98	Physical and Applied Science		0	0%
99	Pre-Science		1	0%
100	Science Undecided		0	0%
101	Computer Science		5	2%
102	Engineering		4	2%
103	Safety Technology		0	0%
104	Technology Management		1	0%
105	Information Systems		2	1%
106	Pre-Engineering		0	0%
107	Pre-Computer Science		0	0%
108	Technology/Engineering Undecided		1	0%
109	Public Health		1	0%
110	Forensic Science		0	0%
111	Medical School		1	0%
112	Other		23	11%

Statistic	Value
Total Responses	205

## 5. Have you utilized Tutoring Services at Marshall University?

#	Answer	Response	%
1	Yes	71	34%
2	No	135	66%
	Total	206	100%

## 6. Please check all applicable tutoring services you have used at Marshall University.

#	Answer	Response	%
1	Tutoring Center, Laidley Hall	48	75%
2	Tutoring in Residence Halls	2	3%
3	HELP Buck Harless	3	5%
4	Student Athlete program	6	9%
5	Dept/Other	19	30%

Statistic	Value
Total Responses	64
Dept/Other	
Into LRC service	
Writing Center	
Math tutoring in Smith music Hall and Smith Hall	
Tutoring in Smith Hall	
Math Lab in Smith Hall	
Tutoring from Modern Language Department Professors	
Math tutoring 1st floor smith music hall	
library writing center	
Writing center	
Math in Smith Hall	
Mathematics Tutoring in Smith	
Writing Center	
Math Dept	
Math Tutoring Smith Hall	
Math Tutoring Lab	
Math	
Math Department	
Smith hall	

Statistic	Value
Total Responses	18

**7. Please indicate your level of agreement to each of the statements below. A space for comments will be available at the end of this survey.**

#	Question	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Total Responses	Mean
1	I accomplished my goals in using Tutoring Services.	27	22	7	6	3	65	3.98
2	I felt more prepared for my class after my meeting(s) with a tutor.	25	19	14	3	3	64	3.94
3	I plan to use Tutoring Services again.	27	13	13	7	2	62	3.90
4	My tutor communicated clearly and effectively.	25	24	5	7	4	65	3.91
5	My tutor was knowledgeable and helpful.	29	20	9	6	2	66	4.03
6	The tutoring staff was friendly and approachable.	33	20	10	1	2	66	4.23
7	Tutoring Services are offered at convenient days and times.	29	28	3	5	1	66	4.20
8	Tutoring Services are well advertised on campus.	24	20	7	13	2	66	3.77
9	Tutoring facilities are adequate (location, space, etc.)	29	24	7	5	1	66	4.14
10	Tutors are available for the courses I need.	20	27	6	8	4	65	3.78
11	Tutors are available during convenient hours.	23	28	9	5	1	66	4.02



12	I would recommend tutoring to friends who need help.	31	23	8	2	1	65	4.25
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## 8. I sought tutoring assistance because (check all that apply):

#	Answer	Response	%
1	I needed help with a specific problem	45	68%
2	I did not understand the course material	40	61%
3	I could not understand the instructor	18	27%
4	I have test anxiety	20	30%
5	I needed study pointers	17	26%
6	I was failing the class	16	24%
7	I needed test-taking help	18	27%
8	I dislike the instructor's teaching style	14	21%
9	I needed note-taking help	5	8%
10	Other	3	5%

### Other

My learning style did not match the instructor's teaching style, so I could not understand how to do the work.

Extra Credit

It was extra credit

Statistic	Value
Total Responses	66

## 9. How can Tutoring Services better serve you?

### Text Response

All responses were shared with the staff of University College.

Statistic	Value
Total Responses	26

## 10. Please provide any other comments here.

### Text Response

All comments were shared with the staff of University College.

Statistic	Value
Total Responses	11

**11. Please indicate your level of agreement with each of the statements below. A space for comments will be available at the end of this survey. If you feel a statement is not applicable to you, please leave it blank.**

#	Question	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Total Responses	Mean
1	I was aware that Tutoring Services are available to all students.	76	49	2	5	2	134	4.43
2	I have considered using Tutoring Services.	28	46	23	25	10	132	3.43
3	I plan to use Tutoring Services in the future.	14	24	40	31	17	126	2.90
4	Tutoring Services are well-advertised on campus.	24	49	31	17	6	127	3.54
5	I have never needed to use Tutoring Services.	39	45	23	23	1	131	3.75
6	I would use Tutoring Services if it was more convenient.	16	33	44	20	5	118	3.30
7	I receive tutoring assistance from my instructor(s).	11	45	36	20	6	118	3.30
8	Using a tutor has a negative image, makes me appear "dumb."	8	21	20	42	38	129	2.37
9	I thought I would be okay without extra help.	26	51	25	13	0	115	3.78

10	The subject(s) I needed weren't offered.	9	20	36	23	8	96	2.99
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## 12. Please list subjects/courses for which you would like to have tutoring available.

Text Response

All responses were shared with the staff of University College.

Statistic

Value

Total Responses

38

## 13. Please provide any other comments here.

Text Response

All comments were shared with the staff of University College.