## 2014 Assessment Day Student Center Survey Report - Students For Likert Scale Questions, Higher Means are More Positive than Lower Means Last Modified: 04/24/2014

1.	1. Please indicate your level of agreement with each statement below.							
#	Question	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Total Responses	Mean
1	The lobby area of the Memorial Student Center is aesthetically pleasing.	162	176	38	16	4	396	4.20
2	The lobby of the Memorial Student Center is comfortable.	166	183	32	14	2	397	4.25
3	The Memorial Student Center's Main Desk is useful.	76	104	100	34	14	328	3.59
4	I often use the Memorial Student Center's meeting facilities.	76	83	67	73	52	351	3.17
5	I am satisfied with the Memorial Student Center's meeting facilities.	95	129	71	9	1	305	4.01
6	I am satisfied with the procedures for reserving a meeting room.	62	85	79	13	3	242	3.79
7	I am satisfied with the cleanliness of the Memorial Student Center.	142	204	37	7	1	391	4.23
8	The operating hours of the Memorial Student Center suit my needs.	118	179	48	29	8	382	3.97

## 1. Please indicate your level of agreement with each statement below.

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#	Question	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Total Responses	Mean
1	I am satisfied with the technology resources available in the Memorial Student Center – wireless, e- post office, computer lab, etc.	124	174	44	19	5	366	4.06
2	I am likely to use the Memorial Student Center's Recreation Area.	78	101	74	79	31	363	3.23
3	I am satisfied with the pricing of table tennis and pool in the Memorial Student Center's Recreation Area.	57	77	85	25	20	264	3.40
4	I am satisfied with the service in the MU ID Office.	109	183	56	15	4	367	4.02
5	I am satisfied with the University's card services provider.	101	175	51	15	22	364	3.81
6	The operating hours of the MU ID Office are sufficient to my needs.	93	183	59	11	3	349	4.00
7	The Memorial Student Center's staff are efficient and friendly.	119	188	56	13	3	379	4.07
8	I am familiar with the locations that accept HERD Points and the	111	131	45	53	29	369	3.58

## 2. Please indicate your level of agreement with each statement below.

discounts available
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## 3. Please let us know how we can improve services at the Memorial Student Center.

Text Response All comments were shared with the Senior Vice President for Administration.

Statistic	Value
Total Responses	110