

2010 Student Center Assessment Day Survey Results (Students)

Last Modified: 04/14/2010

1. Please indicate your level of agreement with each statement below. For all Lickert Items, “Strongly Agree” = 1 and “Strongly Disagree” = 5, so lower means are more positive than higher means.

#	Question	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Responses	Mean
1	The lobby area of the Memorial Student Center is aesthetically pleasing	278	487	86	59	8	918	1.95
2	The lobby of the Memorial Student Center is comfortable	263	510	110	30	4	917	1.91
3	The MSC Main Desk are useful	144	334	367	55	8	908	2.39
4	I often use the Memorial Student Center’s meeting facilities	96	190	269	284	77	916	3.06
5	I am very satisfied with the MSC meeting facilities?	111	298	450	39	12	910	2.50
6	I am satisfied with the procedures for reserving a meeting room?	100	200	566	28	11	905	2.61
7	I am satisfied with the cleanliness of the Memorial Student Center?	261	527	98	25	3	914	1.89
8	The operating hours of the Memorial Student Center suits my needs?	227	456	134	73	25	915	2.14

Statistic	The lobby area of the Memorial Student Center is aesthetically pleasing	The lobby of the Memorial Student Center is comfortable	The MSC Main Desk are useful	I often use the Memorial Student Center's meeting facilities	I am very satisfied with the MSC meeting facilities?	I am satisfied with the procedures for reserving a meeting room?	I am satisfied with the cleanliness of the Memorial Student Center?	The operating hours of the Memorial Student Center suits my needs?
Min Value	1	1	1	1	1	1	1	1
Max Value	5	5	5	5	5	5	5	5
Mean	1.95	1.91	2.39	3.06	2.50	2.61	1.89	2.14
Variance	0.73	0.57	0.73	1.27	0.66	0.59	0.52	0.94
Standard Deviation	0.85	0.75	0.85	1.13	0.81	0.77	0.72	0.97
Total Responses	918	917	908	916	910	905	914	915

2. Please indicate your level of agreement with each statement below.

#	Question	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Responses	Mean
1	I am satisfied with the technology resources available in the Memorial Student Center – wireless, e-post office, computer lab, etc?	231	468	157	46	12	914	2.06
2	I am likely to use the MSC Recreation Area?	124	209	278	243	61	915	2.90
3	I am satisfied with the pricing of table tennis and pool in the Student Center Recreation Area?	82	141	560	86	35	904	2.84
4	I am satisfied with the service in the MU ID Office?	194	477	197	34	12	914	2.12
5	I am satisfied with the University's card services provider?	157	414	244	64	32	911	2.34
6	The operating hours of the MU ID Office are sufficient to my needs	156	416	294	36	8	910	2.26
7	The MSC staff are efficient and friendly?	216	496	164	27	6	909	2.02

Statistic	I am satisfied with the technology resources available in the Memorial Student Center – wireless, e-post office, computer lab, etc?	I am likely to use the MSC Recreation Area?	I am satisfied with the pricing of table tennis and pool in the Student Center Recreation Area?	I am satisfied with the service in the MU ID Office?	I am satisfied with the University's card services provider?	The operating hours of the MU ID Office are sufficient to my needs	The MSC staff are efficient and friendly?
Min Value	1	1	1	1	1	1	1
Max Value	5	5	5	5	5	5	5
Mean	2.06	2.90	2.84	2.12	2.34	2.26	2.02
Variance	0.74	1.29	0.74	0.68	0.92	0.67	0.60
Standard Deviation	0.86	1.14	0.86	0.83	0.96	0.82	0.77
Total Responses	914	915	904	914	911	910	909

3. Class

Value	Total
SR	327
SO	150
JR	147
GR	182
FR	116