

Advising Survey Report: Assessment Day 2016

For the Likert Scale Questions, Higher Means are More Positive than Lower Means

Last Modified: 02/23/2016

1. Current Classification:

#	Answer	Response	%
1	Graduate	56	21%
2	Senior	67	25%
3	Junior	48	18%
4	Sophomore	47	18%
5	Freshman	47	18%
6	INTO Pathways	1	0%
	Total	266	100%

2. Grade Point Average:

#	Answer	Response	%
1	4.00 – 3.50	153	58%
2	3.49 – 3.00	83	32%
3	2.99 – 2.50	21	8%
4	2.49 – 2.00	3	1%
5	Below 2.00	3	1%
	Total	263	100%

3. Current College

#	Answer	Response	%
1	CITE	9	4%
2	COEPD	20	8%
3	CAM	15	6%
4	COLA	37	15%
5	COS	41	16%
6	COB	34	13%
8	RBA Program	3	1%
9	SOM	2	1%
10	UC	1	0%
11	COHP	45	18%
12	Graduate	41	16%
13	SOP	0	0%
14	INTO Marshall	7	3%
	Total	255	100%

4. Current Major: Choose all that apply:

#	Answer	Response	%
1	Accounting	8	3%
2	Economics: BBA	2	1%
3	Economics: BA	1	0%
4	International Business	3	1%
5	Finance	3	1%
6	Management	19	7%
7	Management Information Systems	1	0%
8	Marketing	4	2%
9	Business Undecided	1	0%
10	MBA Program	3	1%
11	Early Childhood Education	1	0%
12	Pharmacy	4	2%
13	Hospitality Management	0	0%
14	Pre-Elementary Education	4	2%
15	Pre-Secondary Education	0	0%
16	Elementary Education	19	7%
17	Secondary Education	4	2%
18	Education - Undecided	0	0%
19	Music	4	2%
20	Theatre	1	0%
21	Art	6	2%
22	Pre-Music	0	0%
23	Music Undecided	0	0%
24	Exercise Science	3	1%
25	Athletic Training	3	1%
26	Medical Imaging	3	1%
27	Nursing - ASN	1	0%
28	Nursing - BSN	20	8%
29	Nursing - MSN	1	0%
30	Physical Education	0	0%
31	Social Work	3	1%
32	Pre-Communication Disorders	8	3%
33	Communication Disorders	4	2%
34	Pre-Clinical Laboratory Science	0	0%
35	Medical Laboratory Technician - Associate's Degree Program	1	0%
36	Medical Technology - Bachelor's Degree Program	2	1%
37	Cytotechnology	0	0%
38	Pre-Dietetics	1	0%
39	Dietetics	3	1%

40	Pre-Health Professions		2	1%
41	Advertising		1	0%
42	Broadcast Journalism		2	1%
43	Print Journalism		3	1%
44	Public Relations		2	1%
45	Radio/TV Production		0	0%
46	Sports Journalism		0	0%
47	Journalism Undecided		0	0%
48	Anthropology		1	0%
49	Communication Studies		5	2%
50	Criminal Justice		10	4%
51	English		2	1%
52	Geography		0	0%
53	History		5	2%
54	Humanities		2	1%
55	International Affairs		3	1%
56	Japanese		3	1%
57	German		0	0%
58	French		3	1%
59	Spanish		1	0%
60	Political Science		6	2%
61	Psychology		16	6%
62	Sociology		3	1%
63	Undecided		0	0%
64	RBA Program		2	1%
65	Bachelor of Applied Science Program		0	0%
66	Biology		18	7%
67	Microbiology		1	0%
68	Biomedical Sciences		1	0%
69	Cellular/Molecular Biology		1	0%
70	Ecology/Evolutionary Biology		0	0%
71	Chemistry		7	3%
72	Chemistry: ACS		1	0%
73	Forensic Chemistry		1	0%
74	Biochemistry		2	1%
75	Environmental Science		3	1%
76	Geology		1	0%
77	Integrated Science and Technology		0	0%
78	Computer and Information Technology		0	0%
79	Mathematics		1	0%
80	Applied Mathematics		2	1%
81	Natural Resources/Recreation Management		0	0%
82	Physics		0	0%
83	Pre-Science		1	0%

84	Science Undecided		0	0%
85	Computer Science		4	2%
86	Engineering		3	1%
87	Safety Technology		0	0%
88	Pre-Engineering		0	0%
89	Human Resource Management		3	1%
90	Pre-Computer Science		0	0%
91	Technology/Engineering Undecided		1	0%
92	Public Health		2	1%
93	Adult and Technical Education		0	0%
94	Respiratory Care		0	0%
95	Sports Administration		2	1%
96	Information Systems		0	0%
97	Technology Management		0	0%
98	Philosophy		0	0%
99	Religious Studies		1	0%
100	Physical and Applied Science		0	0%
101	Counseling		8	3%
102	EdD Program		0	0%
103	EdS program		1	0%
104	Educational Leadership		1	0%
105	Literacy Education		0	0%
106	MAT Program		0	0%
107	EdS in School Psychology		1	0%
108	Special Education		3	1%
109	Health Care Administration		4	2%
110	Nurse Anesthesia		0	0%
111	Forensic Science		1	0%
112	MD Program		1	0%
113	Other		26	10%

Other
Digital Forensics
Health informatics
Physical Therapy
English as a Second Language
Latin
Library Science
Leadership Studies
International Business
Public Administration (MPA)
ATE
Pre-Veterinary
Health Science
Environmental Engineering
BFA - Graphic Design
Health Sciences
Biotechnology
Pre-Veterinary
Emphasis in Early Childhood Education
Leadership Studies
PsyD Program
Energy Management
Health Informatics
PsyD
Leadership Studies
Criminal Justice

Statistic	Value
Total Responses	265

5. Have you changed majors while at Marshall?

#	Answer	Response	%
1	Yes	108	41%
2	No	156	59%
	Total	264	100%

6. If you have changed your major, how many times have you done this since enrolling at Marshall?

#	Answer	Response	%
1	One Time	69	66%
2	Two Times	21	20%
3	Three Times	9	9%
4	Four Times	4	4%
5	More than Four Times	1	1%
	Total	104	100%

7. How many times per term do you see your advisor for academic advising related issues?

#	Answer	Response	%
1	Never	37	15%
2	Once	118	48%
3	Twice	51	21%
4	Three Times	22	9%
5	Four Times	4	2%
6	Five Times	4	2%
7	Between six and ten times	9	4%
8	More often than ten times	0	0%
	Total	245	100%

8. On average, how many times per term do you see your advisor for non-scheduling issues?

#	Answer	Response	%
1	Never	128	52%
2	Once	66	27%
3	Twice	19	8%
4	Three Times	13	5%
5	Four Times	3	1%
6	Five Times	4	2%
7	Between six and ten times	4	2%
8	More often than ten times	8	3%
	Total	245	100%

9. Is advising mandatory for you?

#	Answer	Response	%
1	Yes	146	60%
2	No	99	40%
	Total	245	100%

10. Do you think advising should be mandatory for all students?

#	Answer	Response	%
1	Yes	157	64%
2	No	88	36%
	Total	245	100%

11. Please indicate your level of agreement to each of the statements below. A space for comments will be available at the end of this survey.

#	Question	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Total Responses	Mean
1	Advising is important to me.	131	71	21	14	5	242	4.28
2	I know the name of my advisor.	182	51	2	5	3	243	4.66
3	There is a shared responsibility between me and my advisor.	109	72	28	23	10	242	4.02
4	I typically make appointments for advising.	93	72	27	26	17	235	3.84
5	I attend advising sessions prepared.	138	71	15	6	3	233	4.44
6	Advisors only assist with course registration.	51	58	27	75	25	236	3.15
7	I would take advantage of online advising services.	90	71	36	30	8	235	3.87

12. Advisor questions. Please indicate your level of agreement. If you feel that a statement does not apply to you, please answer N/A. A space for comments will be available at the end of the survey.

#	Question	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Total Responses	Mean
1	My advisor is easily accessible.	69	13	22	19	239	4.01
2	I am able to reach my advisor by phone.	41	34	18	17	185	3.75
3	I am able to reach my advisor by email.	81	11	8	8	228	4.30
4	I am able to reach my advisor in person.	77	14	10	12	226	4.19
5	Advising is offered during convenient operating hours.	79	22	21	8	233	4.06
6	My advisor provides an appropriate academic atmosphere.	75	19	8	6	225	4.28
7	My advisor makes me feel comfortable.	60	22	14	12	230	4.16
8	My advisor is a good listener.	56	22	21	10	231	4.12
9	My advisor is patient.	60	27	13	11	230	4.14
10	My advisor shows an interest in my academic success.	45	21	15	21	229	4.06
11	My advisor is knowledgeable.	65	17	12	11	235	4.24
12	My advisor provides accurate information.	62	22	16	9	236	4.19
13	My advisor gives clear explanations.	59	22	16	15	234	4.10

14	My advisor encourages my academic goals.	53	31	18	9	233	4.12
15	My advisor treats me with respect.	69	22	5	7	235	4.34
16	My advisor ensures my privacy.	73	19	7	3	234	4.38
17	My advisor assists with class scheduling and registration.	77	15	11	7	231	4.27
18	My advisor is available for non-registration issues	65	27	12	5	210	4.17
19	My faculty advisor provides appropriate academic advice.	69	21	11	11	229	4.18
20	My advisor makes effective referrals.	64	28	12	12	209	4.02
21	My advisor keeps me informed.	67	23	19	13	226	4.02
22	My advisor offers appropriate career advice.	56	28	18	16	210	3.90
23	After advising sessions, I feel better prepared.	56	26	14	25	227	3.90
24	Typically, my expectations of advising are met.	58	21	17	20	232	4.00
25	Overall, I am satisfied with the advising services I receive from Marshall University.	48	20	23	25	235	3.91

26	I feel that my advising appointments are worth my time.	55	18	21	21	229	3.96
27	My advisor is prepared for my advising session.	63	16	18	17	230	4.06
28	My advisor encourages me to ask questions and communicate openly during advising sessions.	54	21	19	15	227	4.06
29	My advisor answers my questions in a professional manner.	61	22	10	12	232	4.21
30	My advisor helped me develop a long-term academic plan.	50	29	19	25	233	3.86
31	My advisor is knowledgeable about course offerings.	64	20	18	4	230	4.24
32	My advisor provides information about student organizations, internships, and other leadership opportunities on campus.	48	32	24	27	209	3.60
33	My advisor allows enough time for my appointment.	64	21	8	9	219	4.24
36	My academic advisor links me to appropriate career resources.	58	29	17	15	213	3.93

13. Would you recommend your advisor to another student?

#	Answer	Response	%
1	Yes, please elaborate	152	70%
2	No, please explain	66	30%
	Total	218	100%

14. What is the best way for advisors to contact you? (Check all that apply.)

#	Answer	Response	%
1	Email	238	98%
2	Mailed Letter	12	5%
3	Phone	66	27%
4	Texting	59	24%
5	Facebook	21	9%
6	Other	3	1%

Other

Person to person

I like in-person the best.

In person

Statistic	Value
Total Responses	242

15. How can advising services better serve you?

All comments were shared with the Advising Center in University College.

Text Response

All comments were shared with the Advising Center in University College.

Statistic	Value
Total Responses	74

16. If you have received exceptional advising, please share your advisor's name and what made the experience exceptional.

Text Response

All comments were shared with the Advising Center in University College.

Statistic

Value

Total Responses

84

17. Please provide any other comments here:

Text Response

All comments were shared with the Advising Center in University College.

Statistic

Value

Total Responses

35