Marshall Recreation Center Report: Assessment Day, April 2015

For Likert Scale Items, higher Means are More Positive than Lower Means

Last Modified: 03/16/2015

1. Do you use the Marshall Rec Center and/or the programs that are offered?

#	Answer	Response	%
1	Yes	238	74%
2	No	82	26%
	Total	320	100%

Yes answers follow

2. On average, how many times a week do you use the Rec Center?

#	Answer	Response	%
1	0-1	82	34%
2	2-3	79	33%
3	4-5	61	26%
4	6 or more	16	7%
	Total	238	100%

3. During which time frame do you most utilize the Rec Center?

#	Answer	Response	%
1	6AM-11AM	31	13%
2	11AM-1PM	20	8%
3	1PM-4PM	34	14%
4	4PM-6PM	45	19%
5	6PM-9PM	86	36%
6	9PM- Midnight	21	9%
	Total	237	100%

4. Are you aware of the hours of operation during our break times and summer? (Monday-Friday 6:30 AM - 8:00 PM, Saturday 10:00 AM - 8:00 PM, Sunday 1:00 PM - 8:00 PM)

#	Answer	Response	%
1	Yes	151	63%
2	No	87	37%
	Total	238	100%

5. Are you satisfied with the regular business hours of operation during the weekends? (Saturday 10 AM - 8 PM and Sunday 1 PM - 10 PM)

#	Answer	Response	%
1	Yes	192	81%
2	No	46	19%
	Total	238	100%

6. If you answered "no" to the above questions regarding hours of operation on the weekends or during breaks, what times would you be more satisfied with?

Text Response

All responses were shared with the MU Rec Center.

Statistic	Value
Total Responses	46

7. Please indicate your level of agreement with the statement below.

#	Question	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Total Responses	Mean
1	I am satisfied with my membership.	121	80	21	6	6	234	4.30
2	The Rec Center is clean and well maintained.	162	65	6	2	0	235	4.65

8. Why do you choose the Rec Center over other fitness facilities?

Text Response

All responses were shared with the MU Rec Center.

Statistic	Value
Total Responses	148

9. I am aware of the policies and offerings that are available at the Rec Center when joining.

#	Answer	Response	%
1	Yes	196	83%
2	No	41	17%
	Total	237	100%

10. Please indicate your level of agreement with the statements below.

#	Question	Strongly Agree	Neutral	Disagree	Strongly Disagree	Total Responses	Mean
1	Entry process to the Rec Center is efficient.	218	15	1	0	234	4.86
2	Program/fitness class registration is efficient.	177	37	5	0	219	4.59

11. Are you aware that you can sign up online for programs offered at the Rec Center?

#	Answer	Response	%
1	Yes	163	69%
2	No	73	31%
	Total	236	100%

12. If you answered "yes" to the above question regarding online program registration, have you ever utilized the online service?

#	Answer	Response	%
1	Yes	38	24%
2	No	123	76%
	Total	161	100%

13. Please indicate your level of agreement with the statements below.

#	Question	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Total Responses	Mean
1	The front desk staff is knowledgeable.	97	103	24	4	0	228	4.29
2	I am satisfied with the level of customer service that I receive at the Rec.	117	89	20	6	1	233	4.35

14. Are you aware of our 3 strike (forgotten ID/Key tag) policy?

#	Answer	Response	%
1	Yes	94	40%
2	No	143	60%
	Total	237	100%

15. If so, has this been a beneficial addition to your membership?

#	Answer	Response	%
1	Yes	54	59%
2	No	37	41%
	Total	91	100%

16. Are you aware that, as a student, you can set up monthly installments if you still owe a Rec Center Fee?

#	Answer	Response	%
1	Yes	51	22%
2	No	185	78%
	Total	236	100%

17. Do you enjoy the music selection that is played on the Radio station at the Rec Center?

#	Answer	Response	%
1	Yes	141	60%
2	No	26	11%
3	I never listen to it.	69	29%
	Total	236	100%

18. What genres of music do you primarily listen to when working out?

#	Answer	Response	%
1	Rap	81	35%
2	Hip-Hop	107	46%
3	Rock	97	41%
4	80's	45	19%
5	90's	60	26%
6	Early 21st Century	26	11%
7	Country	48	21%
8	Dance	48	21%
9	Pop	125	53%
10	Electronica/Dubstep	59	25%
11	Top 100	81	35%
12	Other (Please specify)	26	11%

Other (Please specify)
Christian
Oldies
Latin
Metalcore
Contemporary Christian
Screamo
Heavy Metal, Grunge Rock
Metal
Classical
Крор
Pop punk
Alternative (imagine dragons, Bastille, etc.)
late 60s/early 70s
Крор
Christian
punk
Alternative
classical
Nerdcore rap
Cyndi Lauper
Folk, Folk Rock, Indie, and International Artists
pop punk
reggae, dancehall, Afropop
Fast Celtic songs, fast instrumentals Musicals
Jazz

19. Please feel free to provide us with suggestions of specific music genres you would like to hear during a certain time frame.

Text Response

All responses were shared with the MU Rec Center.

Statistic	Value
Total Responses	30

20. Do you feel that the announcements that are played on Rec Radio are informative?

#	Answer	Response	%
1	Yes	127	54%
2	No	22	9%
	I do not ever		
3	listen to Rec	86	37%
	Radio		
	Total	235	100%

21. If your answer was no to the above question regarding the announcements played on Rec Radio, what type of announcements would you like to hear?

Text Response

All responses were shared with the MU Rec Center.

Statistic	Value
Total Responses	9

22. Are you aware that personal training services are available at the Rec?

#	Answer	Response	%
1	Yes	197	90%
2	No	22	10%
	Total	219	100%

23. Do you utilize these services?

#	Answer	Response	%
1	Yes	19	9%
2	No	199	91%
	Total	218	100%

24. Are you aware that MU Orthopaedics has a free clinic that is set up in the Rec Center?

#	Answer	Response	%
1	Yes	93	42%
2	No	126	58%
	Total	219	100%

25. Would you take advantage of this free service if you had an injury?

#	Answer	Response	%
1	Yes	192	88%
2	No	27	12%
	Total	219	100%

26. Have you taken advantage of the MU Orthopaedic Clinic?

#	Answer	Response	%
1	Yes	13	6%
2	No	206	94%
	Total	219	100%

27. I am aware of all of the following programs offered at the Rec (Check all that apply).

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#	Answer	Response	%
1	Babysitting (Free Service)	131	62%
2	Climbing Wall Services	196	92%
3	Fitness Assessments	88	42%
4	Intramural Sports	181	85%
5	Nutrition Consultation	42	20%
6	Outdoor Pursuits Clinics	97	46%
9	Special Events (RecFest, Pump 'N Run, Indoor Triathlon, etc.	141	67%
10	Summer Camps for Kids (Healthy Herd)	94	44%
11	Swim Lessons (Adult or Child)	156	74%
12	Echo Cycle Bike Loan Program	95	45%
13	Facility Rental	90	42%
14	Fitness Classes (Free to Members)	176	83%
19	Kids Night Out	68	32%
15	Outdoor Pursuits Trips	113	53%
16	Personal Training	168	79%
17	Premium Fitness Classes (Classes with a Fee)	136	64%
18	Team Building Services	43	20%
7	Outdoor Equipment Rentals	123	58%
8	Safety Certifications	89	42%

28. Please indicate your level of agreement with the statement below.

#	Question	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Total Responses	Mean
1	I am satisfied with the free Group Exercise Programs offered at the Rec. (Indoor Cycling, Yoga, Zumba, etc.)	108	59	20	2	1	190	4.43
2	I am satisfied with the Premium Programs that are offered at the Rec for a fee (Adult Swim, CUT, etc.)	65	42	36	6	1	150	4.09

29. Do you have any suggestions for fitness classes that you would like to see offered at the Rec?

Text Response

All responses were shared with the MU Rec Center.

Statistic	Value
Total Responses	39

30. How do you feel about the amount of assistance you receive from Rec Staff while using the fitness equipment? (Weights, machines, treadmills, etc.)

#	Answer	Response	%
1	I receive help when I need it.	79	36%
2	I sometimes receive help when I need it.	29	13%
3	I never receive help when I need it	13	6%
4	Not applicable, I do not need any help.	96	44%
	Total	217	100%

31. Please indicate your level of agreement with the statements below

#	Question	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Total Responses	Mean
1	The machines and equipment are working functionally and are well maintained.	115	81	13	0	3	212	4.44
2	The machines and equipment are clean and wiped down.	111	79	19	3	1	213	4.39

32. Please provide us with any feedback you may have about our fitness programs or equipment.

Text Response

All responses were shared with the MU Rec Center.

Statistic	Value
Total Responses	14

33. What types of classes would you be likely to participate in at the Rec? (Check all that apply)

#	Answer	Response	%
1	Aqua Fitness	8	11%
9	HIIT	6	8%
3	Hard Core	8	11%
5	Cycle-60	12	16%
6	Cross Training Under Thirty Minutes (CUT)	12	16%
7	Bellydance	12	16%
8	Zumba	19	25%
10	Boxing Body Beatdown	10	13%
11	Adult Swim	8	11%
12	Aquatic Exercise Therapy	9	12%
13	Body Sculpt	13	17%
2	Cardio Kick	14	18%
4	Yoga Body Burn	21	28%
14	Tabata Bootcamp	8	11%
15	Buti Yoga	9	12%
16	Acro Partner Yoga	7	9%
17	Women's Workout	21	28%
18	Hip Hope Sculpt	11	14%
19	Barre Fit	9	12%
20	Other: Please specify	1	1%
21	None	29	38%

34. How many Fitness Classes do you attend per week?					
#	Answer		Response	%	
1	0		140	65%	
2	1-2		64	30%	
3	3-4		9	4%	
4	5 or more		1	0%	
	Total		214	100%	

35. What days are you most likely to attend Fitness Classes? (Check all that apply).

#	Answer	Response	%
1	Monday	92	46%
2	Tuesday	94	47%
3	Wednesday	102	50%
4	Thursday	91	45%
5	Friday	84	42%
6	Saturday	66	33%
7	Sunday	54	27%

36. What times per week are you likely to attend Fitness Classes? (Choose all that apply).

#	Answer	Response	%
1	Early AM	54	26%
2	Lunch Time	26	13%
3	4pm	40	19%
4	5pm	45	22%
5	6pm	88	43%
6	7pm or later	114	55%
7	Other: Please specify	1	0%

Other: Please specify
none

37. Would you be more likely to visit the Rec if the Fitness Classes # Answer Response Were at 1 different 63 29% times Were on 10% 2 21 different days Had different 3 class formats 29 13% available None of the 103 48% above 216 Total 100%

38. Do the Fitness Class offerings impact your decision to visit the Rec?

#	Answer	Response	%
1	Yes	80	37%
2	No	136	63%
	Total	216	100%

39. If you participated in Intramural Sports, what levels of play did you participate in? (Check all that apply)

#	Answer	Response	%
1	Open	36	17%
2	Co-ed	43	20%
3	Fraternity	9	4%
4	Women's	11	5%
5	I did not participate in Intramural Sports	144	69%

40. If you participated in Intramural Sports, were you satisfied with the days and times of the programs?

#	Answer	Response	%
1	Yes	67	58%
2	No	49	42%
	Total	116	100%

41. If you participated in Intramural Sports, how many different sports did you participate in? (Fall through Spring)

#	Answer	Response	%
1	1	57	67%
2	2-3	21	25%
3	4-5	6	7%
4	6 or more	1	1%
	Total	85	100%

42. I am aware of upcoming Intramural Sports events.

#	Answer	Response	%
1	Yes	102	51%
2	No	99	49%
	Total	201	100%

43. I often see announcements/flyers for Intramural Sports events.

#	Answer	Response	%
1	Yes	146	70%
2	No	64	30%
	Total	210	100%

44. I get my information about Intramural Sports through (Check all that apply)

#	Answer	Response	%
1	Rec Center posters/ads	117	64%
2	E-mail	99	54%
3	On campus boards/TV's	36	20%
4	Word of mouth	61	33%
5	Social media	33	18%
6	IMleagues	32	17%
7	Rec Center App	13	7%
8	Rec Center Website	25	14%

45. I am aware of the multiple Outdoor Pursuits trip opportunities offered by the Outdoor Pursuits Program each semester.

#	Answer	Response	%
1	Yes	134	63%
2	No	78	37%
	Total	212	100%

46. I am aware that Outdoor Pursuits offers an outdoor equipment rental service for members and non-members. (Kayaks, canoes, sleeping bags, tents, etc.)

#	Answer	Response	%
1	Yes	130	60%
2	No	86	40%
	Total	216	100%

47. Have you ever rented any items from the Outdoor Pursuits Center?

#	Answer	Response	%
1	Yes	23	11%
2	No	192	89%
	Total	215	100%

48. I am aware that Outdoor Pursuits offers a dynamic team building and leadership service for members and non-members.

#	Answer	Response	%
1	Yes	84	39%
2	No	130	61%
	Total	214	100%

49. Have you ever climbed the indoor climbing wall at the Rec Center?

#	Answer	Response	%
1	Yes	69	32%
2	No	148	68%
	Total	217	100%

50. What kind of Outdoor trips and programs would you like to see offered by the Outdoor Pursuits Center? (Check all that apply)

#	Answer	Response	%
1	Backpacking	79	41%
2	Camping	99	51%
3	Canoeing	77	40%
4	Caving	85	44%
5	Climbing	71	37%
6	Destination Visits (Spring Break Trip)	100	52%
7	Hiking	112	58%
8	Kayaking	90	47%
9	Skiing	74	38%
10	White Water Rafting	97	50%
11	Other	5	3%

Other
KARAOKE
Horse-back riding, more camping trips, fishing, birding
Zip-lining
mountain biking
fishing

51. Please indicate your level of satisfaction with the statements below.

#	Question	Very Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Dissatisfied	Total Responses	Mean
1	The level of knowledge and assistance received from the Rec Center's Outdoor Pursuit's Staff.	82	33	3	1	119	3.65
2	The quality of programming offered at the Outdoor Pursuit Center Climbing Wall.	86	31	3	1	121	3.67
3	The level of customer service received while climbing the wall or renting equipment from Outdoor Pursuits.	87	32	2	0	121	3.70

52. I am aware that Outdoor Pursuits offers multiple clinics each semester, where I can gain hands-on experience with specific outdoor recreation activities and skills.

#	Answer	Response	%
1	Yes	107	50%
2	No	105	50%
	Total	212	100%

53. I am aware that Outdoor Pursuits offers multiple programs each year specifically designed for the indoor climbing wall including safety and skills clinics, Free Climb Friday, and multiple climbing competitions.

#	Answer	Response	%
1	Yes	109	51%
2	No	103	49%
	Total	212	100%

54. What items would you be likely to purchase from the Rec Store? (Check all that apply)

#	Answer	Response	%
1	Bathing Suit	19	11%
2	Drinks (Protein Shakes, Gatorade,Water)	91	52%
3	Food Options (pre- packaged sandwiches, candy, snacks, grab & go)	53	30%
4	Goggles	34	19%
5	Headphones/Earbuds	55	31%
6	Hygiene Products	34	19%
7	Marshall Apparel	94	54%
8	Protein Bars/Supplements	50	29%
9	Rec Center Apparel	67	38%
10	Rock Climbing Gear	26	15%
11	Water Bottle	79	45%
12	Weight Lifting Gloves	21	12%
13	Other	6	3%



55. Are you aware that you can check out equipment from the Equipment Check-out at the Rec Store for free with your membership?

#	Answer	Response	%
1	Yes	177	86%
2	No	30	14%
	Total	207	100%

56. If you have ever checked out items from the Equipment Check-out Desk, what items have you checked out? (Check all that apply)

#	Answer	Response	%
1	Basketball	88	62%
2	Volleyball	43	30%
3	Walleyball	22	15%
4	Football	12	8%
5	Soccer Ball	27	19%
6	Frisbee	3	2%
7	Badminton Racquet	16	11%
8	Ping-Pong Paddle	19	13%
9	Tennis Racquet	13	9%
10	Racquetball Racquet	62	44%
11	Bike	27	19%

57. Please indicate your level of agreement with the statement below:

#	Question	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Total Responses	Mean
1	I am satisfied with the quality of the equipment I check out from Equipment Check-out.	93	49	12	3	0	157	4.48

58. Are you aware that, as a Marshall Student, Faculty, Staff, or member of the Rec you can check out an Eco-Cycle Bike from the Equipment Check-out at the Rec Store?

#	Answer	Response	%
1	Yes	140	66%
2	No	72	34%
	Total	212	100%

59. I am aware that I can reserve a racquetball court free of charge.

#	Answer	Response	%
1	Yes	162	76%
2	No	50	24%
	Total	212	100%

60. Have you ever rented space inside the Rec Center? (Studio, Rock-Wall, Court, Turf, Building, Birthday Party)

#	Answer	Response	%
1	Yes	35	17%
2	No	175	83%
	Total	210	100%

61. If you answered "yes" to the above question regarding renting space at the Rec, indicate your level of agreement with the statement below:

#	Question	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Total Responses	Mean
1	I am satisfied with the space I rented at the Rec for my group.	31	14	13	0	0	58	4.31

62. How do you receive information about the Rec Center? (Check all that apply)

#	Answer	Response	%
1	Email blasts	141	69%
2	Facebook	42	21%
13	Rec Center App	25	12%
3	Newspapers	5	2%
4	Pamphlets and Brochures	22	11%
5	Posters	79	39%
6	Rec Center Employees	31	15%
7	On-Campus TV Screens	51	25%
8	Twitter	37	18%
9	Website (marshallcampusrec.com)	67	33%
10	Word of Mouth	74	36%
14	Other (Please specify)	2	1%
11	Instagram	19	9%
12	Pinterest	2	1%

Other (Please specify)	
Word of mouth	
My bill	

63. I am aware that there is a free babysitting service that is available at the Rec Center (Monday - Friday 4:00 PM - 7:00 PM and Saturday 10:00 AM - 12:00 PM).

#	Answer	Response	%
1	Yes	126	60%
2	No	85	40%
	Total	211	100%

64. During which time frame would you be most likely to use the babysitting service for your children? (If applicable)

#	Answer	Response	%
1	9AM-11AM	7	4%
2	11AM-4PM	7	4%
3	4PM-7PM	8	5%
4	7PM-9PM	3	2%
5	I would not ever use the service.	146	83%
6	Weekends	5	3%
	Total	176	100%

65. Please feel free to provide us with additional comments and/or suggestions. Note: If you would like a personal response to your comment or question, please provide your email address.

Text Response

All responses were shared with the MU Rec Center.

Statistic	Value
Total Responses	24

66. What is your age? Answer Response % 16-17 0% 143 18-22 67% 3 23-26 46 21% 27-29 4 4% 5 9 30-39 4% 40-49 6 3% 2 50+ 1% 215 Total 100%

67. Wh	at is your g	gender?		
#	Answer		Response	%
1	Male		60	28%
2	Female		154	72%
	Total		214	100%

68. What is your current standing at Marshall University?				
#	Answer		Response	%
1	Freshman		30	14%
2	Sophomore		37	17%
3	Junior		43	20%
4	Senior		52	24%
5	Graduate Student		51	24%
6	Marshall Faculty/Staff		1	0%
7	Mountwest (MCTC)		0	0%
8	Other		2	1%
	Total		216	100%

Other	
medical student	
Exchange	

69. Who	ere do you	currently reside?		
#	Answer		Response	%
1	On-Campus		85	40%
2	Off-Campus		130	60%
	Total		215	100%

No responses begin here.

70. What is the main reason that you do not use the services provided to you by Marshall Campus Recreation?

#	Answer	Response	%
1	I do not exercise.	9	11%
2	I do not feel comfortable using the facility.	14	17%
3	I do not have time.	23	28%
4	The hours do not fit my needs.	3	4%
5	I do not like the programs	0	0%
6	Other (please specify)	22	27%
7	Rec Membership Cost	10	12%
	Total	81	100%

Other (please specify)

I have a gym membership closer to my home.

Live in Parkersburg

Too many people are there, I don't feel comfortable around large groups of people.

Furthermore, the Rec Center costs me too much in my tuition even while I'm not using its services.

Work/Study in Charleston

I live out of state

Not on Campus

Too crowded!

Things are always reserved and it's not convenient

Commuter w/ gym membership in hometown.

I live an hour away.

Have a YMCA Membership

I am not in Huntington and it is inconvenient

live off campus

I can get a gym membership for \$10 a month.

I live in Parkersburg

I live several hours away from campus.

Online Student

I live in Charleston

Location-not close

Live too far away

Off campus student

I live far away.

71. I am aware that the Rec Center offers Personal Training services to members and non-members for a fee.

#	Answer	Response	%
1	Yes	52	63%
2	No	30	37%
	Total	82	100%

72. Are you aware of any of the following programs offered at the Rec? (Check all that apply)

#	Answer	Response	%
1	Climbing Wall Certification	45	78%
2	Fitness Assessments	22	38%
3	Group Fitness Classes (Free to Members)	38	66%
4	Intramural Sports	38	66%
5	Nutrition Consultation	14	24%
6	Outdoor Pursuits Rentals	26	45%
7	Outdoor Pursuits Trips	30	52%
8	Special Events (RecFest, Pump 'N Run, Indoor Triathlon, etc.	34	59%
9	Summer Camps for Kids (Healthy Herd)	18	31%
10	Swim Classes (Adult or Child)	35	60%
11	Safety Certifications (First Aid, CPR/AED)	18	31%
12	Babysitting (Free Service)	15	26%
13	Echo Cycle Bike Loan Program	21	36%
14	Facility Rental Outdoor Clinics	23	40%
15	(Backpacking, Kayak, etc.)	21	36%
16	Personal Training	37	64%
17	Premium Fitness Classes (Classes with a Fee)	26	45%

73. If you are eligible to participate in Intramural Sports, would you participate at the Rec?

#	Answer	Response	%
1	Yes	20	25%
2	No	60	75%
	Total	80	100%

74. If yes, then which category of play would you participate in? (Check all that apply)

#	Answer	Response	%
1	Open	11	58%
2	Co-ed	6	32%
3	Fraternity	1	5%
4	Women's	10	53%

75. Would you be interested in participating in the free Group Fitness Classes that are offered at the Rec? (Belly Dance Sculpt, Hard Core, Cycle, Cardio Kick, etc.)

#	Answer	Response	%
1	Yes	33	40%
2	No	49	60%
	Total	82	100%

76. Would you participate in the Premium Fitness Classes offered at the Rec for a fee? (Women's Workout, Acro Partner Yoga, Barre Fit, etc.)

#	Answer	Response	%
1	Yes	18	23%
2	No	62	78%
	Total	80	100%

77. What types of classes would you be likely to participate in at the Rec? (Please choose all that apply).

	•	<u> </u>	
#	Answer	Response	%
1	Aqua Fitness	58	29%
2	Cardio Kick	71	35%
3	Hard Core	61	30%
4	Yoga Body Burn	93	46%
5	Cycle-60	43	21%
6	Cross Training Under Thirty Minutes (CUT)	46	23%
7	Bellydance	46	23%
8	Zumba	100	50%
9	HIIT	42	21%
10	Boxing Body Beatdown	53	26%
11	Adult Swim	32	16%
12	Aquatic Exercise Therapy	19	9%
13	Body Sculpt	63	31%
14	Tabata Bootcamp	25	12%
15	Buti Yoga	51	25%
16	Acro Partner Yoga	36	18%
17	Women's Workout	66	33%
18	Hip Hop Scult	46	23%
19	Barre Fit	18	9%
20	None	11	5%
21	Other: Please Identify	13	6%

Other: Please Identify
Butts and Guts
Beginners Yoga
MMA
Pilates
personal training
Total Body Conditioning
peginners yoga
Boxing/BJJ
Pole Dancing
Butts and Guts
Climbing
pallet
Kick boxing

78. Are you aware of the opportunities offered by our Outdoor Pursuits Program?

#	Answer	Response	%
1	Yes	33	41%
2	No	47	59%
	Total	80	100%

79. If interested, what kinds of trips would you be likely to participate in? (Check all that apply)

#	Answer	Response	%
1	Backpacking	17	29%
2	Camping	17	29%
3	Canoeing	19	32%
4	Caving	23	39%
5	Climbing	12	20%
6	Destination Visits (Spring Break Trip)	22	37%
7	Hiking	27	46%
8	Kayaking	18	31%
9	Skiing	17	29%
10	White Water Rafting	22	37%
11	Other	0	0%

80. Have you ever received information regarding the Rec Center?

#	Answer	Response	%
1	Yes	34	42%
2	No	47	58%
	Total	81	100%

81. If so, how did we get the information to you? (Check all that apply)

#	Answer	Response	%
1	Email blasts	33	100%
2	Facebook	7	21%
14	Rec Center App	1	3%
3	Newspapers	0	0%
4	Pamphlets and Brochures	6	18%
5	Posters	11	33%
6	Rec Center Employees	4	12%
7	On-Campus TV Screens	11	33%
8	Twitter	3	9%
9	Website (marshallcampusrec.com)	5	15%
10	Word of Mouth	8	24%
11	Yelp	0	0%
12	Instagram	2	6%
13	Pinterest	0	0%

82. Did you know that we offer a free babysitting service for the convenience of our members?

#	Answer	Response	%
1	Yes	22	27%
2	No	60	73%
	Total	82	100%

83. Please feel free to provide us with additional comments and/or suggestions. (Note: We will be happy to respond directly to your question or comment if you provide us with your email address).

Text Response

All responses were shared with the MU Rec Center.

Statistic	Value
Total Responses	8

84. What is your age?				
#	Answer		Response	%
1	16-17		0	0%
2	18-22		30	37%
3	23-26		22	27%
4	27-29		5	6%
5	30-39		17	21%
6	40-49		5	6%
7	50+		2	2%
	Total		81	100%

85. What is your gender?				
#	Answer		Response	%
1	Male		22	27%
2	Female		59	73%
	Total		81	100%

86. What is your current class standing at Marshall University?

#	Answer	Response	%
1	Freshman	7	9%
2	Sophomore	8	10%
3	Junior	7	9%
4	Senior	29	35%
5	Graduate Student	31	38%
6	Marshall Faculty/Staff	0	0%
7	Mountwest Community Technical College (MCTC)	0	0%
8	Other	0	0%
	Total	82	100%

Other

87. Where do you currently reside?				
#	Answer		Response	%
1	On-campus		9	11%
2	Off-campus		73	89%
	Total		82	100%