

2011 Food Services Assessment Day Survey – Student Results



Last Modified: 04/15/2011

1. Please indicate your level of agreement with the following statements. Please note that Strongly Agree = 1 and Strongly Disagree = 5, so lower means are more positive than higher means.

#	Question	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Responses	Mean
1	I am pleased with the overall dining atmosphere on campus.	84	249	34	27	8	402	2.07
2	The dining service staff is friendly and helpful.	127	208	36	21	7	399	1.93
3	I always have clean plates, bowls, silverware and glasses.	117	202	33	33	3	388	1.98
4	Food has an appealing presentation.	79	191	66	53	9	398	2.30
5	The menu has a wide variety of options.	67	161	70	73	24	395	2.56
6	The menu offers a sufficient number of healthy options.	61	160	62	77	39	399	2.68
7	I base my choices on of the nutrient information available.	73	126	93	73	27	392	2.63
8	Food quality is consistent.	55	208	55	59	21	398	2.45
9	I am likely to recommend dining on campus to a friend.	58	169	82	67	23	399	2.57
10	The price is reasonable for the amount of food offered.	49	127	57	99	63	395	3.00

Statistic	I am pleased with the overall dining atmosphere on campus.	The dining service staff is friendly and helpful.	I always have clean plates, bowls, silverware and glasses.	Food has an appealing presentation.	The menu has a wide variety of options.	The menu offers a sufficient number of healthy options.	I base my choices on the nutrient information available.	Food quality is consistent.	I am likely to recommend dining on campus to a friend.	The price is reasonable for the amount of food offered.
Min Value	1	1	1	1	1	1	1	1	1	1
Max Value	5	5	5	5	5	5	5	5	5	5
Mean	2.07	1.93	1.98	2.30	2.56	2.68	2.63	2.45	2.57	3.00
Variance	0.74	0.77	0.80	1.01	1.32	1.50	1.39	1.14	1.22	1.71
Standard Deviation	0.86	0.88	0.89	1.01	1.15	1.22	1.18	1.07	1.10	1.31
Total Responses	402	399	388	398	395	399	392	398	399	395

2. Do you live on campus or commute?

#	Answer	Response	%
1	On-Campus 	175	42%
2	Commuter 	245	58%
	Total	420	100%

Statistic	Value
Min Value	1
Max Value	2
Mean	1.58
Variance	0.24
Standard Deviation	0.49
Total Responses	420

3. Please suggest ways we can improve food service on campus. If you have a specific dining hall in mind, please refer to that facility.

Text Response

Many responses were positive. Specific suggestions for improvement are summarized below.

Allow more meal plan options.

Use appropriate amounts of vegetables and meat on subs.

Healthier food choices and vegetarian (vegan) choices.

Lower prices.

A la carte rather than buffet would be nice.

Would like MSC cafeteria to have longer hours in the evening to accommodate students taking evening classes.

Greater variety of food choices, e.g. pierogies, pepperoni rolls, Asian options, and other ethnic foods.

More international dinners.

Install a Saladworks and fresh sandwiches, fruits, etc., instead of boxed ones.

Theme Days.

Make sure food is hot.

Have a dining hall at the Graduate College.

More operating hours on weekends.

Healthier peanutbutttter.

Let the commuter meal plans be used everywhere on campus, not just at dining halls.

Offer an ingredient list of all foods on the website and make sure ingredients are listed next to each food item.

Add a health conscious food bar.

There needs to be a salad bar in the student center dining area like they have upstairs in the John Marshall Room.

More summer hours.

Keep cafeteria in student center open late at night.

Offer a regular cheeseburger in the student center!!

The student center needs to have reusable bowls for the soup at the Subway booth.

The only specific thing I would suggest is to make the tea more available in both dining halls.

Please allow others to share meal swipes if they are already out.

The cart in smith hall would serve more people if they accepted credit or debit cards.

I think there should be more accessible coffee stations throughout the campus within the different buildings.

There need to be more gluten-free options for students due to allergies, healthier food options in the dinner selections for both evening and late-night, and a wider distribution of nutritional and allergen

facts about the food being served.

Statistic	Value
Total Responses	185

4. Do you want to be entered into Assessment Day Prize Drawings?

#	Answer	Response	%
1	Yes	404	97%
2	No	14	3%
	Total	418	100%

Statistic	Value
Min Value	1
Max Value	2
Mean	1.03
Variance	0.03
Standard Deviation	0.18
Total Responses	418