

2010 Residence Life Assessment Day Survey Results

Last Modified: 04/20/2010

1. Please select your gender

#	Answer	Response	%
1	Male	289	40%
2	Female	436	60%
3	Transgender	2	0%
4	Other	1	0%
	Total	728	100%

Statistic	Value
Min Value	1
Max Value	4
Mean	1.61
Variance	0.25
Standard Deviation	0.50
Total Responses	728

2. How many semesters, including the current one, have you lived in the residence halls at Marshall University?

#	Answer	Response	%
1	Fewer than 2 semesters	109	15%
2	2 to 4 semesters	499	69%
3	5 to 6 semesters	73	10%
4	7 to 8 semesters	21	3%
5	8 to 10 semesters	20	3%
6	More than 10 semesters	2	0%
	Total	724	100%

Statistic	Value
Min Value	1
Max Value	6
Mean	2.10
Variance	0.65
Standard Deviation	0.81
Total Responses	724

3. Average number of hours worked in a job on or off campus worked per week during the past academic year:

#	Answer	Response	%
1	0	422	58%
2	1 - 10	100	14%
3	11 - 20	101	14%
4	21 - 30	58	8%
5	31 - 40	27	4%
6	More than 40	16	2%
	Total	724	100%

Statistic	Value
Min Value	1
Max Value	6
Mean	1.92
Variance	1.73
Standard Deviation	1.31
Total Responses	724

4. Average number of hours studied per week in the residence halls during the past semester:

#	Answer	Response	%
1	0	22	3%
2	1 - 3	90	12%
3	4 - 11	237	33%
4	12 - 18	171	24%
5	19 - 22	74	10%
6	23 - 26	47	6%
7	27 - 31	20	3%
8	32 or more	65	9%
	Total	726	100%

Statistic	Value
Min Value	1
Max Value	8
Mean	4.01
Variance	3.14
Standard Deviation	1.77
Total Responses	726

5. Which Living Learning Community do you live in?

#	Answer	Response	%
1	International	26	4%
2	Greek	15	2%
3	Health Professions	56	8%
4	Honors	67	9%
5	Science	28	4%
6	Fine Arts	25	3%
7	I do not live in a Living/Learning Community	509	70%
	Total	726	100%

Statistic	Value
Min Value	1
Max Value	7
Mean	5.98
Variance	3.03
Standard Deviation	1.74
Total Responses	726

6. My fellow residents: For all Lickert Scale Items, “Strongly Agree” = 1 and “Strongly Disagree” = 5, so lower means are more positive than higher means.

#	Question	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Responses	Mean
1	Respect people of different races/ethnicities	342	274	64	22	5	707	1.69
2	Respect people of different religious beliefs	316	267	84	30	5	702	1.78
3	Respect people of different sexual orientations	263	267	116	39	12	697	1.95
4	Are concerned about academic success	228	249	141	68	19	705	2.15

Statistic	Respect people of different races/ethnicities	Respect people of different religious beliefs	Respect people of different sexual orientations	Are concerned about academic success
Min Value	1	1	1	1
Max Value	5	5	5	5
Mean	1.69	1.78	1.95	2.15
Variance	0.67	0.76	0.92	1.13
Standard Deviation	0.82	0.87	0.96	1.06
Total Responses	707	702	697	705

7. Please indicate your level of agreement:

#	Question	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	N/A	Responses	Mean
1	Alcohol use by my fellow residents negatively impacts my quality of life in my residence hall community.	97	126	174	147	139	24	707	3.25

Statistic	Alcohol use by my fellow residents negatively impacts my quality of life in my residence hall community.
Min Value	1
Max Value	6
Mean	3.25
Variance	1.97
Standard Deviation	1.40
Total Responses	707

8. Living on campus has enhanced my ability to:

#	Question	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Responses	Mean
1	Meet new students	319	274	76	35	5	709	1.78
2	Interact with students different from myself	298	281	90	32	8	709	1.83
3	Respect other students	285	268	112	31	13	709	1.90
4	Study with fellow students	211	253	150	66	23	703	2.20
5	Meet faculty	174	237	169	96	29	705	2.39
6	Develop my leadership potential	166	218	193	98	25	700	2.43
7	Serve my community	125	198	226	118	30	697	2.61
8	Solve my own problems	215	284	134	39	23	695	2.09
9	Resolve conflict with others	182	283	166	46	24	701	2.21
10	Manage my time more effectively	204	301	125	57	20	707	2.13
11	Develop independence	311	280	77	25	13	706	1.79
12	Feel connected to the Marshall Community	278	288	93	28	20	707	1.90

Statistic	Meet new students	Interact with students different from myself	Respect other students	Study with fellow students	Meet faculty	Develop my leadership potential	Serve my community	Solve my own problems	Resolve conflict with others	Ma my m effe
Min Value	1	1	1	1	1	1	1	1	1	
Max Value	5	5	5	5	5	5	5	5	5	
Mean	1.78	1.83	1.90	2.20	2.39	2.43	2.61	2.09	2.21	2
Variance	0.77	0.80	0.89	1.15	1.25	1.21	1.19	1.02	1.02	1
Standard Deviation	0.88	0.90	0.94	1.07	1.12	1.10	1.09	1.01	1.01	1
Total Responses	709	709	709	703	705	700	697	695	701	7

9. I am satisfied with

#	Question	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	N/A	Responses	Mean
1	The variety of programs offered in my residence hall	222	307	115	41	12	5	702	2.04
2	The quality of programs offered in my residence hall	201	310	128	44	13	5	701	2.11
3	The quantity of programs offered in my residence hall	225	295	122	39	13	4	698	2.04

Statistic	The variety of programs offered in my residence hall	The quality of programs offered in my residence hall	The quantity of programs offered in my residence hall
Min Value	1	1	1
Max Value	6	6	6
Mean	2.04	2.11	2.04
Variance	0.98	0.99	0.98
Standard Deviation	0.99	1.00	0.99
Total Responses	702	701	698

10. How often do you participate in programs/activities in your residence hall? (Please mark the choice that best fits you).

#	Answer	Response	%
1	Always	110	16%
2	Sometimes	389	56%
3	Rarely	198	28%
	Total	697	100%

Statistic	Value
Min Value	1
Max Value	3
Mean	2.13
Variance	0.43
Standard Deviation	0.65
Total Responses	697

11. Programming in my hall has enhanced my ability to

#	Question	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Responses	Mean
1	Build relationships with MU faculty and staff	132	255	195	81	21	684	2.42
2	Connect to MU campus community	129	307	182	49	19	686	2.30
3	Develop life management skills and proper copies skills	128	257	202	76	23	686	2.43
4	Grow socially, emotionally, and mentally as an individual	168	261	172	67	16	684	2.27
5	Be exposed to campus resources and offices	177	327	130	43	11	688	2.10
6	Transition to my next class standing	134	266	188	73	19	680	2.38
7	Succeed academically	144	279	178	62	25	688	2.34
8	Appreciate diversity and multiculturalism	178	290	155	41	19	683	2.17
9	Become more aware of global issues	116	216	226	98	31	687	2.58
10	Become a leader	130	184	254	82	31	681	2.56
11	Be prepared for life after college	148	225	193	83	34	683	2.46

Statistic	Build relationships with MU faculty and staff	Connect to MU campus community	Develop life management skills and proper copies skills	Grow socially, emotionally, and mentally as an individual	Be exposed to campus resources and offices	Transition to my next class standing	Succeed academically	Apply diverse multicultural
Min Value	1	1	1	1	1	1	1	
Max Value	5	5	5	5	5	5	5	
Mean	2.42	2.30	2.43	2.27	2.10	2.38	2.34	2.34
Variance	1.05	0.90	1.04	1.03	0.83	1.01	1.04	1.04
Standard Deviation	1.03	0.95	1.02	1.01	0.91	1.01	1.02	1.02
Total Responses	684	686	686	684	688	680	688	688

12. My Resident Advisor

#	Question	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Responses	Mean
1	Is knowledgeable	335	268	48	21	20	692	1.73
2	Helps me with problems or issues	328	223	81	24	30	686	1.84
3	Is available	348	233	61	23	25	690	1.76
4	Gained my respect	367	204	66	24	30	691	1.76
5	Communicates residence hall policies/rules	370	234	48	11	27	690	1.68

Statistic	Is knowledgeable	Helps me with problems or issues	Is available	Gained my respect	Communicates residence hall policies/rules
Min Value	1	1	1	1	1
Max Value	5	5	5	5	5
Mean	1.73	1.84	1.76	1.76	1.68
Variance	0.86	1.11	1.00	1.10	0.92
Standard Deviation	0.93	1.05	1.00	1.05	0.96
Total Responses	692	686	690	691	690

13. My Building Supervisor (Resident Director, Assistant General manager, Office Coordinator, etc.)

#	Question	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Responses	Mean
1	Is knowledgeable	281	266	100	16	15	678	1.85
2	Helps me with problems or issues	224	216	165	34	26	665	2.13
3	Is available	263	256	122	20	16	677	1.92
4	Gained my respect	253	237	122	33	30	675	2.04
5	Communicates residence hall policies/rules	272	247	118	18	21	676	1.92

Statistic	Is knowledgeable	Helps me with problems or issues	Is available	Gained my respect	Communicates residence hall policies/rules
Min Value	1	1	1	1	1
Max Value	5	5	5	5	5
Mean	1.85	2.13	1.92	2.04	1.92
Variance	0.83	1.13	0.89	1.15	0.96
Standard Deviation	0.91	1.06	0.95	1.07	0.98
Total Responses	678	665	677	675	676

14. I am satisfied with

#	Question	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Responses	Mean
1	My ability to study in my room	274	262	68	72	21	697	2.00
2	Front desk services	307	282	67	32	11	699	1.80
3	Timeliness of resolving maintenance issues	229	278	98	57	23	685	2.08
4	Attitude of housekeeping staff	321	285	58	21	10	695	1.73
5	Room assignment process	223	313	79	52	27	694	2.06
6	Room options	229	308	85	50	25	697	2.04
7	Cleanliness of my floor	242	314	75	48	21	700	1.99
8	Noise level on my floor	211	228	103	91	66	699	2.39
9	Safety in my hall	349	273	57	14	7	700	1.65
10	Computer labs in my hall	221	226	111	38	21	617	2.05
11	Residence Services website	198	246	176	37	10	667	2.12
12	Amenities (i.e. newspapers, recreation equipment, etc.) offered in my hall	271	269	108	26	9	683	1.88

Statistic	My ability to study in my room	Front desk services	Timeliness of resolving maintenance issues	Attitude of housekeeping staff	Room assignment process	Room options	Cleanliness of my floor	Noise level on my floor	Safety in my hall	C
Min Value	1	1	1	1	1	1	1	1	1	
Max Value	5	5	5	5	5	5	5	5	5	
Mean	2.00	1.80	2.08	1.73	2.06	2.04	1.99	2.39	1.65	
Variance	1.18	0.82	1.11	0.72	1.08	1.06	1.00	1.67	0.63	
Standard Deviation	1.08	0.91	1.05	0.85	1.04	1.03	1.00	1.29	0.79	
Total Responses	697	699	685	695	694	697	700	699	700	

15. I am satisfied with

#	Question	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Responses	Mean
1	The variety of meal plan options	181	259	83	111	63	697	2.45
2	The cleanliness of the dining halls	173	329	106	61	31	700	2.21
3	Campus Express/CStore	165	272	156	32	21	646	2.18
4	Customer Service provided by Dining Hall staff	192	297	127	42	31	689	2.16

Statistic	The variety of meal plan options	The cleanliness of the dining halls	Campus Express/CStore	Customer Service provided by Dining Hall staff
Min Value	1	1	1	1
Max Value	5	5	5	5
Mean	2.45	2.21	2.18	2.16
Variance	1.63	1.10	0.96	1.09
Standard Deviation	1.28	1.05	0.98	1.04
Total Responses	697	700	646	689

16. I intend to

#	Question	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	N/A	Responses	Mean
1	Return to Marshall University for the next academic term (mark "not applicable" if graduating or studying abroad).	446	155	32	13	14	34	694	1.70
2	Reside on-campus next year (mark "not applicable" if graduating or studying abroad).	265	129	65	86	103	43	691	2.66

Statistic	Return to Marshall University for the next academic term (mark "not applicable" if graduating or studying abroad).	Reside on-campus next year (mark "not applicable" if graduating or studying abroad).
Min Value	1	1
Max Value	6	6
Mean	1.70	2.66
Variance	1.64	2.89
Standard Deviation	1.28	1.70
Total Responses	694	691

17. Overall

#	Question	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Responses	Mean
1	I am satisfied with my on-campus housing experience this year.	283	295	63	37	17	695	1.86

Statistic	I am satisfied with my on-campus housing experience this year.
Min Value	1
Max Value	5
Mean	1.86
Variance	0.91
Standard Deviation	0.96
Total Responses	695

18. Please explain why you rated your overall campus housing experience as you did and let us know other suggestions you may have to enhance or improve your residence hall.

Text Response

Most comments were positive about living in the dorms. Some general themes are below:
 Lots of comments stressed satisfaction with dorm living. Students especially felt that living in the

dorms had allowed them to make friends and become more a part of Marshall.

A few students complained about the food.

Some students thought the dorms were too expensive.

Numerous comments complained about the noise, although at least one thought the halls were quiet.

One student felt that freshmen should have a choice in how many meals to purchase on their meal plans.

Numerous students thought there were too many rules and others did not like having to show keys at the front desk.

One student felt that sophomores should not have to live on campus.

Wireless internet in Commons was requested.

Larger computer labs were requested.

Better communication among halls.

Printer needed in computer lab.

First year halls are great, but this makes it harder to move into older buildings later.

Statistic	Value
Total Responses	337

19. Gender

Value	Total
F	444
M	292

20. Race

Value	Total
White	612
Asian/Pacific Islander	13
African American	64
Hispanic	14
American Indian/Alaskan Native	1
[No Value]	32

21. Class

Value	Total
FR	247
JR	135
SO	268
SR	79
GR	7

22. Residence Hall

Value	Total
FN	106
GN	32
FS	78
BU	87
HY	57
HR	34
TTE	106
TTW	122
WS	64
WN	50