





## Assessment Day Residence Hall Survey Report – 2012

Likert Scale Items have a scale ranging from 1 = Excellent to 5 = Unsatisfactory. Therefore, lower means are more positive than higher means.

Last Modified: 04/18/2012

### 1. Please select your gender

#	Answer		Response	%
1	Male		386	36%
2	Female		682	64%
3	Transgender		5	0%
4	Other		1	0%
	Total		1,074	100%

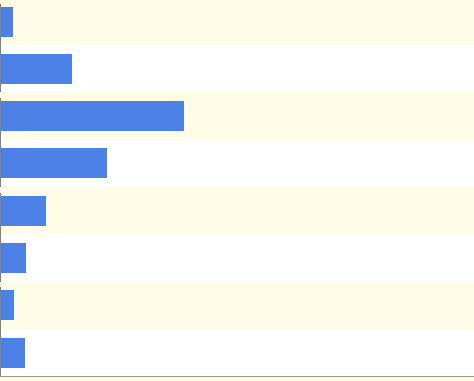
Statistic	Value
Min Value	1
Max Value	4
Mean	1.65
Variance	0.24
Standard Deviation	0.49
Total Responses	1,074

## 2. How many semesters, including the current one, have you lived in the residence halls at Marshall University?

#	Answer		Response	%
1	Fewer than 2 semesters		212	20%
2	2 to 4 semesters		710	66%
3	5 to 6 semesters		100	9%
4	7 to 8 semesters		28	3%
5	8 to 10 semesters		19	2%
6	More than 10 semesters		5	0%
	Total		1,074	100%

Statistic	Value
Min Value	1
Max Value	6
Mean	2.02
Variance	0.63
Standard Deviation	0.79
Total Responses	1,074

### 3. Average number of hours per week spent studying in the residence halls during the past semester:

#	Answer		Response	%
1	0		27	3%
2	1 - 3		159	15%
3	4 - 11		414	38%
4	12 - 18		238	22%
5	19 - 22		101	9%
6	23 - 26		56	5%
7	27 - 31		30	3%
8	32 or more		52	5%
	Total		1,077	100%

Statistic	Value
Min Value	1
Max Value	8
Mean	3.72
Variance	2.45
Standard Deviation	1.56
Total Responses	1,077

#### 4. Residents in my residence hall/on my floor

#	Question	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Responses	Mean
1	Respect people of different races/ethnicities	646	345	60	5	2	1,058	1.46
2	Respect people of different religious beliefs	594	362	81	16	4	1,057	1.56
3	Respect people of different sexual orientations	575	341	115	18	2	1,051	1.60
4	Are concerned about doing well in their classes	424	373	211	36	8	1,052	1.89

Statistic	Respect people of different races/ethnicities	Respect people of different religious beliefs	Respect people of different sexual orientations	Are concerned about doing well in their classes
Min Value	1	1	1	1
Max Value	5	5	5	5
Mean	1.46	1.56	1.60	1.89
Variance	0.41	0.54	0.58	0.80
Standard Deviation	0.64	0.73	0.76	0.89
Total Responses	1,058	1,057	1,051	1,052

## 5. Please indicate your level of agreement:

#	Question	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Responses	Mean
1	Alcohol use by my fellow residents affects my life in the residence halls.	102	157	270	235	244	1,008	3.36

Statistic	Alcohol use by my fellow residents affects my life in the residence halls.
Min Value	1
Max Value	5
Mean	3.36
Variance	1.63
Standard Deviation	1.28
Total Responses	1,008

## 6. Living on campus has enhanced my ability to:

#	Question	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Responses	Mean
1	Meet new students	557	398	76	23	9	1,063	1.62
2	Interact with students different from myself	531	410	90	23	7	1,061	1.65
3	Respect other students	501	415	119	20	5	1,060	1.69
4	Study with fellow students	396	367	183	84	20	1,050	2.01
5	Meet faculty	338	399	215	88	20	1,060	2.11
6	Develop my leadership potential	311	357	287	77	24	1,056	2.19
7	Participate in community service	256	367	290	103	32	1,048	2.32
8	Solve my own problems	400	450	146	40	20	1,056	1.89
9	Resolve conflict with others	363	448	187	40	14	1,052	1.95
10	Manage my time more effectively	387	419	174	56	23	1,059	1.97
11	Develop independence	544	401	80	20	16	1,061	1.65
12	Feel connected to the Marshall Community	474	409	125	32	15	1,055	1.77

Statistic	Meet new students	Interact with students different from myself	Respect other students	Study with fellow students	Meet faculty	Develop my leadership potential	Participate in community service	Solve my own problems	Resolve conflict with others	Manage my time more effectively	Develop independence	Feel connected to the Marshall Community
Min Value	1	1	1	1	1	1	1	1	1	1	1	1
Max Value	5	5	5	5	5	5	5	5	5	5	5	5
Mean	1.62	1.65	1.69	2.01	2.11	2.19	2.32	1.89	1.95	1.97	1.65	1.77
Variance	0.61	0.61	0.61	1.04	1.01	1.03	1.09	0.83	0.79	0.94	0.67	0.77
Standard Deviation	0.78	0.78	0.78	1.02	1.01	1.01	1.04	0.91	0.89	0.97	0.82	0.88
Total Responses	1,063	1,061	1,060	1,050	1,060	1,056	1,048	1,056	1,052	1,059	1,061	1,055

## 7. I am satisfied with

#	Question	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Responses	Mean
1	The variety of programs offered in my residence hall	382	473	135	44	9	1,043	1.87
2	The quality of programs offered in my residence hall	373	457	146	58	9	1,043	1.92
3	The quantity of programs offered in my residence hall	378	452	152	49	8	1,039	1.90
4	The number of faculty involved in my hall	353	409	207	53	12	1,034	2.00



Statistic	The variety of programs offered in my residence hall	The quality of programs offered in my residence hall	The quantity of programs offered in my residence hall	The number of faculty involved in my hall
Min Value	1	1	1	1
Max Value	5	5	5	5
Mean	1.87	1.92	1.90	2.00
Variance	0.73	0.79	0.76	0.85
Standard Deviation	0.85	0.89	0.87	0.92
Total Responses	1,043	1,043	1,039	1,034

**8. How often do you participate in programs/activities in your residence hall? (Please choose the statement that best fits you).**

#	Answer	Response	%
1	I always attend programs	147	14%
2	I sometimes attend programs	555	53%
3	I rarely attend programs	271	26%
4	I never attend programs	74	7%
	Total	1,047	100%

Statistic	Value
Min Value	1
Max Value	4
Mean	2.26
Variance	0.62
Standard Deviation	0.78
Total Responses	1,047

## 9. My RA's programming has provided me with the opportunity to

#	Question	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Responses	Mean
1	Meet people on my floor	499	401	95	23	12	1,030	1.69
2	Learn about the residence hall policies	446	461	93	17	12	1,029	1.72
3	Be a part of the Marshall community	430	422	130	32	15	1,029	1.81
4	Explore campus resources	404	407	155	47	12	1,025	1.88
5	Learn about substance abuse issues	360	349	211	75	20	1,015	2.06
6	Get involved with campus organizations/activities	402	377	165	62	16	1,022	1.94
7	Volunteer	266	370	266	90	19	1,011	2.23
8	Learn about living a responsible lifestyle	363	454	144	45	18	1,024	1.93
9	Meet professors and staff on campus	300	358	248	86	23	1,015	2.19
10	Use technology	285	373	245	94	22	1,019	2.21
11	Learn about closing procedures (breaks and end of the year)	491	418	87	15	13	1,024	1.67
12	Learn about my role as a citizen	311	347	253	81	23	1,015	2.17
13	Focus on my academic work	388	412	156	50	20	1,026	1.93
14	Develop relationships with others	417	439	128	30	12	1,026	1.81
15	Learn about life skills that are important to me as a student	383	444	146	38	14	1,025	1.88
16	Experience diversity	405	436	145	20	14	1,020	1.83
17	Learn and participate in advocating for social justice issues	325	347	255	72	20	1,019	2.13

18	Learn about leadership opportunities on campus	350	410	199	48	11	1,018	1.98
19	Focus on career building and determining a major	361	393	186	63	14	1,017	1.99
20	Learn about green living/sustainable lifestyles	336	422	182	62	17	1,019	2.02
21	Prepare for my final exams	375	405	160	57	19	1,016	1.96
22	Create memories	485	366	124	35	12	1,022	1.75



Value	Max Value	Mean	Variance	Standard Deviation	Total Respon
	5	1.699	0.67	0.82	1,030
	5	1.72	0.62	0.79	1,029
	5	1.81	0.77	0.88	1,029
	5	1.88	0.82	0.91	1,025
	5	2.06	1.03	1.02	1,015
	5	1.94	0.94	0.97	1,022
	5	2.23	1.00	1.00	1,011
	5	1.93	0.82	0.91	1,024
	5	2.19	1.05	1.02	1,015
	5	2.21	1.04	1.02	1,019
	5	1.67	0.63	0.79	1,024
	5	2.17	1.05	1.03	1,015
	5	1.93	0.90	0.95	1,026
	5	1.81	0.72	0.85	1,026
	5	1.88	0.77	0.88	1,025
	5	1.83	0.71	0.84	1,020
	5	2.13	1.01	1.01	1,019
	5	1.98	0.83	0.91	1,018
	5	1.99	0.91	0.95	1,017
	5	2.02	0.90	0.95	1,019
	5	1.96	0.92	0.96	1,016
	5	1.75	0.78	0.88	1,022



## 11. I am satisfied with

#	Question	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Responses	Mean
1	My ability to study in my room	446	395	86	100	23	1,050	1.91
2	Services offered at my front desk	465	451	105	17	8	1,046	1.71
3	Timeliness of resolving maintenance issues	404	407	118	65	28	1,022	1.93
4	Professionalism of housekeeping staff	493	406	91	40	13	1,043	1.73
5	Room assignment process	414	377	122	87	48	1,048	2.02
6	Room options	424	419	116	61	28	1,048	1.90
7	Cleanliness of my floor	438	421	93	61	32	1,045	1.88
8	Noise level on my floor	367	380	138	94	65	1,044	2.15
9	Safety/security in my hall	539	413	65	22	13	1,052	1.63
10	Computer labs in my hall	331	324	152	75	51	933	2.13
11	Amenities (i.e. newspapers, recreation equipment, etc.) offered in my hall	416	420	142	37	10	1,025	1.83

Statistic	My ability to study in my room	Services offered at my front desk	Timeliness of resolving maintenance issues	Professionalism of housekeeping staff	Room assignment processes	Room options	Cleanliness of my floor	Noise level on my floor	Safety/security in my hall	Computer labs in my hall	Amenities (i.e. newspapers, recreation equipment, etc.) offered in my hall
Min Value	1	1	1	1	1	1	1	1	1	1	1
Max Value	5	5	5	5	5	5	5	5	5	5	5
Mean	1.91	1.71	1.93	1.73	2.02	1.90	1.88	2.15	1.63	2.13	1.83
Variance	1.08	0.60	1.01	0.75	1.26	0.98	1.00	1.38	0.63	1.31	0.75
Standard Deviation	1.04	0.77	1.00	0.87	1.12	0.99	1.00	1.18	0.79	1.15	0.87
Total Responses	1,050	1,046	1,022	1,043	1,048	1,048	1,045	1,044	1,052	933	1,025



## 12. I am satisfied with

#	Question	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Responses	Mean
1	The variety of meal plan options	312	387	131	150	70	1,050	2.31
2	The nutritional value of food provided	209	294	212	215	117	1,047	2.75
3	The cleanliness of the dining halls	286	444	167	104	45	1,046	2.21
4	Campus Express/CStore	373	411	163	32	20	999	1.91
5	Customer Service provided by Dining Hall staff	354	448	143	56	42	1,043	2.03

Statistic	The variety of meal plan options	The nutritional value of food provided	The cleanliness of the dining halls	Campus Express/CStore	Customer Service provided by Dining Hall staff
Min Value	1	1	1	1	1
Max Value	5	5	5	5	5
Mean	2.31	2.75	2.21	1.91	2.03
Variance	1.50	1.67	1.17	0.84	1.05
Standard Deviation	1.22	1.29	1.08	0.92	1.03
Total Responses	1,050	1,047	1,046	999	1,043

### 13. I intend to

#	Question	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Responses	Mean
1	Return to Marshall University for the next academic term (mark "not applicable" if graduating or studying abroad).	781	162	30	14	16	1,003	1.33
2	Reside on-campus next year (mark "not applicable" if graduating or studying abroad).	512	150	68	96	147	973	2.19

Statistic	Return to Marshall University for the next academic term (mark "not applicable" if graduating or studying abroad).	Reside on-campus next year (mark "not applicable" if graduating or studying abroad).
Min Value	1	1
Max Value	5	5
Mean	1.33	2.19
Variance	0.56	2.32
Standard Deviation	0.75	1.52
Total Responses	1,003	973

## 14. Overall

#	Question	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Responses	Mean
1	I am satisfied with my on-campus housing experience this year.	483	427	86	35	10	1,041	1.71

Statistic	I am satisfied with my on-campus housing experience this year.
Min Value	1
Max Value	5
Mean	1.71
Variance	0.69
Standard Deviation	0.83
Total Responses	1,041

## 15. Please explain why you rated your overall campus housing experience as you did and let us know other suggestions you may have to enhance or improve your residence hall.

### Text Response

This box contained numerous suggestions for improvement, all of which were shared with Residence Hall staff.

This box also contained many complimentary statements about the Residence Hall experience. These, also, were shared with Residence Hall staff.

Statistic	Value
Total Responses	500

## 16. Class

Value	Total
SR	108
JR	178
FR	439
SO	357
GR	15
[No Value]	1

## 17. Residence Hall

Value	Total
FN	212
GN	62
FS	166
TTW	125
TTE	145
WS	79
WN	49
HY	78
HR	70
BU	111
[No Value]	1

## 18. What is your overall GPA?

#	Answer	Response	%
1	0 - 2.0	26	2%
2	2.0 - 2.24	46	4%
3	2.25 - 2.49	53	5%
4	2.5 - 2.74	69	6%
5	2.75 - 2.99	120	11%
6	3.0 - 3.24	197	18%
7	3.25 - 3.49	155	14%
8	3.5 - 3.74	187	17%
9	3.75 - 4.0	224	21%
	Total	1,077	100%

Statistic	Value
Min Value	1
Max Value	9
Mean	6.44
Variance	4.62
Standard Deviation	2.15
Total Responses	1,077

## 19. What Freshman Interest Group do you live in?

#	Answer	Response	%
1	Creative Writing	11	1%
2	Pre-Med	64	6%
3	Chorus	9	1%
4	Speech and Debate	7	1%
5	Sports and Nutrition	56	5%
6	None of these	928	86%
	Total	1,075	100%








Statistic	Value
Min Value	1
Max Value	6
Mean	5.62
Variance	1.22
Standard Deviation	1.10
Total Responses	1,075

## 20. Do you live in a Living/Learning Community?

#	Answer	Response	%
1	Yes	308	29%
2	No	766	71%
	Total	1,074	100%

Statistic	Value
Min Value	1
Max Value	2
Mean	1.71
Variance	0.20
Standard Deviation	0.45
Total Responses	1,074

## 21. Which Living/Learning Community do you live in?

#	Answer		Response	%
1	Greek		21	7%
2	Health Professions		69	24%
3	Honors		46	16%
4	Science		62	21%
5	Health and Wellness		7	2%
6	Business		46	16%
7	Education		39	13%
	Total		290	100%

Statistic	Value
Min Value	1
Max Value	7
Mean	3.89
Variance	3.63
Standard Deviation	1.91
Total Responses	290

**22. Please indicate your level of agreement with each of the statements below.**

#	Question	Agree	Somewhat Agree	Somewhat Disagree	Disagree	Responses	Mean
1	By being a member of a living/learning community, I have been able to interact more with Marshall faculty.	142	104	35	25	306	1.81
2	As a member of a living/learning community, my GPA/grades have improved.	105	138	37	26	306	1.95
3	As a member of a living/learning community, I am more involved in residence hall and campus activities.	125	112	44	23	304	1.88
4	As a member of a living/learning community, I am more satisfied with my overall experience.	153	116	26	11	306	1.66
5	As a member of a living/learning community, I have a stronger	142	101	37	23	303	1.81



	connection to other students on my floor.						
--	---	--	--	--	--	--	--

Statistic	By being a member of a living/learning community, I have been able to interact more with Marshall faculty.	As a member of a living/learning community, my GPA/grades have improved.	As a member of a living/learning community, I am more involved in residence hall and campus activities.	As a member of a living/learning community, I am more satisfied with my overall experience.	As a member of a living/learning community, I have a stronger connection to other students on my floor.
Min Value	1	1	1	1	1
Max Value	4	4	4	4	4
Mean	1.81	1.95	1.88	1.66	1.81
Variance	0.87	0.80	0.85	0.61	0.86
Standard Deviation	0.93	0.90	0.92	0.78	0.93
Total Responses	306	306	304	306	303

**23. Please indicate your level of agreement with the statement below.**

#	Question	Agree	Somewhat Agree	Somewhat Disagree	Disagree	Responses	Mean
1	I am likely to return to Marshall this fall.	941	53	12	65	1,071	1.25
2	Click to write Statement 2	332	91	14	42	479	1.51
3	Click to write Statement 3	304	87	15	41	447	1.54

Statistic	I am likely to return to Marshall this fall.	Click to write Statement 2	Click to write Statement 3
Min Value	1	1	1
Max Value	4	4	4
Mean	1.25	1.51	1.54
Variance	0.58	0.84	0.87
Standard Deviation	0.76	0.91	0.93
Total Responses	1,071	479	447

**24. Please indicate how often, on average, you use these services each month:**

#	Question	More than 10 times	5 - 10 times	1 - 4 times	Never	Responses	Mean
1	Reslife Cinema	65	62	223	702	1,052	3.48
2	Tutoring in the building	48	44	136	824	1,052	3.65
3	MTV-U	68	74	169	740	1,051	3.50
4	Readership Program (Newspapers in lobbies)	98	110	264	574	1,046	3.26
5	Housing and Residence Life Facebook Group	115	104	270	563	1,052	3.22
6	Housing and Residence Life Website	85	107	367	492	1,051	3.20
7	First Year Residence Halls Facebook Group	70	79	205	696	1,050	3.45

Statistic	Reslife Cinema	Tutoring in the building	MTV-U	Readership Program (Newspapers in lobbies)	Housing and Residence Life Facebook Group	Housing and Residence Life Website	First Year Residence Halls Facebook Group
Min Value	1	1	1	1	1	1	1
Max Value	4	4	4	4	4	4	4
Mean	3.48	3.65	3.50	3.26	3.22	3.20	3.45
Variance	0.74	0.59	0.78	0.96	1.02	0.85	0.80
Standard Deviation	0.86	0.77	0.88	0.98	1.01	0.92	0.89
Total Responses	1,052	1,052	1,051	1,046	1,052	1,051	1,050